

July 13, 2010

RESOLUTION NO. 2010-30

**RESOLUTION BY THE FINANCE AND HUMAN RESOURCES COMMITTEE
AUTHORIZING A 5-YEAR AGREEMENT WITH AT&T GLOBAL SERVICES FOR
CENTREX PHONE LINES WITH RACINE COUNTY**

To the Honorable Members of the Racine County Board of Supervisors:

BE IT RESOLVED by the Racine County Board of Supervisors that a five year agreement with AT&T Global Services to provide CENTREX phone lines for Racine County is authorized and approved.

BE IT FURTHER RESOLVED by the Racine County Board of Supervisors that said contract that is attached hereto as "Exhibit "A" and shall provide services as set out in the contract that will be on file at the Racine County Clerk's office.

BE IT FURTHER RESOLVED by the Racine County Board of Supervisors that said contract shall incorporate such terms and conditions as the Corporation Counsel and the Information Systems Director deem necessary and appropriate.

BE IT FURTHER RESOLVED by the Racine County Board of Supervisors that any two of the County Clerk, the County Executive and/or the County Board Chairman are authorized to execute any contracts, agreements or other documents necessary to carry out the intent of this resolution.

Respectfully submitted,

1st Reading _____

**FINANCE AND HUMAN RESOURCES
COMMITTEE**

2nd Reading _____

BOARD ACTION

Robert N. Miller, Chairman

Adopted _____

For _____

Against _____

Absent _____

Mark M. Gleason, Vice-Chairman

VOTE REQUIRED: Majority

Thomas Pringle, Secretary

Prepared by:
Corporation Counsel

Joseph F. Bellante, Jr.

Q. A. Shakoor, II

4 _____
5 Van H. Wanggaard
6

7 _____
8 John A. Wisch
9

10 **The foregoing legislation adopted by the County Board of Supervisors of**
11 **Racine County, Wisconsin, is hereby:**

12 **Approved:** _____

13 **Vetoed:** _____
14

15 **Date:** _____,
16

17 _____
18 **William L. McReynolds, County Executive**
19
20
21
22

23 **INFORMATION ONLY**

24
25 **WHEREAS**, using the State Tariff Service in the State of Wisconsin – ICB Pricing
26 Schedule to provide pricing for AT&T CENTREX lines; and
27

28 **WHEREAS**, with the agreement to a 60 month term, AT&T will be providing pricing
29 at the State of Wisconsin Department of Administration level rates; and
30

31 **WHEREAS**, the agreement has no minimum line commitments or revenue
32 commitments under the agreement, however, the County must agree to not migrate the
33 service to another telecom provider; and
34

35 **WHEREAS**, the discount will provide needed savings within the County's budgets
36 and at the same time reduce tax levy dollars spent to provide these services.
37
38



AT&T Telecommunications Services
State Tariff Services in the State of Wisconsin - ICB Pricing Schedule
INTEGRATION INFORMATION NETWORK ("IIN") AUTHORIZED USER AGREEMENT

Authorized User ("Authorized User")	AT&T Global Services ("AT&T")	AT&T Sales Contact Name Primary Contact
Racine County	SBC Global Services, Inc. dba AT&T Global Services on behalf of its Affiliates	Name: Robert Gagliano
AUTHORIZED USER Address	AT&T Address	AT&T Sales Contact Information and for Contract Notices
Street Address: 730 Wisconsin Av City: Racine State: WI Zip Code: 53403-1238	One AT&T Plaza Dallas, Texas 75202	Street Address: N17 W24300 Riverwood Drive Flr 1 City: Waukesha State: WI Zip Code: 53188 Fax: 866 332 3094 Email: rg2452@att.com Sales/Branch Manager: Michelle Carter SCVP/RVP Name: Roger Blake
AUTHORIZED USER Contact	AUTHORIZED USER Billing Address	AT&T Authorized Agent or Representative Information (if applicable) Primary Contact
Name: Terry DeBrabander Title: Director, Information Systems of Racine County Telephone: 262-636-3833 Fax: Email: Terry.DeBrabander@GoRacine.org	Street Address: City: State: Zip Code:	Name: Company Name: Agent Address: City: State: Zip Code: Telephone: Fax: Email: Agent Code

