

**RACINE COUNTY
HEALTH AND HUMAN DEVELOPMENT COMMITTEE/HUMAN SERVICES BOARD
Monday, December 14, 2015
Ridgewood Care Center – Executive Conference Room
3205 Wood Road
Racine. WI 53406**

Present: David J. Cooke, Mike Dawson, Elizabeth Falk, Robert N. Miller, Brett Nielsen, Monte G. Osterman

Youth In Governance: Meredith Freidheim, Emma Stock

Excused: Luanne Simpson, Donnie Snow

Staff Present: Liam Doherty, Krista Kennedy, Hope Otto

Call to Order

Chairman Cooke called the meeting to order at 5:00 p.m.

Chairman Comments

There were no chairman comments.

Public Comment

There were no public comments.

Approval of Minutes of November 9, 2015 Health and Human Development Committee/Human Services Board Meeting

Sup. Osterman moved to approve the minutes as submitted. Sup. Nielsen seconded.

Youth in Governance vote: Freidheim – aye, Stock – aye

Motion carried.

Ridgewood Care Center Update

Mr. Doherty introduced Krista Kennedy, Activity Therapy Coordinator. Ms. Kennedy described the Music and Memory Program. It is a national program and Ridgewood is in the top five in the state. Other states are using Ridgewood as an example.

A grant provided ten units (iPod and headphones), and iTunes gift cards to purchase music. The program began in March and has increased to fifty units. Ms. Kennedy described the benefits of the program and the residents' progress.

Sup. Osterman suggested preparing a bullet list of success and share it with the County Board. He also suggested taking the program information to the schools in order to create a bridge with performing arts, demonstrate why performing arts are important to fund, this is a tangible reason and a tangible example of why it's important and how to tie youth involvement and youth initiative.

Ms. Kennedy said the company that founded the program is trying to get intergenerational programming going.

Chairman Cooke suggested reaching out to Apple for possible reduced cost and/or donations.

Ms. Kennedy encouraged the committee to watch Henry's Story on YouTube; it's a powerful story and example of the positive results of music therapy.

Affordable Care Act Update

As a follow-up to a previous request, Ms. Otto provided the following update. The fulltime navigator is Brenda Danculovich.

- Ms. Danculovich assisted 34 people enrolling into plans during open enrollment
- Ms. Danculovich assisted with 34 inquiries (not the same individuals enrolled)
- RCICs at HSD only assisted five people with enrollment during open enrollment -- potential explanation for the drop
 - o the majority of the people with the first surge have enrolled
 - o people have been able to navigate themselves
 - o increased outreach with the brokers and navigators
 - o the hospitals are doing a better job with enrolling individuals
 - o no numbers available from providers, they're probably building it into their protocol
- open enrollment ends January 31
- the deadline is December 15 to begin benefits January 1

RKCAA coordinated efforts

- enrollment event held November 17
 - o approximately 30 people, the low turnout may have been a result of bad weather and construction on Taylor Avenue

Another follow-up to a previous inquiry about Qualified Health Plans and the concern about plans that dropped out of our area:

- there are six qualified health plans in Racine County
 - o Molina
 - o Common Ground
 - o MHC (Managed Health Care)
 - o United
 - o Arise (former WPS)
 - o Network Health Plan

The big change, Common Ground opted out of Wheaton; they went to the Aurora Plan

- there are four providers within Wheaton
 - o MHC
 - o Molina
 - o Network Health Plan
 - o United

It doesn't appear to be a huge loss for our area, however people who were potentially happy with the Common Ground Plan were disappointed to find their doctors were no longer in network.

Chairman Cooke asked for the percent enrolled in each plan. He explained that Blue Cross Blue Shield published they are pulling out of SEWI. United also published they are probably getting out of the network completely nationwide. 2016 will be the final evaluation and as of right now they

don't plan to participate in 2017. He also asked, with the inquires is there any trending or documentation of what the questions are, is it with the plans changing or navigation?

It was agreed Ms. Danculovich will provide further information at the January meeting.

2015 Budget Priority Updates

HSD

Goal #3 – Continue to proactively recruit foster care families after the momentum gained from the foster care recruitment plan.

Ms. Otto distributed Foster Home Hero flyers that introduce foster parents.

Part of the recruitment effort underway is:

- collecting recipes for a cookbook that will be sold
- selling calendars
- extending a referral bonus of \$250 to each foster parent who refers a new applicant and the applicant becomes licensed, there is one potential pending

The committee was asked if they're aware of potential retailers willing to sell the calendars.

Goal #4 – Continue to facilitate the *Higher Expectations Plan* and incorporate the STRIVE program to accomplish career readiness goals for youth in our community.

WDC is partnering with the High School Transformation Project. A dedicated staff member focuses on Career Cruising that helps to develop pathways within the high schools. This will provide a tangible way for students to see career outcomes, have job site visits, interest inventories, etc. This requires a lot of support from the business community, so the staff member works in conjunction with the Business Services Team, Higher Expectations, within RUSD, and has done some work with Union Grove.

RUSD received a grant, Ford Next Generation Learning (NGL), through the Ford Motor Company. This has a results based model that is helping with the high school transformation.

HSD is working closely with the post secondary education and training network by expanding that same principle with Career Pathways in the high schools through college. The hope is that people who go through Career Pathways will continue with UW-Parkside. Currently working on strategies to gain real work experience and working to partner with five employers to have placement after graduation. The pilot is with UW-Parkside and will expand into Gateway.

