RACINE COUNTY

HEALTH AND HUMAN DEVELOPMENT COMMITTEE/HUMAN SERVICES BOARD

Monday, October 13, 2014

Ridgewood Care Center - Executive Conference Room 3205 Durand Avenue Racine, WI 53406

Present: David J. Cooke, Mike Dawson, Elizabeth Falk, Patrick Flanagan,

Robert N. Miller, Monte G. Osterman, Luann Simpson, Donnie Snow

Youth in Governance Representatives: Hayden Hendersen

Excused: Chardonay Wingfield

Staff Present: Jonathan Delagrave, Liam Doherty, Hope Otto

Barb Tylenda, Health Care Network Others Present:

Call to Order

Chairman Cooke called the meeting to order at 5:00 p.m.

Chairman Cooke announced that Sup. Daniel Sharkozy passed away October 3, 2014 and requested a moment of silence in his honor.

Sup. Miller explained that the Ridgewood tour was canceled because it was not included on the agenda as required by the state open meetings law.

Chairman Comments

Chairman Cooke read the Youth in Governance statement and welcomed Hayden Hendersen.

Chairman Cooke thanked Liam Doherty for hosting the meeting.

Approval of Minutes of September 23, 2014 Health and Human Development **Committee/Human Services Board Meeting**

Sup. Osterman motioned to approve the minutes as submitted. Sup. Dawson seconded. Motion carried.

Citizen Comments

There were no citizen comments.

Resolution by the Health and Human Development Committee Authorizing Racine **County Human Services Department to Enter Into Contracts for the Receipt of 2015 Funds**

Mr. Delagrave explained the purpose of this resolution. Approval is needed annually.

The committee names will be updated to reflect the correct members.

Sup. Miller motioned to approve the resolution with the correction of committee member names.

Sup. Osterman seconded. Motion carried.

Youth in Governance vote: Hendersen - aye

Resolution by the Health and Human Development Committee Authorizing Racine County Human Services Department's Behavioral Health Services to Enter Into Contracts for the Receipt of 2015 Funds

The committee names will be updated to reflect the correct members.

Sup. Miller motioned to approve the resolution with the correction of committee member names. Sup. Osterman seconded. **Motion carried**.

Youth in Governance vote: Hendersen - aye

BadgerCare Affordable Care Act Money - Review and Discussion of Requested Information

Mr. Delagrave explained that Sup. Sharkozy requested information with regard to what it means for the State of Wisconsin not accepting the expanded Medicaid money as other states have done.

Ms. Otto reported the following:

- Approximately 2,381 eligible adults transitioned from BadgerCare to the Marketplace (children were not affected)
- 3,855 individuals in Racine County enrolled into the Marketplace and qualified for a subsidized plan, they fall under 400% of the federal poverty guideline
 - o individuals on Medicaid were only up to 200% of the federal poverty guideline, so there is not a direct overlap there

If Wisconsin had accepted the expansion money approximately 1,200 individuals in Racine County would have remained on BadgerCare with a zero premium. Anyone over 133% would have gone to the Marketplace regardless.

The next open enrollment begins November 15, 2014.

Discussion ensued and Ms. Otto answered several questions. Mr. Delagrave will continue to update the committee as information is received from the state.

Ridgewood 2013 Market Study – Review and Discussion of Requested Information

Mr. Delagrave reported the following two highlights from the report:

- In the foreseeable future the primary market area states that Ridgewood have 200 beds available and it currently does
- Mr. Doherty, his team, and Mr. Delagrave need to take the necessary steps to assure there is a strong payer mix at Ridgewood. With a strong payer mix there will continue to be very good years at Ridgewood in terms of financially having levy dollars in place.
- A lot depends on the market, the dynamics of the Marketplace, as well as what happens with Medicare and Medicaid down the line. If we keep status quo, ultimately the study findings indicate there will be little to a moderate amount of levy money used at Ridgewood.

Sup. Miller indicated that he was pleasantly surprised by the report's conclusion. He complimented and credited Ridgewood staff.

Mr. Delagrave provided a response to Sup. Miller's previous inquiry about what tax levy has gone into Ridgewood since 2005. It's difficult to define that as the county switched accounting processes in terms of who is responsible for debt and who is paying for retirees. There have been profits and also tax levy, about \$2.5 million dollars in the last ten years.

Removing the retirees made a huge difference. Mr. Delagrave explained that in the past Ridgewood had to be accountable for paying their own retiree costs and now those retirees are included with all county retirees.