This Authorized User Agreement (this "Authorized User Agreement") hereby incorporates the terms and conditions of the Combined Voice Network Services Agreement dated July 1st, 2006 (the "Agreement"), between SBC Global Services, Inc. dba AT&T Global Services, on behalf of its affiliates ("AT&T") and the State of Wisconsin Department of Administration (the "State of Wisconsin"). Racine County ("Authorized User") is a governmental entity as defined in Part 2, Section 1 of PSC of Wisconsin Tariff No. 20 and an Authorized User as defined in the Agreement. Capitalized terms used herein and not otherwise defined shall have the meaning ascribed to such terms in the Agreement.

Authorized User agrees to purchase and AT&T agrees to provide the Long Distance, IIN, and Voice Processing Services as described in Addenda 1, 2 and 3 respectively of the Agreement. Authorized User further agrees to be bound by the terms and conditions of the Agreement, including without limitation, Sections 4 and 5 thereof (other than Section 5.2.6 of the Agreement, as more fully described in the next succeeding paragraph.)

Authorized User will order the Services at the pricing set forth in the Tables listed in Attachment A hereto through AT&T's ordering systems, specifically, AT&T Business Direct for Long Distance Services and AT&T Customer Care Business Office and PremierServ Managed Care (PMC) help desk for the remaining Services.

Notwithstanding the provisions of Section 5.2.6 of the Agreement, if Authorized User disconnects any Services provisioned under the Agreement, or if Authorized User purchases telecommunications equipment and/or facilities other than those provisioned under the Agreement, for the purpose of consolidating access facilities to the Public Switched Telephone Network and/or the Internet, Authorized User shall be deemed to be in material breach of this Agreement. Upon the occurrence of such material breach by Authorized User, AT&T may terminate this Authorized User Agreement upon thirty (30) days prior written notice to Authorized User and AT&T shall have such additional rights and remedies as may otherwise be available in law or in equity.

Authorized User is exclusively responsible for all payments owing to AT&T for the Services provisioned hereunder and the State of Wisconsin shall not be deemed to be a surety or guarantor of any such payments. Authorized User shall pay for the Services ordered hereunder pursuant to the payment terms in Section 29 of the Agreement.

CONFIDENTIAL INFORMATION

This agreement is for use by authorized employees of the parties hereto only and is not for general distribution within or outside their companies.

This Authorized User Agreement shall be governed by and construed under the laws of the State of Wisconsin without giving effect to the principles of conflicts of laws thereof. This Authorized User Agreement including the Attachments) and the Agreement contain the entire agreement between the parties with respect to its subject matter and supersede all prior understandings or oral or written agreements relating to such subject matter. In addition, this Authorized User Agreement may only be amended by a writing executed by a duly authorized representative of each party hereto. .

The Effective Date (the "Effective Date") of this Authorized User Agreement shall be the date of the last signature hereto. The term for the Services purchased hereunder shall be five (5) years.

AUTHORIZED USER (by its authorized representative)

By: _____

Typed or
Printed Name: _____

Title: _____

Date: _____

AT&T GLOBAL SERVICES (by its authorized representative)

By: _____

Typed or
Printed Name: _____

Title: _____

Date: _____

List of Attachments:

Attachment A: Pricing Tables

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Attachment A

The following tables provide pricing for the Services that are available to the Authorized User.

Table A.1 - Installation Pricing

Item	Cost
Initial Conversion Installation Cost	\$0.00
Installation cost of a single analog line after Initial Conversion	\$44.00 Service Order Charge plus \$20.65 per line
Installer hourly labor rate	\$100.00 per hour, billed in 15 minute increments

Table A.2 - Centrex Pricing With Exclusivity

These prices may increase or decrease at the discretion of the State of Wisconsin Department of Administration. However, price increases will not exceed \$1.00 above the pricing in this Table A.2, with the exception of Flat Rate Analog Line which will not exceed \$11.90 per month.

