

**RACINE COUNTY
HEALTH AND HUMAN DEVELOPMENT COMMITTEE/HUMAN SERVICES BOARD
Monday, January 12, 2015
Ives Grove Office Complex - Auditorium
14200 Washington Avenue
Sturtevant, WI 53177**

Present: David J. Cooke, Mike Dawson, Elizabeth Falk, Robert N. Miller, Brett Nielsen, Monte G. Osterman, Luann Simpson, Donnie Snow

Excused: Patrick Flanagan

Youth in Governance Representatives: Hayden Hendersen, Chardonay Wingfield

Staff Present: Jonathan Delagrave, Hope Otto

Others Present: Rusty Clark, Racine County Board Supervisor

Call to Order

Chairman Cooke called the meeting to order at 5:00 p.m.

Chairman Comments

There were no chairman comments.

Citizen Comments

There were no citizen comments.

Approval of Minutes of December 8, 2014 Health and Human Development Committee

Sup. Osterman moved to approve the minutes as submitted. Sup. Dawson seconded.

Youth in Governance vote: Hendersen – aye

Motion carried.

Report No 2014-53 - Report by the County Executive Making Appointments to the Racine County Commission on Aging

Sup. Miller moved to recommend confirmation to the County Board. Sup. Dawson seconded.

Youth in Governance vote: Hendersen - aye

Motion carried.

Report No 2014-54 - Report by the County Executive Making Appointments to the Racine County Aging and Disability Resource Center Governing Board

Sup. Miller moved to recommend confirmation to the County Board. Sup. Dawson seconded.

Youth in Governance vote: Hendersen – aye

Motion carried.

Resolution Request from Human Services Department to Finance Committee -- Building Renovations for Preparation of Child Support Move

Mr. Delagrave explained the purpose for this resolution.

Sup. Osterman inquired about the total cost of the entire renovation. Discussion ensued. Mr. Delagrave will report the total at a future meeting.

Resolution Request from Human Services Department to Finance Committee -- Budget Clean-Up Entries

Mr. Delagrave explained the purpose for this resolution.

Resolution Request from Human Services Department to Finance Committee -- Remodel 2 Middle Conference Room

Mr. Delagrave explained the purpose for this resolution.

2014 Budget Priorities Timetable Updates

Mr. Delagrave and Ms. Otto reported the following goals.

Human Services Department Goals

Goal # 1 – Along with Kenosha County - the IM consortium (WKRP) will meet all federal and state compliance standards in relation to public assistance program services to eligible citizens.

These error rates are received from the state annually.

- FoodShare error rate is less than 1%
- Medicaid error rate exceeded the goal of 3%, to 4.65%
 - o Due to increased applications with the Affordable Care Act
- Application timeliness 98.55%
 - o this is up from 2014 that was 98.12%
 - o Racine County was in the top one and two places for the year
- Call Center average answer rate 6 minutes
 - o for the year was 5.5 minutes

Goal # 5 – Facilitate enrollment for all individuals who are in need of health insurance under the Affordable Care Act.

Racine County facilitates enrollment, they do not manage enrollment.

There were 700 appointments in the first open enrollment period. There has been a sharp decline in the number of individuals inquiring about the program; only forty-five people have been seen this enrollment period.

A Regional Enrollment Network (REN) person has been hired to do outreach and enrollment events in Racine and Kenosha Counties. The following are scheduled events or partnerships:

- an enrollment fair is scheduled for the Marketplace and other public assistance programs – February 21, 2015
- an outreach event is scheduled with RUSD
- partnering with the Workforce Development Center (WDC)

RUSD asked HSD for assistance in reaching out to families to facilitate enrollment into Badger Care and the Marketplace. RUSD will mail flyers for the February 21, 2015 event.

Goal # 6 – Continue to have a proactive Fraud Program for Public Assistance programs in Racine County. Continue to have a strong relationship with the Sherriff and the District Attorney’s office to reduce fraud in Human Services programs.

The revenue increase will be reported at a future meeting.

2014 statistics:

- over 600 referrals, almost double from 2013, not all require investigations
- 287 investigations
- 46 citations issued
 - o \$26,698 in fines issued from those citations
- two prosecutions, less than previously, higher threshold now and the citation process works quicker and more efficiently
- cost benefit ratio is 11 to 1
- program costs approximately \$75,000 in county levy
- returned \$802,700 in over payments

Racine County receives approximately 15% of total money collected.

Ms. Otto complimented the fraud team.

