

**JOINT MEETING OF THE RACINE COUNTY
HEALTH AND HUMAN DEVELOPMENT COMMITTEE & HUMAN SERVICES BOARD
Monday, August 14, 2023
Ives Grove Office Complex
14200 Washington Avenue
Sturtevant, WI 53177**

HHD Present: Scott Maier, Robert Miller, Jody Spencer

HSB Present: Scott Maier, Q.A. Shakoor II, Don Trottier

YIG Present: Will Casterton, Jamillah Jallow

Staff Present: Katie Kasprzak, Kristin Latus

Excused: Eric Hopkins, Renee Kelly, Rae McWhorter, Olga White, Rhonda Zuck

Call to Order/Roll Call

Chairman Miller called the meeting to order at 5:06 p.m.

Mr. Casterton read the YIG statement.

Public Comments

There were no public comments.

Approval of Minutes from the July 10, 2023 Public Hearing on 2024 Budget Plan and the July 10, 2023 Joint Meeting of the Racine County Health and Human Development Committee & Human Services Board

Sup. Maier motioned for the committee and the board to approve both sets of minutes as presented. Sup. Spencer seconded for the committee. Mr. Shakoor II seconded for the board.

YIG: Mr. Casterton and Miss Jallow – Aye

Motion approved.

Report No. 2023-24 – Report by the County Executive Making an Appointment to the Racine County Human Services Board

Report No. 2023-26 – Report by the County Executive Making an Appointment to the Housing Authority of Racine County Board

Chairman Miller explained that at last week's County Board meeting he asked the Committee to make a recommendation to the County Board for both of these appointments. The Committee recommended confirmation and the Board did confirm both members. Chairman Miller added that this group is fortunate to have Brenda Danculovich join the Human Services Board. She has a

long history with the Human Services Department and Ridgewood Health Care Center, she will bring a wealth of knowledge. These reports are information only.

Economic Support Services – Introduction, Leadership, and Update

Deputy Director Latus introduced Katie Kasprzak, the new Economic Support Services Manager, and provided an overview of Ms. Kasprzak's history with Human Services. Deputy Director Latus oversees Economic Support Services (ESS), Workforce Solutions, and now Child Support. She indicated there is a lot of crossover between the three divisions and anticipates great synergy.

Ms. Kasprzak explained that she started with Human Services approximately eight years ago as an Economic Support worker. She provided an overview of the Economic Support Division's vision, eligibility, and services provided that include in-home childcare certification as well as the fraud department.

Ms. Kasprzak also presented the division's data for number of calls, average answer speed, application and renewals, Application Verification Center (AVC), number of cases, and as the impact of COVID-19.

Deputy Director Latus described another area of ESS, the new Customer Service Representative (CSR) team that has replaced individual receptionist roles. This model came about following what was learned from Here to Help during the COVID pandemic.

Ms. Kasprzak explained how she hopes to build upon and improve retention and morale. She would also like to increase the number of certified in-home childcare providers, enhance in-person services, expand community outreach events, and continue to build on the growth of consortium with Kenosha County. Discussion ensued about certified childcare provider rates, hours, qualifications, and possibly adding promotion of in-home childcare certification to the youth in governance role. Ms. Kasprzak will send the childcare requirements to members.

HSD Capital Construction Update

Deputy Director Latus stated there was a groundbreaking event held for the Youth Development Care Center (YDCC). The mass grading is almost complete, the building pad is in place, and soil solidification is underway. The completion date has been moved up to October 28, 2024. The next bid release packages will go out soon for the next level of building.

Leadership is working with the City to rezone in order to build the Behavioral Health Services center on the Brannum Lumber site.

The architects are finishing up a space plan. Director Otto anticipates a presentation timeline and a timeline for barrowing will go before County Board end of September.

Correspondence and Other Business

There was no other business.

Next Meeting Date

The next meeting is scheduled for Monday, September 11, 2023, at Ives Grove Office Complex.

Adjournment

Sup. Maier motioned to adjourn for the committee and the board. Sup. Spencer seconded for the committee and Mr. Shakoor II seconded for the board.

The meeting adjourned at 5:49 p.m.

Action

- Send the following information to members:
 - o Badger Care income and Food Share expense limits
 - o Fraud Hotline number
 - o In-home childcare provider information

Distributions

- Report No. 2023-24 – Report by the County Executive Making an Appointment to the Racine County Human Services Board
- Report No. 2023-26 – Report by the County Executive Making an Appointment to the Housing Authority of Racine County Board
- Health & Human Development Committee Meeting Economic Support

Respectfully submitted by,

Kimberly R. Bartel