

Request for Proposal

Fast Forward Community Connectors

Program #610

Direct all replies to:

Krista Kennedy
Contract Compliance Monitor
1717 Taylor Avenue
Racine WI 53403
262.638.6671

SEALED PROPOSALS MUST BE RECEIVED NO LATER THAN:

Friday, September 21, 2018 at 4 pm

At the Racine County Human Services Department

1717 Taylor Avenue – Three North Receptionist

Racine WI 53403

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Racine County Human Services Request for Proposal: Fast Forward Community Connectors Program #610

Section I. Specifications

1. Introduction, Program Description and Requirements:

Racine County Human Services Department is requesting proposals to provide intensive outreach, recruitment, and enrollment of eligible participants into short-term training programs for high-demand, high-wage employment.

For over two decades, our community has faced the highest unemployment rate in the State of Wisconsin. In contrast, many Racine County businesses are currently being impacted by unprecedented job growth due Foxconn joining our community. This project will address these intricacies by reaching and inspiring our empirically underserved and chronically unemployed population. The specialized training will equip them with necessary skills to find a rewarding career with a sustainable income. In turn, creating a larger pool of qualified individuals for local business to employ.

The participants will have the opportunity to select one of several targeted occupational training opportunities. Some of the vocational specialties include: CNC operators, industrial maintenance technicians, manufacturing operators, customer service specialists, and hospitality specialists.

2. Qualifications:

Successful proposals must demonstrate a history of effectiveness in community engagement, training and placement. The applicant must be an established and licensed business (ex: LLC, 501(c)3, etc.) and registered to work in the state of Wisconsin. Preference will be given to minority, women or veteran owned organizations and is an evaluation category.

3. Eligible Program Candidates:

- **3.1** Racine County residents over age 18
- **3.2** Eligible to work in the United States
- **3.3** Successful completion of skills profile (GR@W)
- **3.4** Registered in Selective Service (Males only)

4. <u>Target Populations(s)</u>

- **4.1** 70% of participants will be from the following classifications
 - **4.1.1** 18-24 year old adults
 - **4.1.2** Women, Veterans and/or Minorities
 - **4.1.3** Ex-offenders
 - **4.1.4** Long-term public assistance recipients

4.2 30% of participants will be West of Interstate

5. Program Reporting:

The Provider will be required to track data and submit reports by the 15th of the month following the quarter and within 2 business days as requested by Racine County.

- **5.1** Client demographics to include age, gender, race, ethnicity, marital status, household income, zip code, etc.
- **5.2** The remaining target population criteria to include ex-offenders, Veterans and long term public assistance recipients.
- **5.3** Project status updates to report the participant counts in each phase.

6. <u>Performance Goals and Payment Structure:</u>

This will be a performance based contract with three phases. Payment will be based on the successful completion of a participant at each phase of the project.

- **6.1** Phase 1: Engage and register participants to complete their skills profile on Greater Racine at Work (GR@W).
 - **6.1.1** Up to 500 participants by month 6
 - **6.1.2** \$40/participant
- **6.2** Phase 2: Participants will successfully complete a training program
 - **6.2.1** Up to 150 participants by month 18
 - **6.2.2** \$150/participant
- **6.3** Phase 3: Participants will gain employment in a training-related occupation to be tracked via Fast Forward.
 - **6.3.1** Up to 150 participants by month 24
 - **6.3.2** \$475/participant
 - 6.3.2.1 At least 70% of placements must receive starting wages at no less than \$14/hour
 - 6.3.2.2 remaining placements at no less than \$12/hour.

7. Contract Period:

Contract will commence upon acceptance of the terms described and execution of the contract by both parties, with a target start date of October 15, 2018. The initial contract period shall continue in effect for one year. Thereafter, it may renew for one additional year at Purchaser's discretion based on Provider performance and funding available.

8. Contract:

The contract for this project will consist of this Request for Proposals document, the specification documents and any associated exhibits or documents, the proposer's response with all required forms, addenda, any negotiated terms and conditions and a standard Racine County contract.

9. <u>Cost:</u>

Cost listed by proposer must be complete and inclusive of all charges at the time of submission. Proposer certifies that prices, terms and conditions in the proposal will be firm for acceptance for a period of ninety (90) days from the date of opening unless otherwise stated by Racine County. Proposal may not be withdrawn before the expiration of ninety (90) days. Prices shall be firm with no escalator clauses unless specified by Racine County. Proposals may be withdrawn after ninety (90) days only upon written notification to Racine County.

