

FORWARD ALL INCOMING CALLS



Scope

The purpose of this document is to provide instructions on how to forward your Cisco incoming phone calls to an external phone number.

Procedure

• Press FWDAII or CFwdAII soft key beneath the Cisco IP Phone display.



- Wait for the phone to beep twice.
- Dial 9 + 10- digit External number to receive calls (if this does not work use 9 + 1 + area code and number). Note: This doesn't always work for some phone carriers.
- Wait for the Cisco phone to beep once. Your target number will then show at the top or bottom of the display.