Line Type	Cost per month	Installation Cost
Flat Rate Analog Line (includes local and ECC calling)	\$10.61	Service Order Charge plus per line
Non-Bundled Analog Line (usage billed at prevailing tariff rates)	\$10.91	Service Order Charge plus per line
DMS-100 Business Line (SXCAC)	\$10.61	\$44.00 Service Order Charge plus \$185 per line
ISDN BRI Point to Point-Line	\$15.91 Includes U interface & 1 B channel	Service Order Charge plus \$95.65 per circuit
ISDN BRI Point to Multi-Point	\$19.11 Includes U interface & 2 B channels	Service Order Charge plus \$120.65 per circuit

Table A.3 Centrex Feature Pricing

Centrex Feature Description	USOC	5ESS	DMS	EWSD	5YR Mo Rate	Conversion Installation Charge	Subsequent Installation Charge
900 / 976 Call Blocking	RTV1N	Y	Y	Y	\$0.00	\$0.00	\$0.00
ACD Queue Slots (AQA)	QSCPQ	Y	Y	Y	\$3.00	\$0.00	\$10.00
ACMSI 1200 Baud (SMDI Msg Signal Interface)	SMQPS	Y	Y	Y	\$169.00	\$0.00	\$730.00
ACMSI 9600 Baud (SMDI Msg Signal Interface)	SMQ9S	Y	Y	Y	\$169.00	\$0.00	\$730.00
ACMSI ISDN 2-Wire Loop (a/w SMQPS)	AS3S2	Y	Y	Y	\$0.00	\$0.00	\$0.00
ACMSI ISDN D-Channel Link (a/w SMQPS)	AS3DL	Y	Y	Y	\$0.00	\$0.00	\$0.00
ACMSI Link - Network Termination	AS3NL	Y	Y	Y	\$0.00	\$0.00	\$0.00

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Centrex Feature Description	USOC	5ESS	DMS	EWSD	5YR Mo Rate	Conversion Installation Charge	Subsequent Installation Charge
(a/w SMQPS)							
ACS Centrex-Mate - Per Line (7+ Lines)	MLB	Y	Y	Y	\$0.00	\$0.00	\$0.00
ACS Centrex-Mate - Per System (7+ Lines)	MLBPS	Y	Y	Y	\$0.00	\$0.00	\$0.00
Additional Directory Listing	CLT	Y	Y	Y	\$0.00	\$0.00	\$0.00
Alternate Call Listing	FNA	Y	Y	Y	\$0.00	\$0.00	\$0.00
ARS Basic - Additional Pattern	ARH	Y	Y	Y	\$2.00	\$0.00	\$100.00
ARS Basic - Initial Pattern	AR9	Y	Y	Y	\$5.00	\$0.00	\$250.00
ARS Basic Common Equipment	ART	Y	Y	Y	\$116.15	\$0.00	\$580.80
ARS Deluxe - Per System	AQVPS	Y	Y	Y	\$20.00	\$0.00	\$1,200.00
ARS Flexible Route (Provisioning USOC)	ZARSC	Y	Y	Y	\$0.00	\$0.00	\$0.00
ARS Pattern - Per Facility Terminated in Pattern	AR5	Y	Y	Y	\$2.71	\$0.00	\$0.00
Assume Dial "9" - Per Line	A9D	Y	Y	Y	\$7.50	\$0.00	\$5.00
Auto Dial (Direct Connect Originating ZAULN)	ZAUDL	Y	Y	Y	\$0.00	\$0.00	\$0.00
Automatic Callback (Not CLASS - part of ESY79)	ZACBK	Y	Y	Y	\$0.00	\$0.00	\$0.00
Bundled (Flat) Rate Local Usage Contract	OLGZX	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forward After Call Waiting	ZFLW1	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forward Busy Line All Calls	ZCFBA	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forward Busy Line External Origination	ZCJDE	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forward Don't Answer All Calls	ZCFDA	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forward Don't Answer Internal Origination	ZCKDE	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forward Incoming Calls Only	ZCFD1	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forward Variable	ZCFV1	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forward Variable Internal Orig & External Dest	ZCF1V	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forwarding - Per Key	ZCFKY	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Forwarding Multipath - Per Arrangement	ESD	Y	Y	Y	\$0.00	\$0.00	\$75.00
Call Forwarding Over Private Facilities	ZCFVP	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Hold	ZCVLD	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Park (Part of ESY79 Premium Feature Package)	ZDPRK	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Pickup	ZXAPU	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Request w/Queue - System	RQQPS	Y	N	N	\$1.00	\$0.00	\$95.00
Call Transfer / 3 Way Calling / Consultation Hold	ZCSAC	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Transfer All Calls / 3 Way Calling / Consult Hold	ZCSTH	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Transfer Incoming	ZCATN	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Waiting - Dial (Call Camp-On Sel)	ZCWTD	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Waiting - Incoming Only	ZCW10	Y	Y	Y	\$0.00	\$0.00	\$0.00