10. <u>Calendar of Events:</u>

This calendar is subject to change at the sole discretion of Racine County. All attempts will be made to adhere to this calendar however circumstances may require modification of dates and/or times.

Event	Date
RFP issued, posted on website and newspaper	8/28/18
Written questions/requests for clarification due to Racine County	9/4/18 by 4 pm. Questions submitted later will not be considered.
Racine County written responses to questions/clarifications posted on website	9/7/18
Proposals due at Racine County, and dropped off at the Three North Receptionist	9/21/18 by 4 pm. Late proposals will not be accepted
Public Opening of Sealed Proposals	9/24/18 at 3 pm Three North Conference Room
Proposal Evaluations Completed by	9/27/18
Face-to-Face interviews scheduled, if needed	9/28/18
Contract Awarded	10/1/18
Contract Start Date	Anticipated to start 10/15/18

11. Right of Rejection:

Racine County, through its duly authorized agents, reserves the right to reject any or all proposals, any portion of a proposal, waive all technicalities, and to accept the proposal considered most advantageous to Racine County following final negotiations, evaluations and reviews. Racine County does not warrant or guarantee that a contract will be awarded as a result of this Request for Proposals.

12. <u>Instructions to Proposers:</u>

- 12.1 Thoroughly examine the scope of work, schedule, instructions and all other Solicitation documents and make all investigations necessary to be familiar with conditions that affect the proposal. No pleas of ignorance by the proposer as a result of failure to investigate or examine conditions or failure to fulfill details of the contractual documents will be accepted as a basis for varying the requirements of the County or changing the compensation due.
- **12.2** Racine County contracts are subject to all legal requirements of Racine County, State of Wisconsin or Federal statutes and regulations, as applicable. Laws of the State of Wisconsin apply.
- 12.3 Provide all required information on the forms furnished in this document. Print or type your name and that of your agency on the Proposal Cover Sheet. Do not Include your name or the name of your agency in the body of the proposal! If you obtained this solicitation electronically, you may complete your responses on the electronic forms however a hardcopy of the proposal must be submitted with your signature on the Proposal Cover Sheet. Do not alter the solicitation documents when completing the forms. Submission of the proposal affirms that you did not alter the original documents beyond filling in the required information.
- **12.4** Note that there are two separate packets of documents to complete. One will Contain an original plus five (5) copies of your proposal and the other your original plus five (5) copies of your budget information. When submitting your hardcopy proposals, seal each packet in a separate envelope.
- 12.5 All proposals must be current and final at the time of opening to be considered responsive. No proposal will be accepted for consideration, and no award will be made if, at the time of opening, anything contained therein is contingent upon or subject to any outstanding review, certification or approval by any party that has not been received.
- **12.6** The following chart illustrates the required proposal documents and specifies the minimum content of the proposal sections. Proposals should be organized in tabbed sections following this chart and each point listed below should be addressed in your proposal.

Appendix	Title	Contents
A	Proposal Cover Sheet	Complete this form for each packet of the proposalthe program and the budget documents.
В	Vendor Acceptance Form	Complete this form and attach it to the proposal.
С	Reference Document and	On the form included in this packet, list three (3) references who are familiar with your work and your ability to fulfill the requirements of

	letters of support	this proposal. A letter of support from each referenced party must be attached.
		Racine County may also consider reference responses from agencies or individuals not listed in your proposal.
		All information provided must be current and correct. Racine County will not attempt to search for current information that is not provided.
D	Agency Overview	DO NOT LIST YOUR NAME OR THAT OF YOUR AGENCY IN THE NARRATIVE OR CRITERIA SECTIONS. Describe your agency and how your mission relates to the need listed in the RFP. Include only one copy of your business license with the original, this will not be included in
		the information the evaluation committee reviews to protect the blind process.
E	Proposal Criteria	Provide detailed information in response to each specific criterion listed.
		In a separate sealed envelope:
F	Budget Worksheet	Provide a detailed description of the costs for which Racine County will be billed. Evidence of agency's profitability/sustainability must be attached.

13. Submission of Proposals:

Submit one original master copy (so marked) and five photocopies (so marked) of your proposal. On the front of the envelope containing your proposal and copies, indicate the following:

Name & Address of Bidder
Due Date of Bid
Proposal Number & Title

All proposals must be manually signed by an authorized official of the agency.

