

# WHEN SHOULD I REBOOT MY PC?

## **Scope**

The purpose of this document is to provide guidance on when to reboot your PC.

## **Procedure**

Listed below are some situations where a PC reboot may resolve the issue you are experiencing. Rebooting is sometimes considered a cure all that fixes many problems. If you call the Service Desk for one of these issues, there is a good chance you will be asked to reboot your computer and try again.

- Is your computer behaving strange for no apparent reason?
- Are you missing mapped network drives?
- Are you experiencing Internet or Wi-Fi problems?
- Does your computer have a Windows blue-screen-of-death?
- Are your desktop icons not working as expected?
- Is your computer running slow or not responding?

There are many good reasons to regularly reboot your computer and in general, you should reboot your computer at least once a week. This will help it to continue running smoothly.