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Centrex Feature Description	USOC	5ESS	DMS	EWSD	5YR Mo Rate	Conversion Installation Charge	Subsequent Installation Charge
Call Waiting - Originating (Call Camp-On)	ZCWRG	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Waiting - Terminating	ZCWTG	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Waiting Intra-Group	ZCKT1	Y	Y	Y	\$0.00	\$0.00	\$0.00
Call Waiting Lamp Interface - ACD / UCD	SUGPL	Y	Y	Y	\$1.00	\$0.00	\$50.00
Caller ID Number	ZC1ND	Y	Y	Y	\$0.00	\$0.00	\$0.00
Caller ID Blocking	NBA	Y	Y	Y	\$0.00	\$0.00	\$0.00
Caller ID with Name (Calling Name Display)	NMP	Y	Y	Y	\$1.50	\$0.00	\$10.00
Calling Name Display - Per Station	ZCQMD	Y	Y	Y	\$0.25	\$0.00	\$0.00
Calling Name Display (ZCQMD)	N8D	Y	Y	Y	\$1.50	\$0.00	\$10.00
Calling Name Display On Intercom (NM3)	NDF	N	Y	N	\$0.25	\$0.00	\$0.00
Centrex Attendant DSS Busy Lamp	BUDPC	N	Y	N	\$2.50	\$0.00	\$50.00
Centrex Caller ID Number Delivery	ZC1ND	Y	Y	Y	\$0.00	\$0.00	\$0.00
Centrex Calling Station ID (CSI) - Per Tie Line	STN	Y	Y	Y	\$3.75	\$0.00	\$0.00
Centrex Calling Station ID (CSI) - Per TL Group	STNPG	Y	Y	Y	\$0.00	\$0.00	\$1,500.00
Centrex DS1 Tie Line Terminal	M5P	Y	Y	Y	\$0.00	\$0.00	\$0.00
Centrex Station Line in UCD Group	A6V	Y	Y	Y	\$0.00	\$0.00	\$0.00
Centrex-Mate - Per Line (MLB / MLBPS)	DWD	Y	Y	Y	\$0.00	\$0.00	\$0.00
Change Dedicated Announcement	REAG9	Y	Y	Y	\$0.00	\$0.00	\$100.00
Change Existing ARS Pattern	RCHAZ	Y	Y	Y	\$0.00	\$0.00	\$70.00
CLASS Selective Call Acceptance - Per Group	NRJPG	Y	Y	Y	\$4.00	\$0.00	\$0.00
CLASS Selective Call Acceptance - Per Line	NRJ	Y	Y	Y	\$4.00	\$0.00	\$0.00
Code Restriction Argmnt (Customer Call Diverting)	RSHPS	Y	Y	Y	\$0.00	\$0.00	\$165.00
Conference Calling - 6 Port (Additional Circuits)	EAN	Y	Y	Y	\$0.00	\$0.00	\$0.00
Conference Calling - 6 Port (EAN)	EQ6	Y	Y	Y	\$0.00	\$0.00	\$0.00
Conference Linking - Per Arrangement (Up to 4 Addl)	EQ6PA	Y	Y	Y	\$0.00	\$0.00	\$0.00
Cross Reference Listing	LLT	Y	Y	Y	\$0.00	\$0.00	\$0.00
CTX CLASS Automatic Callback	ZCLAR	Y	Y	Y	\$1.25	\$0.00	\$0.00
CTX CLASS Call Screening	ZACSR	Y	Y	Y	\$4.00	\$0.00	\$0.00
CTX CLASS Distinctive Ringing - Call Waiting	ZACDC	Y	Y	Y	\$4.00	\$0.00	\$0.00
CTX CLASS Repeat Dialing	ZACRD	Y	Y	Y	\$5.00	\$0.00	\$0.00
CTX Lead DN on ACD / UCD Group (Software TN)	SXMAA	Y	Y	Y	\$0.00	\$0.00	\$0.00
CTX Line Additional Feats (Extended via Add On Mod)	ZEXTS	N	Y	N	\$0.00	\$0.00	\$0.00
CTX Secondary Directory Number (Software TN - SOT)	SXJPA	Y	Y	Y	\$1.20	\$0.00	\$0.00
CTX Secondary DN (Usually on ISDN Set)	SXMPA	Y	Y	Y	\$1.20	\$0.00	\$0.00

