RACINE COUNTY HEALTH AND HUMAN DEVELOPMENT COMMITTEE/ HUMAN SERVICES BOARD

March 10, 2014 Public Works Conference Room 14200 Washington Avenue Sturtevant, WI 53177

Present: Gilbert Bakke, David J. Cooke, Patrick Flanagan, Kenneth Lumpkin,

Daniel F. Sharkozy, Pamela Zenner-Richards

Excused: Elizabeth Falk, Robert N. Miller, Luann Simpson

Staff Present: Jonathan Delagrave, Hope Otto, Sarah Street

Others Present: Lorraine Bakke

Barb Tylenda - Health Care Network

Call to Order

Chairwoman Zenner-Richards called to order the Health and Human Development Committee/Human Services Board Meeting at 5:00 p.m.

Approval of Minutes of January 13, 2014 and February 11, 2014 Health and Human Development Committee/Human Services Board Meetings

Sup. Cooke moved to approve both sets of minutes as submitted. Sup. Sharkozy seconded. **Motion carried unanimously**.

Citizen Comments

There were no citizen comments.

2014 Budget Priorities Timetable

Mr. Delagrave provided an update for the following goals.

Human Services Department

Goal #2 -- Have less than eight juveniles in corrections for 2014.

- currently there are nine
- the number will be down to seven by May 1
- anticipate less than eight by the end of the year

A number of juveniles are sent to corrections without the ability to participate in our programs.

In terms of effective programming, our data and our statistics show that Racine County's youth programming continues to lead the state in effective and creative programming for our juveniles.

Goal #3 -- Continue to proactively recruit foster care families after the momentum gained from the foster care recruitment plan.

- the foster care campaign and commercials have been extremely effective
- there are six or seven new foster homes already this year
- the number of applicants and inquiries has increased significantly compared to previous years
- on course to have more than fifteen new families for 2014

Goal #4 -- Continue to facilitate the *Higher Expectations Plan* and achieve the goals set within the plan.

- Jeff Neubauer will begin April 1
- he'll be full-time by summer
- anticipate real changes by fall

Private money was raised from companies for two additional positions. Susan Gould will be the Community Outreach Facilitator. She'll work with youth to become employed. A data tracking position has not been filled at this time.

Goal #5 -- Facilitate enrollment for all individuals who are in need of health insurance under the Affordable Care Act.

Mr. Delagrave introduced Hope Otto, Division Manager of Economic Support Programs and Sarah Street, Community Outreach/Transportation Coordinator.

Ms. Otto explained that HSD's main goal for Affordable Care Act (ACA) is to help the transition of individuals exiting Badgercare to the Marketplace. Also, for people who apply for Marketplace to enroll into Badgercare.

Racine County is part of a regional enrollment network that includes Racine and Kenosha counties. The network is in partnership with the State of Wisconsin Department of Health Services, local agencies and providers, as well as the human services departments.

Ms. Otto reported detailed information regarding the Certified Application Counselors (CACs), the Application Verification Centers (AVC), and the application process.

The strongest community partner has been the Health Care Network and Ms. Otto thanked Barb Tylenda for being an amazing partner.

Numerous information and enrollment events have been held throughout the open enrollment period that began in October and ends March 31, 2014.

Statistics to date:

Marketplace

- 3,800 applications received through the Marketplace
- 2,800 have been processed
- the deadline to complete all applications is March 17, 2014

Sup. Sharkozy inquired about the impact of Wisconsin not participating in the Medicaid Expansion. Ms. Otto responded and discussion ensued.

Badgercare/Income Maintenance

- 1,300 to 1,900 people access services each month
 - o only 150 to 200 inquire about the Marketplace
 - o people are able to apply from home
 - HSD staff can not provide enrollment advice, individuals have to deal with brokers/agents

Sup. Cooke inquired about the grant dollars Racine County received to assist with processing Marketplace applications. Mr. Delagrave indicated that money was designated for the change in Badgercare and only indirectly tied to the ACA, all requirements were met.

Goal #7 -- Provide Emergency Services to people in crisis.

Ms. Otto reported that the current vendor is Energy Services, Inc. (ESI), located at 1654 Washington Avenue, Racine. They recently applied for and received a REACH (Residential Energy Assistance Challenge Program) Grant. Racine is the only county in Wisconsin and one of three entities in the nation to receive the funding out of 500 proposals. ESI did an excellent job with the program and because of that they're being considered for an additional round of funding for 2014 and 2015. The REACH program provided extra financial assistance to high risk, low income individuals who have recurrence of disconnections.