The committee acknowledged the fraud staff and their accomplishments.

Mr. Delagrave commended the former County Executive for his support with the fraud program and allocating levy money. Racine County is vigilant on fraud.

Sup. Osterman asked how much money was actually collected. Ms. Otto will get that information from the fiscal manager and report at a future meeting.

Goal # 12 -- Exceed our revenues by 5% more than the previous year at the Behavioral Health Services Clinic. Re-implement the mission.

The clinic continues to grow. The goal of exceeding 5% was met for 2014. Mr. Delagrave will report the exact amount at a future meeting. An additional 5% has been budgeted for 2015.

Discussion ensued with regard to the expansion of the clinic and marketing the clinic.

HSD is working with the jail to identify individuals without insurance and secure insurance prior to discharge. There is already a program with the Department of Health Services and the Department of Corrections doing the same at the prisons.

Goal # 13 -- Have an ADP of eight individuals at the Assessment Center for 2015.

The Assessment Center is beyond capacity.

Mr. Delagrave indicated that in the future he will have a discussion with the committee with regard to expanding the Assessment Center.

Ridgewood Goals

Goal # 1 – Maintain an appropriate mix of Medicare, Medicaid, and private-pay residents to achieve budgeted revenue.

There was a flu outbreak in December that caused the census to dip. Census is at about 165 now and that number is coming up quickly. The payer mix is the same percentage as if it were full.

Goal # 4 – Maintain constant attention to ways to enhance revenues and decrease expenditures.

Gov. Walker will announce the state budget in February. Racine County has made its voice known with regard to the money the state gives to county nursing homes. Mr. Delagrave doesn't anticipate cuts to nursing homes.

Ridgewood Updates

The monthly census and private waiting room lists were distributed.

Behavioral Health Services Update

Mr. Delagrave referenced Lincoln Lutheran and the fact that they're declaring bankruptcy. HSD contracts Meals on Wheels with Lincoln Lutheran. HSD will take that program back in-house effective March 1, 2015.

Mr. Delagrave explained how the program will operate and also indicated the possible savings of \$100,000 per year.

2015 Meeting Schedule

An updated schedule was distributed. The July Budget Public Hearing will be held July 13, 2015 in the Auditorium.

Correspondence and Other Business

Sup. Miller inquired about the Hospitality Center and asked if the county can or should do anything. Mr. Delagrave explained that he and the County Executive are meeting with Kevin Stewart tomorrow to discuss options. Mr. Delagrave expressed his concerns.

Response to previous inquiries:

There have not been any barriers reported to enrolling the deaf community in Affordable Care Act. HSD has an on-site sign language interpreter if needed.

There isn't transportation from Racine County to Amazon in Kenosha. Mr. Delagrave will talk with the transportation coordinator. Ms. Simpson suggested Amazon provide transportation.

The total number of licensed foster families in Racine County is 81.

- 32 applications received
 - o 4 of those licensed

A hard copy of Barb Tylenda's comments dated 12/8/14 was distributed.

The Comprehensive Community Services Program (CCS) received its license and began enrolling as of 1/1/15.

Next Meeting Date – Monday, February 9, 2015, 5:00 p.m., Ives Grove Auditorium.

Adjournment

The meeting adjourned at 5:49 p.m.

Action Items

- Report total cost of renovation project for moving Child Support.
- Report fraud revenue increase.
- Report total fraud money collected.
- Discuss Racine and Kenosha transportation needs with transportation coordinator.
- Report amount of BHS revenue collected.

Distributions

- Report No 2014-53 - Report by the County Executive Making Appointments to the Racine County Commission on Aging
- Report No 2014-54 - Report by the County Executive Making Appointments to the Racine County Aging and Disability Resource Center Governing Board
- Resolution Request from Human Services Department to Finance Committee -- Building Renovations for Preparation of Child Support Move
- Resolution Request from Human Services Department to Finance Committee -- Budget Clean-Up Entries
- Resolution Request from Human Services Department to Finance Committee -- Remodel 2 Middle Conference Room
- Racine County Human Services 2014 Budget Priorities – Timetable dated 1/5/15
- Racine County Human Services 2015 Budget Priorities – Timetable dated 1/6/15
- Ridgewood Monthly Census
- Ridgewood Monthly Private Room Waiting List
- Barb Tylenda's comments dated 12/8/14
- 2015 Meeting Schedule dated 1/8/15

Respectfully submitted,

Kimberly R. Bartel