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Centrex Feature Description	USOC	5ESS	DMS	EWSD	5YR Mo Rate	Conversion Installation Charge	Subsequent Installation Charge
CTX Trunk Station (Term on PBX / Hybrid Key Sys)	SXMFA	Y	Y	Y	\$16.35	\$0.00	\$20.65
Direct Connect Originating (DOK)	ODC	Y	Y	Y	\$1.00	\$0.00	\$0.00
Direct Connect Originating w/Delay (WLS)	WLS	Y	Y	Y	\$1.00	\$0.00	\$0.00
Direct Connect Originating w/Delay (WLS)	ZXWAL	Y	Y	Y	\$1.00	\$0.00	\$0.00
Directed Call Park (Part of ESY79 Premium Feat Pkg)	ZDCPK	Y	Y	Y	\$0.00	\$0.00	\$0.00
Directed Call Pickup - display on Busy Barge-In	ZDCBT	Y	Y	Y	\$0.00	\$0.00	\$0.00
Directed Call Pickup - Non Barge-In	ZDCPT	Y	Y	Y	\$0.00	\$0.00	\$0.00
Directed Call Pickup w/Barge-In	ZDCB1	Y	Y	Y	\$0.00	\$0.00	\$0.00
Directed Call Pickup w/Barge-In - Exempt	ZDCBX	Y	Y	Y	\$0.00	\$0.00	\$0.00
Directed Call Pickup w/o Barge-In	ZDCPU	Y	Y	Y	\$0.00	\$0.00	\$0.00
Distinctive Ringing & Tone (RNGPS)	RNGPS	Y	Y	Y	\$0.00	\$0.00	\$0.00
Distinctive Ringing & Tone (RNGPS)	ZDRIC	Y	Y	Y	\$0.00	\$0.00	\$0.00
Do Not Disturb - Per Line	DJD	N	Y	Y	\$2.00	\$0.00	\$5.00
DS1 Connection (Open Interface 24 Channels)	D1E1X	Y	Y	Y	\$270.00	\$0.00	\$1,500.00
DSS / BLF with Fast Transfer	BUY	N	Y	N	\$9.00	\$0.00	\$100.00
EKL Call Request with Queue	ZMWCR	N	Y	N	\$0.00	\$0.00	\$0.00
EKL Display Capability - Business Set	ZDISP	N	Y	N	\$0.00	\$0.00	\$0.00
EKL Make Set Busy - Except Group Intercom	ZMYBY	N	Y	N	\$0.00	\$0.00	\$0.00
EKL Repeat Alert - Business Set	ZDCRB	N	Y	N	\$0.00	\$0.00	\$0.00
Electronic Directory Interface - Per EDI Service	EDT	Y	Y	Y	\$48.00	\$0.00	\$1,000.00
Electronic Directory Interface (1,001-2,000 Lines)	EDT4X	Y	Y	Y	\$216.00	\$0.00	\$225.00
Electronic Directory Interface (1-250 Lines)	EDT1X	Y	Y	Y	\$27.00	\$0.00	\$225.00
Electronic Directory Interface (2,001-4,000 Lines)	EDT5X	Y	Y	Y	\$432.00	\$0.00	\$225.00
Electronic Directory Interface (251-500 Lines)	EDT2X	Y	Y	Y	\$54.00	\$0.00	\$225.00
Electronic Directory Interface (4,001+ Lines)	EDT6X	Y	Y	Y	\$864.00	\$0.00	\$225.00
Electronic Directory Interface (501-1,000 Lines)	EDT3X	Y	Y	Y	\$108.00	\$0.00	\$225.00
Executive Busy Override	ZEBOD	N	Y	N	\$0.00	\$0.00	\$0.00
Executive Busy Override - Exempt	ZEBXT	N	Y	N	\$0.00	\$0.00	\$0.00
Foreign Additional Listing	FAL	Y	Y	Y	\$0.00	\$0.00	\$0.00
Ground Start Signaling Option - Per Line	GST	Y	Y	Y	\$7.50	\$0.00	\$10.00
Group Intercom	ZG1CM	Y	Y	Y	\$0.00	\$0.00	\$0.00
High Speed Data - Per Line	DP9	Y	Y	Y	\$9.50	\$0.00	\$419.00
Incoming Queue Slots - UCD	AQA	Y	Y	Y	\$2.50	\$0.00	\$10.00
Interface to Customer Premises	N5A	Y	Y	Y	\$16.00	\$0.00	\$185.00