Racine County is only second to Milwaukee with the additional number of households assisted. Racine County had an additional 900 cases in the past year.

ESI does an excellent job of outreach, prevention, and is proactive in reaching vulnerable households. They served 1,600 people prior to the heating season. Program participation went up 12% from last year.

ESI had an excellent proactive outreach program and targeted action plan for the propane shortage.

Mr. Delagrave added that there have been very limited calls to HSD regarding the propane shortage because ESI did such a great job.

Goal #14 -- Optimize workforce transit and specialized transportation through grant funding and collaborative relationships.

Ms. Street reported the following transportation updates.

Funding Streams

- 85.21 focus on Elderly and Disabled, but available for all transit dependent individuals
- New Freedom covers administrative costs for transportation
- WETAP (Wisconsin Employment & Training Assistance Program)
 - ended 12/31/13 rollover services in 2014

Transportation Resources

- K-Town is the new vendor for Specialized Transportation for 2014
 - o savings is \$80,000
 - o consolidation and streamlined service provision.
- SPARC (Shuttle People Around Racine County)
- ITN (Independent Transportation Network)
- WETAP

Sup. Lumpkin asked if there is transportation for veterans. There is a Disabled American Veterans (DAV) van and K-Town.

Goal #9 -- We will be as aggressive as possible in managing children out of HSD programs. This includes Foster Care up to restrictive placements such as Corrections or Group Homes.

We continue to exceed our goals with our Average Daily Population numbers with the exception of Corrections. However, that has leveled off in the last six months or so.

Goal #12 -- Exceed our revenues by 5% more than the previous year at the Behavioral Health Services Clinic. Re-implement the mission.

We are on pace to exceed the 5% in revenue collections for BHS.

Goal #15 -- To develop and facilitate a Juvenile Detention Alternative Initiative (JDAI) Plan for the Racine County Human Services Department.

We continue to move forward with JDAI implementation. The County Board passed a resolution last January. We continue to keep refining our juvenile intake system to ensure we are placing juveniles in the right "out of home setting."

Ridgewood

Mr. Delagrave reported the following updates.

Goal #1 -- Maintain an appropriate mix of Medicare, Medicaid, and private-pay residents to achieve budgeted revenue.

We continue to honor the mission of taking the right mix of individuals from Racine County.

Goal #9 -- Ridgewood will continue to look for revenues to offset the tax levy.

The next two year state budget is coming up. Racine County will make a presence in Madison with our state representatives to ensure that we do get the CPI revenue. Mr. Delagrave expressed that he feels pretty confident that will happen.

The state has taken a stance of trying to keep people in their homes as long as possible which Mr. Delagrave agrees with. As a result, money for nursing homes potentially becomes tight.

The rehab program is marketed very well and that is a huge revenue stream for Ridgewood.

Chairwoman Zenner-Richards complimented Mr. Delagrave and staff.

Correspondence and Other Such Business

Ms. Tylenda of Health Care Network complimented Ms. Otto and her team for their assistance in terms of Badgercare.

Ms. Tylenda responded to Sup. Sharkozy's inquiry about Wisconsin not expanding Medicaid.

The Health Care Network assists people in applying for Badgercare and Marketplace. Ms. Tylenda expressed her concern that the group leaving Badgercare will be uninsured. She indicated that she can not get people to apply and if they do they do not agree on a plan. People may get a subsidy to lower premiums to \$25 or \$50 per month, but the deductibles are very high at \$4,000 and \$5,000 and they do not get any service until they pay the deductible. Consumers feel the \$25 premium is being thrown away. Only three people have committed to a plan.

When people apply, there are sixty to eighty plans that come up and Ms. Tylenda expressed her concern that the consumers don't have the ability to sort through and understand the plans. Ms. Tylenda expressed that we're getting one group into insurance and a new group out of insurance. She said theoretically it made sense that people would transition into the Marketplace has offered what people thought it would. She expressed that there is going to be a large uninsured population with a slightly higher incomes but not enough to make commitments to the plans. She feels it will take longer than April 1.

Next Meeting Date - Monday, April 14, 2014, 5:00 p.m. - Public Works Conference Room

Adjournment

The meeting adjourned at 5:45 p.m.

Distributions

- 2013 Budget Priorities Timetable dated 2/4/14
- 2014 Budget Priorities Timetable dated 2/4/14
 Racine County PPACA Implementation
- Ridgewood Census
- Ridgewood Private Room Waiting List

Respectfully submitted,

Kimberly R. Bartel, Recorder