Racine Employee
Health & Wellness Center

Access to your health information

What is MyChart?

MyChart offers patients personalized and secure online access to portions of their medical records through Epic, Ascension's Electronic Medical Record (EMR). It enables you to securely use the Internet to help manage and receive information about your health. With MyChart, you can use the Internet to:

- Request medical appointments.
- View your health summary from the MyChart electronic health record.
- View test results.
- Request prescription renewals.
- Access trusted health information resources.
- Communicate electronically and securely with your medical care team.

Ascension MyChart

As a patient of Ascension Wisconsin, you can securely access personal health information online through Ascension MyChart.

Note: For patients who have an established My Hospital Record account, you can continue to view information for hospital-based services received prior to January 23, 2016, in Racine County, or May 21, 2016, in Milwaukee and Waukesha counties. For hospital services received after these dates, information will be available in Ascension MyChart.

For patients of Ascension Wisconsin, including Ascension Medical Group and Metro Physicians, MyChart is an online tool that gives you direct and secure access to view your personal health information. This includes lab results, physician appointment information, hospital-based visits, medications, health history, immunization history and more.

Ascension

Ascension Wisconsin

MyChart

Coronavirus (COVID-19) alert

In response to the COVID-19 pandemic, we have temporarily turned off online-based scheduling. If you would like to schedule an appointment, please contact your doctor's office directly, or send the staff an appointment request message through MyChart. We apologize for any inconvenience.

We encourage our patients to take advantage of our Virtual Office Visits that are now available within most of our departments. Please contact your doctor's office to schedule a virtual visit with your provider.

If you have a fever, cough or other respiratory symptoms, please call (833)978-0649 prior to visiting one of our Ascension facilities, so you can be screened by a nursing professional.

More about COVID-19 from Ascension.

Communicate with your doctor
Get answers to your medical questions from the comfort of your own home

Access your test results
No more waiting for a phone call or letter – view your results and your doctor's comments within days

Request prescription refills
Send a refill request for any of your refillable medications

Manage your appointments
Schedule your next appointment, or view details of your past and upcoming appointments

MyChart Username

Password

SIGN IN

Forgot Username?   Forgot Password?

New User?

SIGN UP NOW

MyChart Benefits

Health Information at Your Fingertips

MyChart provides you with instant access to your medical information through any device—desktop, mobile and tablet.

- Request or schedule wellness appointments online for you and your family.
- Access your medical information for appointments and discharge instructions for what you need to do after your hospital stay.
- Receive lab tests and imaging results.
- View and update medications, immunizations, allergies and medical and family history.
- Review diagnosis or health issues discussed during your visit.
- Access instructions on preparing for lab tests or other services.
- See instructions for follow-up care.
- Get prevention and wellness recommendations.
- Access your family's health records. Adult guardians may access the records of children up to age 11 or other family members who have granted legal rights to manage their health care. Their records can be linked to yours for convenient access to appointments, immunization records, growth charts, and more. *Note: Access to MyChart is not available for patients aged 12-18 or their parents.*

Stay In Touch with Your Provider
- Ask your provider a question by simply leaving a message.
- Request renewals and refills of your medications online.

Manage Your Appointments
- Request or cancel an appointment online.
- View details of your past and upcoming appointments.

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New to MyChart?

To gain access to your health information in MyChart, please contact your clinic, or our customer support line at 1-844-757-5607 to be sent an activation code.

How to Enroll and Request an Activation Code for MyChart

To request access to your health information in MyChart:

- Complete the Ascension MyChart Access Form at your physician's office, or provided to you at the hospital, where you will be issued an activation code. **Note:** If you did not receive an activation code during your visit, please call your primary care physician to receive one or ask to sign up during your next visit.
- Once you receive a MyChart activation code, log in as a first-time user and create your own username and password. To help identify you, we will also ask for the last four digits of your social security number and date of birth.

Private and Secure Health Information

Accessing your health information through Ascension MyChart is safe and secure, giving you peace of mind. It's safe from unauthorized access because MyChart is password protected and delivered through an encrypted connection.

MyChart Mobile App

Staying in touch with your care provider while you're on the go is now easier with the free MyChart mobile app for iPhone and Android. To download the app, please visit:

- App Store – For iOS devices.
- Google Play – For Android devices.

To learn more about the MyChart app or if you need help downloading it, please speak with your provider or staff. They are happy to help!

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