Telegraphic, fax, email and on-line responses WILL NOT BE ACCEPTED. The original, signed proposal must be delivered to the address indicated below:

Krista Kennedy
Contract Compliance Monitor
Racine County Human Services Department
1717 Taylor Avenue
Racine WI 53403
Krista.kennedy@racinecounty.com

Proposals can also be dropped off at the THREE NORTH Receptionist at the Racine County Human Services Department between 9 am and 4 pm Monday through Friday. Late proposals will not be accepted and will be returned unopened.

14. Contact Person:

- **14.1** The Racine County Human Services <u>Contract and Compliance Monitor</u> will act as the County representative in the issuance and administration of this RFP and contract, and shall issue and receive all documents, notices and correspondence pertaining to this RFP. Such documents, notices, and correspondence not issued by or received by the Contract Compliance Monitor shall be null and void.
- 14.2 Questions related to this Request for Proposal shall be delivered in writing (email, postal delivery or hand delivered) to the Contract Compliance Monitor. Final date for questions is listed in the Calendar of Events. No questions will be accepted over the phone and no other Racine County representative is authorized to interpret any portion of this RFP.
- **14.3** All questions received by the Contract and Compliance Monitor will be researched and responded to on the date listed in the Calendar of Events and posted on the Racine County Human Services website which can be accessed by the following link:

http://racinecounty.com/government/human-services/contracts-and-budget/-folder-558

No verbal or written information, which is obtained other than through this Request for Proposals or its addenda, shall be binding upon Racine County. Proposers are expected to raise any questions, exceptions or additions they have concerning this document as soon as possible during the RFP process.

15. Confidentiality/Non-Disclosure:

- **15.1** It is the intent of the County that all proposals received will remain sealed and confidential until reviewed by the Proposal Evaluating Committee.
- **15.2** Once the process is complete, no information submitted as part of this RFP process shall be considered proprietary or confidential.
- 15.3 By submitting a proposal, vendors acknowledge that the County may be required under the law to make its records available for public inspection at any time during this RFP process. All vendors acknowledge and agree that the County will have no obligation or any liability to the vendor if the County must disclose these materials.

16. Errors or Omissions:

- **16.1** If a vendor discovers any significant ambiguity, error, conflict, discrepancy, omission or other deficiency in this bid, the vendor should immediately notify the above-named individual of such error and request modification or clarification of the RFP document.
- **16.2** Racine County reserves the right to permit cure of, or waive as an informality, any irregularities or technicalities contained in any proposal submitted, at the sole discretion of Racine County provided such waiver does not substantially change the offer or provide a competitive advantage to any other vendor. Contracts will be awarded in the best interests of Racine County.

17. Addenda:

Changes to this RFP will be made only by formal, written addendum issued by Racine County's Contract Compliance Monitor and posted on the Racine County Human Services Website. All addenda issued as part of this RFP shall become part of the specifications of this RFP and will be made part of the contract. It is the vendor's responsibility to check and assure receipt of all addenda.

18. RFP Evaluation Process:

- **17.1** Racine County will receive proposals from interested vendors having relevant experience, resources and qualifications in the proposed scope of work. Proposals for this project must contain evidence of the vendor's experience and abilities in the applicable field.
- 17.2 All proposals received will be evaluated by a selection team that consists of Racine County representatives. The team will review and evaluate all detailed proposals submitted and may conduct in-person interviews with proposers if deemed necessary. The selection team will have only the response to this solicitation to review for selection of a finalist. It is therefore important that proposers emphasize specific information considered pertinent to the services provided. Racine County reserves the right to request clarification of any portion of any submittal.
- 17.3 Racine County will be under no requirement to complete the evaluation by any specific date and reserves the right to suspend or postpose the evaluation process should the need arise due to budget constraints, time constraints or other factors as directed by the County. It is anticipated, however, that the review/evaluation process will be completed in a timely manner.
- 17.4 A Proposal Evaluation Committee will be established to review and evaluate all proposals submitted in response to this RFP. The Contract Compliance Monitor will be a non-voting member and, as such, will prepare the proposals for the committee so that no vendor identifying information will be available to the evaluators. The Committee will conduct a preliminary evaluation of all proposals based upon the information provided and other evaluation criteria as set forth in this RFP. The contract will be awarded to the most qualified contractor per

the evaluation criteria listed below.

EVALUATION CRITERIA	WEIGHT
Agency's Qualifications and Fiscal Literacy	20%
Proposed Project Plan	40%
Community Partners, Letters of Support and Relevant Experience	20%
Woman, Veteran, or Minority Owned Business	20%
Total	100%
 Past Performance There is no weight for this category. It allows vendors with a past experience with Racine County the opportunity to be recognized for their contributions. For those vendors with no prior experience, this category will not be calculated in their scoring and therefore will not impact their overall rating in any way. To maintain the blind process, this section represents scores obtained from other officials within Racine County who are not part of the evaluation committee. They will be selected for having a direct experience with all the agencies who submitted proposals. Supporting evidence will be attached to the final scoring sheet. 	15 points maximum

17.5 Refer to the accompanying "Program Criteria" document (Appendix E) for specific information to include in your proposal.

