

**RACINE COUNTY
HEALTH AND HUMAN DEVELOPMENT COMMITTEE/HUMAN SERVICES BOARD
Monday, March 9, 2015
Ives Grove Office Complex - Auditorium
14200 Washington Avenue
Sturtevant, WI 53177**

Present: David J. Cooke, Elizabeth Falk, Patrick Flanagan, Robert N. Miller, Brett Nielsen, Luann Simpson, Donnie Snow

Excused: Mike Dawson, Monte G. Osterman, Chardonay Wingfield

Youth in Governance Representatives: Hayden Hendersen

Staff Present: Jonathan Delagrave, Hope Otto, Sarah Street

Others Present: Rusty Clark, Racine County Board Chairman

Call to Order

Chairman Cooke called the meeting to order at 5:00 p.m.

Chairman Comments

Chairman Cooke read the Youth in Governance statement.

Citizen Comments

There were no citizen comments.

Approval of Minutes of January 12, 2015 Health and Human Development Committee

Sup. Miller moved to approve the minutes as submitted. Sup. Nielsen seconded.

Youth in Governance vote: Hendersen – aye

Motion carried.

Resolution Request from Human Services Department to Finance Committee – Add Deputy Position for Security

Mr. Delagrave explained the purpose for this resolution.

Sup. Snow asked why this committee doesn't have an opportunity to vote on these requests at this level in an effort to strengthen the request or denial of such request. Chairman Cooke explained that this information is an opportunity for Mr. Delagrave to inform members of what's going on within Human Services. Members have an opportunity to cast their vote for opposition or support at the County Board level. Discussion ensued.

Resolution Request from Human Services Department to Finance Committee – Install a Locking Door

Mr. Delagrave explained the purpose for this resolution.

Resolution Request from Human Services Department to Finance Committee – Increase Family Support Contract

Mr. Delagrave explained the purpose for this resolution.

Following committee inquiries and comments, Mr. Delagrave indicated that he will deny the request.

NACO Dental Plan for County Residents

Mr. Delagrave presented a NACO (National Association of Counties) Dental Plan and asked for the committee's approval for HSD to provide the information to residents. Currently HSD provides NACO's Prescription Drug Plan information to residents.

Sup. Miller provided further information and shared the following website www.mycountycares.com.

Mr. Delagrave will provide the rates at a future meeting.

Sup. Miller motioned to approve following Corp Counsel's review to assure the plan is satisfactory. Sup. Snow seconded.

Youth in Governance vote: Hendersen – Aye

Motion carried.

Income Maintenance Division Updates

In response to previous inquiries, Ms. Otto reported the following fraud information.

Fraud Increase in Revenue for 2014

- \$15,821.11, approximately \$100,000 recouped in over payments
- received 74% in over payment amounts, substantial increase from 2013
 - o \$460,340 to \$802,730
- Citations issued went down to 46 compared to 64 in 2013

2014 Economic Support Division Statistics

- 883 calls per day
 - o so far in 2015 well over 1,000
- average speed of answer time 5.5 minutes
- application timeliness 98.5%
- caseload average was 26,359
 - o in 2015 over 28,000
 - o there was an uptick due to the ability to apply for Food Share through Turbo Tax
- over 25,000 people seen in the Application Verification Center (AVC)
 - o only 64 seen during open enrollment period
- four open enrollment events for Affordable Care Act (ACA)
 - o enrolled approximately 150

Ms. Simpson complimented the Call Center staff with regard to a consumer's recent experience.

Chairman Cooke asked that going forward staff provide the committee with handouts of the data presented. Ms. Otto will send her information to the committee.

2015 Budget Priorities Timetable Updates

Human Services Department Goals

Mr. Delagrave and Ms. Street reported the following updates.

Goal #2 – Have less than fifteen juveniles in corrections for 2015.

Surpassing the goal and anticipate being down to single digits by May. There are new judges, Piontek and Jude.

Goal #3 – Continue to proactively recruit foster care families after the momentum gained from the foster care recruitment plan.

There have been three or four families already in January.

Further recruitment will occur as funds become available.

Goal #4 – Continue to facilitate the Higher Expectations Plan and incorporate the STRIVE program to accomplish career readiness goals for youth in our community.

The STRIVE program has really taken off. Jeff Neubauer will report at a future meeting.

