# My Drive letter (s) are missing

Network drive letters are mapped to your pc when you first log in.

**Try this**

Logging off your pc and logging back on will re-initiate the file that maps those drive letters for you

**Or This**

Reboot your pc allowing 30 seconds before signing back into the network once you get to the login screen.

**Still Missing Drive Letters**

This could be an indication that your pc is not properly connected to the network or something has changed in your account profile and may need further assistance from a Helpdesk technician.

You can contact the Helpdesk at 636-3777 or ext. 3777 or email [ithelpdesk@racinecounty.com](mailto:ithelpdesk@racinecounty.com)