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Centrex Feature Description	USOC	5ESS	DMS	EWSD	5YR Mo Rate	Conversion Installation Charge	Subsequent Installation Charge
Announcement							
ISDN BRI 2-Wire Loop a/w 2B1Q Card (Custom ISDN Pipe)	N2Q	Y	Y	Y	\$1.50	\$0.00	\$50.00
ISDN BRI 2-Wire Loop a/w 2B1Q Line (National ISDN Pipe)	P2B	Y	Y	Y	\$1.50	\$0.00	\$50.00
ISDN Additional Call Appearance (DO6)	ACS1X	Y	Y	Y	\$1.20	\$0.00	\$0.00
ISDN Alternate Access - Per Feature	NZ2	Y	Y	Y	\$4.00	\$0.00	\$10.00
ISDN BRI Circuit Switched Data - B Channel	LTQ6X	Y	Y	Y	\$6.00	\$0.00	\$15.00
ISDN BRI Circuit Switched Voice - B Channel	LTQ5X	Y	Y	Y	\$3.20	\$0.00	\$25.00
ISDN BRI Circuit Switched Voice/Data Line - B Channel	LTQ1X	Y	Y	Y	\$7.00	\$0.00	\$15.00
ISDN Closed User Group	GXM	Y	Y	Y	\$20.00	\$0.00	\$25.00
ISDN Closed User Group - Additional Member	GXW	Y	Y	Y	\$1.00	\$0.00	\$10.00
ISDN Direct Call	GXB	Y	Y	Y	\$1.00	\$0.00	\$10.00
ISDN Hunt Group	HTKPG	Y	Y	Y	\$5.00	\$0.00	\$10.00
ISDN Logical Channel	NW9AL	Y	Y	Y	\$1.00	\$0.00	\$10.00
ISDN Permanent Virtual Circuit	GXP	Y	Y	Y	\$10.00	\$0.00	\$10.00
ISDN Queuing - Per Station	CQYPQ	Y	Y	Y	\$3.00	\$0.00	\$5.00
ISDN Secondary Call Appearance	DO6	Y	Y	Y	\$1.20	\$0.00	\$0.00
ISDN Shared Appearance of Directory Number	DO8	Y	Y	Y	\$0.00	\$0.00	\$0.00
Last Number Redial - Business Set Key	ZLNRB	N	Y	N	\$0.00	\$0.00	\$0.00
Last Number Redial (Part of ESY79 Prem Feat Pkg)	ZXKNR	Y	Y	Y	\$0.00	\$0.00	\$0.00
Leave Message Activation	ZLMSG	Y	Y	Y	\$0.00	\$0.00	\$0.00
Make Busy Arrangement	DXV	Y	Y	Y	\$0.00	\$0.00	\$0.00
Message Waiting Audible	ZMYAM	Y	Y	Y	\$0.00	\$0.00	\$0.00
Message Waiting Basic	ZMYAV	Y	Y	Y	\$0.00	\$0.00	\$0.00
Message Waiting Indicator - Audible	ZMYAD	Y	Y	Y	\$0.00	\$0.00	\$0.00
Message Waiting Tone	MWN	Y	Y	Y	\$0.00	\$0.00	\$0.00
Multipath Call Forwarding - Busy line	ZCFMB	Y	Y	Y	\$0.00	\$0.00	\$10.00
Multipath Call Forwarding - Don't Answer	ZCFMD	Y	Y	Y	\$0.00	\$0.00	\$10.00
Multipath Call Forwarding - Variable	ZCFMV	Y	Y	Y	\$0.00	\$0.00	\$10.00
Multiple Call Forward	MPF	Y	Y	Y	\$0.00	\$0.00	\$75.00
Multiple Call Forward - Per Group	MPFPG	Y	Y	Y	\$0.00	\$0.00	\$75.00
Music On Hold Interface - Per System	MOH	Y	Y	Y	\$16.00	\$0.00	\$185.00
Network Speed Calling Per 100# Block	NWSPS	Y	Y	Y	\$2.50	\$0.00	\$100.00
Outgoing Deluxe Trunk Queuing - Per Termination	QOCPG	Y	Y	Y	\$7.00	\$0.00	\$200.00
Personal Call Screening - Per Group	EV3	Y	Y	Y	\$5.00	\$0.00	\$50.00
Query Busy Station - ACD / UCD	QB2	Y	Y	Y	\$1.50	\$0.00	\$7.50

