

MY DRIVE LETTERS ARE MISSING

Scope

The purpose of this document is to provide instructions on how to restore missing network drive letters.

Procedure

Network drive letters are mapped to your pc when you first log in.

First, try logging off your PC and logging back on to re-initiate the file that maps those drive letters for you.

If that does not work, reboot your PC, allowing 30 seconds before signing back into the network once you get to the login screen.

If you are still missing drive letters, this could be an indication that your PC is not properly connected to the network or something has changed in your account profile and may need further assistance from a Service Desk technician. Contact the Service Desk at 636-3777 or servicedesk@racinecounty.com.