Ms. Falk informed the committee that UW-Parkside is going into associate degrees.

Goal #5 – Facilitate enrollment for all individuals who are in need of health insurance under the Affordable Care Act.

Ms. Otto reported this update earlier in the meeting.

Goal #11 -- Achieve or exceed state performance standards in each of our Human Services programs.

Economic Support

Benchmarks are being exceeded:

- timeliness is at 98%
- six month and annual renewals are at 100%
- average speed of answer is 4.6, benchmark is 12

Youth & Family Division

Child Protective Services Initial Assessment - 100% of Initial Assessments will be completed in 60 days - currently 92%

Initial Assessment Contacts need to be made timely – within five days, currently 90%, striving to reach 100%

Time for Adoption of all children who exit foster care to finalize adoption during the reporting period, 32% or more were adopted in less than 24 months from the time of the latest removal from home - currently 36%

Birth to Three Audit - 100% compliance

Goal #12 – Exceed our revenues by 5% more than the previous year at the Behavioral Health Services Clinic. Re-implement the mission.

Ms. Otto distributed a revenue spreadsheet.

Billing Management is doing outpatient billing, MH and CCS has increased as a result of having this service for two months.

Goal #15 – To develop and facilitate a Juvenile Detention Alternative Initiative (JDAI) Plan for the Racine County Human Services Department.

The JDAI committee meets monthly to review goals. Four subcommittees report back to the larger committee. The committee making the most traction is Conditions of Confinement. Initial meetings held with regard to have the Detention Center reviewed for appropriate levels of care, environment, etc. First there will be an internal review. In addition, the juvenile delinquency supervisor has monthly contact with the Annie E. Casey Foundation to report committee progress. A key initiative is to have the Detention Risk Assessment Instrument (DRAI) included in the court intake policy.

Discussion ensued with regard to the state's proposal to bring 17 year olds back into the juvenile system. The state pulled back that proposal to rewrite.

Ms. Otto informed the committee that youth will no longer be placed at Lincoln Hills. The few juveniles there now will be pulled out within the week and placed at a residential treatment home and ACE.

Sup. Miller asked about specialized transportation and referenced what was reported in the news. Ms. Otto informed the committee that essential medical transport rides will continue. New clients will not be accepted until next year. Expenses have been offset by the DOT trust fund and that money has to be spread out over the next four years because the DOT continues to decrease allocated funds. Medicaid eligible people are being funneled to another option that is also paid.

Chairman Cooke asked about churches that provide rides. Ms. Otto indicated the churches offer transportation to their own parishioners not the community at large, she will inquire again. Chairman Cooke indicated some of the individuals seeking rides may be part of a parish that provides rides.

Ridgewood

Goal #1 – Maintain an appropriate mix of Medicare, Medicaid, and private-pay residents to achieve budgeted revenue.

Medicare numbers are decreasing due to Thanksgiving, upcoming holidays, and the unseasonable weather (fewer injuries). Medicaid is up, continue to grow long term census. Private pay is up significantly due to long term beds filling up.

Sup. Miller inquired about supply and demand for private rooms. Mr. Doherty indicated there are approximately four Medicare people on the waiting list and six on the long-term list.

Goal #9 – Ridgewood will continue to look for revenues to offset the tax levy.

Last projections show a surplus.

Mr. Doherty is presently pursuing contracts with Humana and Anthem. These are two insurance companies well represented in this area. The Racine County retiree health plan is Humana and currently that would prevent Ridgewood from accepting a county retiree.

Behavioral Health Services Update

Ms. Otto reported that one goal in 2016 is to improve the marketing of services. One way to do that will be to implement a mental health screening tool on the website. The tool is modeled after the Minnesota Mental Health Alliance. It's a Harvard based tool that screens for depression, anxiety, and other common mental illnesses and then will provide a list of resources in the community.

As part of the web design is to have a more interactive and intuitive process for people to navigate services, not only with BHS but all of HSD.

Chairman Cooke inquired about staffing. Ms. Otto reported BHS is well staffed; still down one in Mobile Response, actively recruiting a psychologist and hope to secure someone in 2016. Always looking for licensed therapists to help with billing, however at a point to contain costs and maintain current consumers with excellent services. In order to grow, additional therapists would be needed.

Correspondence and Other Business

The final 2016 meeting schedule was distributed.

Next Meeting Date – Monday, January 11, 2016, 5:00 p.m., at Ives Grove Office Complex, Auditorium.

Adjournment

The meeting adjourned at 6:00 p.m.

Action Items

- Send a list of the Music and Memory Program success to County Board members.
- Take the Music and Memory Program information to the schools and Apple.
- Brenda Danculovich present in-depth ACA information at January's meeting.
- Report back which five employers are working with High School Transformation Program, Career Pathways.
- Find out what churches provide transportation.

Distributions

- Racine County Human Services 2015 Budget Priorities – Timetable dated 12/11/15
- BHS Revenue Spreadsheet 2015 Program Summary
- Foster Home Hero Flyers for January 2016 and February 2016
- Calling All Cooks – Recipe Request for Foster Care Unit Cookbook
- Ridgewood Monthly Census
- Final Racine County Health and Human Development Committee/Human Services Board 2016 Meeting Schedule

Respectfully submitted by,

Kimberly R. Bartel