Goal #5 - Facilitate enrollment for all individuals who are in need of health insurance under the Affordable Care Act.

This update was reported under agenda item nine above.

Goal #9 – We will be as aggressive as possible in managing children out of HSD programs. This includes Foster Care up to restrictive placement such as Corrections or Group Homes.

Out of home placements are either down or level.

Goal #11 – Achieve or exceed state performance standards in each of our Human Services programs.

This update was reported under agenda item nine above.

Goal #12 – Exceed our revenues by 5% more than the previous year at the Behavioral Health Services Clinic. Re-implement the mission.

Continue to exceed revenue.

Goal #14 – Optimize workforce transit and specialized transportation through grant funding and collaborative relationships.

SPARC (Shuttling People Around Racine County) is running on the west end of the county. They're providing approximately 900 trips per month. Anyone can ride, however it's primarily publicized for active seniors.

KTown Transportation replaced First Transit in 2014. They're providing approximately 1,400 trips per month with no complaints from customers. Mr. Delagrave added that KTown has been really good to Racine County and has been a great vendor.

There is a bid out for a volunteer driving program. The Volunteer Center has shown an interest. Bids are due next week.

HSD has a small partnership with Kenosha Achievement Center to assist with vehicle repairs for low income individuals. In 2014 Racine County assisted with 20 repairs.

With the closing of Lincoln Lutheran and their adult day care program, some people are choosing to go out of county. HSD doesn't have funding to pay for that transportation.

As a follow-up to previous inquiries about transportation from Racine to Amazon in Kenosha, Ms. Street reported that currently state and federal funding is geared toward elderly and disabled. HSD isn't eligible for funding for low income transportation, however she will continue to research additional funding. She is meeting with Kenosha Transit to ask about their future plans. Ms. Street described Wisconsin Rideshare and distributed brochures.

Discussion ensued.

Ms. Street will review the numbers to determine if there is an opportunity for HSD to prorate transportation expenses on a short-term basis for out of county adult day care until individuals can make other arrangements.

Goal #15 –To develop and facilitate a Juvenile Detention Alternative Initiative (JDAI) Plan for Racine County Human Services Department.

Mr. Delagrave explained that Racine County is piloting a juvenile assessment, Detention Risk Assessment Instrument (DRAI). He described the assessment and the benefits. The assessment is funded through the JDAI initiative.

Ridgewood Goals

Goal #1 – Maintain an appropriate mix of Medicare, Medicaid, and private-pay residents to achieve budgeted revenue.

Census is down as a result of closing wings because of the flu. Maintaining the appropriate mix.

Goal #9 – Ridgewood will continue to look for revenues to offset the tax levy.

Continue to lobby.

Ridgewood Update

The monthly census and private waiting room lists were distributed.

Behavioral Health Services Update

Continue to be at capacity for all of the services provided.

Expansion of the clinic is underway now.

As a follow-up to previous inquiries, the estimated cost to expand the clinic and move Child Support is \$165,000.

Correspondence and Other Business

Ms. Simpson distributed an invitation to the movie "Call Me Crazy" scheduled Wednesday, March 18, 2015.

Chairman Cooke invited the committee to attend a Reducing Taxes and Crime Community event Thursday, March 26, 2015.

Next Meeting Date – Monday, April 13, 2015, 5:00 p.m. – Ives Grove Office Complex, Auditorium

Adjournment

The meeting adjourned at 5:55 p.m.

Action Items

- Corp Counsel review the NACO Dental Plan.
- Provide NACO rates at a future meeting.
- Staff who report at future meetings must provide handouts.
- Send committee members the fraud numbers and 2014 Economic Support stats presented at today's meeting.
- Jeff Neubauer present STRIVE update at a future meeting.
- Sarah Street research Great Lakes transportation program.
- Sarah Street review the possibility of HSD prorating transportation costs for out of county adult day care and send the information to Chairman Cooke.

Distributions

- Resolution Request from Human Services Department to Finance Committee – Add Deputy Position for Security
- Resolution Request from Human Services Department to Finance Committee – Install a Locking Door
- Resolution Request from Human Services Department to Finance Committee – Increase Family Support Contract
- 2015 Budget Priorities Timetable dated 2/12/15
- Rideshare Brochures
- Invitation to “*Call Me Crazy*” Movie March 9, 2015

Respectfully submitted by,

Kimberly R. Bartel