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Centrex Feature Description	USOC	5ESS	DMS	EWSD	5YR Mo Rate	Conversion Installation Charge	Subsequent Installation Charge
Recorded Announcement Channel - 30 Second	A8GCE	Y	Y	Y	\$34.00	\$0.00	\$180.00
Recorded Announcement Frame	A8GST	Y	Y	Y	\$0.00	\$0.00	\$0.00
Recorded Announcement Trunk	A8GAT	Y	Y	Y	\$18.00	\$0.00	\$110.00
Recorded Announcement Trunk	RKQ	Y	Y	Y	\$34.00	\$0.00	\$180.00
Secondary Directory Number	SOT	Y	Y	Y	\$1.20	\$0.00	\$0.00
Selective Call Screening (ZACSR)	SRG	Y	Y	Y	\$4.00	\$0.00	\$0.00
Special Billing Arrangement (Dept. Blg)	MON	Y	Y	Y	\$2.90	\$0.00	\$162.30
Special Intercept Arrangement	LA2	Y	Y	Y	\$2.00	\$0.00	\$150.00
Speed Call - 30 Code	ZSC30	Y	Y	Y	\$0.00	\$0.00	\$0.00
Speed Call - 70 Code	ZSC70	Y	Y	Y	\$0.00	\$0.00	\$0.00
Speed Call - Short List	ZSCSL	Y	Y	Y	\$0.00	\$0.00	\$0.00
Speed Call Changeable - 30 Code	ZSCC3	Y	Y	Y	\$0.00	\$0.00	\$0.00
Speed Call Long List - 70 Code	ZSCC7	Y	Y	Y	\$0.00	\$0.00	\$0.00
Speed Calling Variable List Size	EJ3	Y	Y	Y	\$0.00	\$0.00	\$0.00
State of WI STS Network Access	WZZ99	Y	Y	Y	\$0.00	\$0.00	\$0.00
Station Bridging Arrangement	EHA	Y	Y	Y	\$5.00	\$0.00	\$200.00
Station Controlled Conference 86 Member - Per Line	ZCQF6	Y	Y	Y	\$0.00	\$0.00	\$0.50
Station Intercommunication (Z1COM)	NRX	Y	Y	Y	\$0.00	\$0.00	\$0.00
Station Number Cross Reference	RFC11	Y	Y	Y	\$0.00	\$0.00	\$0.00
Stop Hunt - Key Arrangement	2URSH	Y	Y	Y	\$0.00	\$0.00	\$0.00
Three (3) Way Conference	ZCK3C	Y	Y	Y	\$0.00	\$0.00	\$0.00
Three (3) Way Conference – External	ZCLA0	Y	Y	Y	\$0.00	\$0.00	\$0.00
Touch-Tone Service	TTB	Y	Y	Y	\$0.00	\$0.00	\$0.00
Trunk Verification from Designated Station	BVSPS	Y	Y	Y	\$10.00	\$0.00	\$50.00
UCD Common Equipment	A8A	Y	Y	Y	\$0.00	\$0.00	\$0.00
UCD w/Queuing - EKL Line	UGP	N	Y	N	\$0.00	\$0.00	\$0.00
UCD w/Queuing - Per UCD Group	UQZPG	Y	Y	Y	\$0.00	\$0.00	\$0.00
UCD w/Queuing - Station Line	A82	Y	Y	Y	\$0.00	\$0.00	\$0.00
Virtual Routing - Per Group of 24 Access Paths	VF1	Y	Y	Y	\$100.00	\$0.00	\$0.00