Further discussion ensued with regard to the market area reviewed in the study, aging population, and adult day care. It was agreed that Ridgewood has such a positive image and reputation that to change the function at this time could have a detrimental affect.

Mr. Doherty informed the committee that Ridgewood will begin to lock the front doors for the safety of the residents, their guests, the employees, and have the ability to account for everyone in the facility at all times. There will be a camera at the entrance as well as a sign-in policy.

2014 Budget Priorities Timetable Updates

Human Services Department Goals

Goal # 1 -- Along with Kenosha County - the IM consortium (WKRP) will meet all federal and state compliance standards in relation to public assistance program services to eligible citizens.

- error rate for Medicaid and Food Share will be available the beginning of the year
- application timeliness is at 98%
 - Racine County is number one or number two in the state on an ongoing basis
- the average call center wait time is five minutes

Goal # 3 -- Continue to proactively recruit foster care families after the momentum gained from the foster care recruitment plan.

- continue to recruit families
 - o plus three foster families at this time
- will not put more resources toward recruitment until July 2015 depending on budget

Sup. Cooke asked if there would be any impact in doing a steady recruitment campaign throughout the course of the year verses one big push. Mr. Delagrave will get that information and report back to the committee

Goal # 5 -- Facilitate enrollment for all individuals who are in need of health insurance under the Affordable Care Act.

Ms. Otto reported this information under agenda item seven above.

Goal # 6 -- Continue to have a proactive Fraud Program for Public Assistance Programs in Racine County. Continue to have a strong relationship with the Sherriff and the District Attorney's office to reduce fraud in Human Services programs.

hired one .5 LTE

Goal # 12 -- Exceed our revenues by 5% more than the previous year at the Behavioral Health Services Clinic. Re-implement the mission.

on pace to have a substantial surplus again

Goal # 13 -- Have an ADP of eight individuals at the Assessment Center for 2014.

- continue to have an inordinate amount of volunteers access the assessment center
- not billing for the program at this time due to a software glitch

Ridgewood Goals

Goal # 1 -- Maintain an appropriate mix of Medicare, Medicaid, and private-pay residents to achieve budgeted revenue.

- Approximately 187 people at Ridgewood at this time
 - o private pay and Medicare numbers are exceeding what was budgeted
 - o continue to maintain a solid payer mix

Goal # 4 -- Maintain constant attention to ways to enhance revenues and decrease expenditures.

- Trying a new approach with assisted living facilities to contract with them directly
 - o similar to a sole source contract
 - o they will refer to Ridgewood for rehab and we'll refer to them

Ridgewood Updates

The study results and goals were reported within agenda items above.

Sup. Miller asked how much it cost for bed-holds and if there is an average number of those. Mr. Delagrave estimated \$150 multiplied by the number of days the resident is gone. Residents have the right to hold a bed while they're in the hospital. The information will be reported at a future meeting.

Behavioral Health Services Update

Continue to enhance revenue processes and revenue stream. The clinic is doing great.

Correspondence and Other Business

Sup. Cooke reminded members about the budget meetings this week and encouraged members to attend as many as possible.

Sup. Osterman indicated that he and several others attended an event Thursday and asked Mr. Delagrave to explain. NAMI and United Way hosted Bridging the Mental Health Gaps presentation. Guests viewed the movie *Call Me Crazy*. United Way announced a contest devoted to removing the stigma of mental health.

Ms. Simpson added that the contest is the beginning of a stigma reduction campaign.

Next Meeting Date - Monday, November 10, 2014, 5:00 p.m., Ives Grove Auditorium.

Adjournment

The meeting adjourned at 6:03 p.m.

Action Items

- Report if there would be a benefit in doing a steady foster care campaign.
- Report bed-hold costs and average number of holds.

Distributions

- Resolution by the Health and Human Development Committee Authorizing Racine County Human Services Department to Enter Into Contracts for the Receipt of 2015 Funds
- Resolution by the Health and Human Development Committee Authorizing Racine County Human Services Department's Behavioral Health Services to Enter Into Contracts for the Receipt of 2015 Funds
- Ridgewood Care Center Senior Living Market Study Presentation October 24, 2013
- Racine County Human Services 2014 Budget Priorities Timetable dated 10/10/14
- Ridgewood Monthly Census
- Ridgewood Monthly Private Room Waiting List

Respectfully submitted,

Kimberly R. Bartel