Table A.4 – Voice Processing Pricing

Service Type	Price per month	Installation Price
Basic Voice Mail	\$5.50	\$10.00

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Fax Feature capability	\$2.00	\$1.00
Paging feature capability	\$2.00	\$1.00
Fax to desktop capability	\$20.00	\$1.00
Expanded Capacity Voice Mail	\$10.00	\$10.00
Fax Feature capability	\$2.00	\$1.00
Paging feature capability	\$2.00	\$1.00
Fax to desktop capability	\$20.00	\$1.00
Shared Extension Mailbox	\$13.00	\$10.00
Special Application Mailbox Small (1-5 mailboxes)	\$0.50/mailbox	\$50.00
Special Application Mailbox Medium (6-20 mailboxes)	\$0.50/mailbox	\$75.00
Special Application Mailbox Large (21-50 mailboxes)	\$0.50/mailbox	\$100.00
Special Application Mailbox XL (51-99 mailboxes)	\$0.50/mailbox	\$150.00
Special Application Mailbox XXL (100+ mailboxes)	\$0.50/mailbox	\$200.00
Virtual Basic Mailbox	\$6.50	\$10.00
Virtual Extended Capacity	\$10.00	\$10.00
Virtual Fax feature	\$2.00	\$1.00
Virtual Paging	\$2.00	\$1.00
Virtual Fax to Desktop	\$20.00	\$1.00

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Table A.5 – Long Distance Pricing

Service Type	Price
STS Long Distance: Wisconsin and USA InterState & IntraState	\$0.031/minute
STS 800 Service-Dedicated InterState & IntraState	\$0.035/minute
OneNet 800 ReadyLine InterState	\$0.0407/minute
OneNet 800 ReadyLine IntraState	\$0.047/minute
Calling Card-NRA II InterState	\$0.0338/minute
Calling Card-NRAII Intrastate	\$0.0413/minute
1-800-CALL-ATT (\$0.1125 setup fee) InterState	\$0.0473/minute
1-800-CALL-ATT (\$0.1125 setup fee) IntraState	\$0.0473/minute

End of Document

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