19. Interviews:

If requested, proposers may be required to participate in an interview at the site of the proposed program or in the offices of the Racine County Human Services Department. Proposers should be prepared to discuss and substantiate any of the areas of the proposal submitted, as well as its qualifications to furnish the specified program. The interviews will be scored by the Evaluation Committee.

20. <u>RFP Preparation Expense</u>

Racine County shall not be liable for any expense incurred in replying to any request for proposal or invitation to bid.

21. County RFP Notice of Rights:

Racine County reserves the following rights to:

- **21.1** Conduct pre-award discussion and/or pre-award/contract negotiations with any or all responsive and responsible proposers who submit proposals determined to be reasonably acceptable of being selected for award; conduct personal interviews or require presentations of any or all proposers prior to selection; and make investigations of the qualifications of proposers as it deems appropriate, including but not limited to a background investigation conducted by the County or its agents.
- **21.2** Request that proposer(s) modify its proposal to more fully meet the needs of the County or to furnish additional information as the County may reasonably require.
- **21.3** Accord fair and equal treatment with respect to any opportunity for discussions and revisions of proposals. Such revisions may be permitted after submission of proposals and prior to award.
- **21.4** Process the selection of the successful proposer without further discussion.
- **21.5** Request Best and Final Offers from any or all proposers at the sole discretion of the County.

22. Indemnity and Insurance Requirements:

- 22.1 Upon execution of a contract, contractor agrees to indemnify, hold harmless and defend Racine County, its officers, agents and employees from all liability including claims, demands, losses, costs, damages and expenses of every kind and description or damage to persons or property arising out of or in connection with or occurring during the course of this agreement where such liability is founded upon or occurring out of the acts or omissions of the contractor, its agents or employees.
- 22.2 Contractor agrees to protect itself and Racine County under the Indemnity
 Agreement set forth in the above paragraph. Contractor will at all times during the
 term of this contract keep in force and effect commercial general liability,
 professional liability, automobile liability, worker's compensation insurance
 policies issued by a company or companies rated A-VII or better by AM Best and
 authorized to do business in the State of Wisconsin with the following minimum
 limits of coverage:
- **22.3** Commercial General Liability minimum coverage:
 - One million dollars (\$1,000,000) liability for each occurrence for bodily injury and property damage including product liability and completed operations and three million dollars (\$3,000,000) in the aggregate.
- **22.4** Motor Vehicle coverage:
 - One million dollars (\$1,000,000) for each occurrence combined single limit for motor vehicle liability and property damage for all owned, non-owned and hired vehicles that are used in carrying out the contract.
- **22.5** Worker's Compensation: Maintain coverage as required by Wisconsin Statutes for employees engaged in the work.

22.6 Upon execution of a contract and at any other time if requested by Racine County, contractor shall furnish Racine County with written verification of the existence of such insurance.

23. Background Checks:

Upon execution of a contract, contractor will conduct criminal and caregiver background checks through the State of Wisconsin on all employees who provide services in this program. No employee may have contact with anyone in the program without a successful caregiver background check. Documentation of these background checks must be maintained and submitted to Racine County Workforce Solutions Management for review prior to employee beginning project. For existing agency staff, background checks must be current within 90 days.

24. Audit Requirements:

Unless waived by Racine County, contractors must submit an annual audit to Racine County if the total amount of annual funding provided by Racine County (from any and all of its Divisions taken collectively) for all contracts is \$100,000 or more.

25. Racine County Standard Terms and Conditions:

Proposer must agree to comply with the following terms and conditions:

- **25.1** Standard contract language
- **25.2** Certification standards where applicable
- **25.3** Fiscal and program reporting criteria
- **25.4** Allowable Cost Policy
- **25.5** Audit criteria
- **25.6** Policies and procedures as defined in Racine County Human Services Department Contract Administration Manual
- **25.7** Maintain adequate liability coverage
- 25.8 Civil Rights/Affirmative Action Policies
- 25.9 Fair Labor Standards Act
- **25.10** Criminal background checks, drug screening, driver's license checks for all staff working within the project scope.
- **25.11** Recognize that authorization for services is approved by Racine County Human Services Department
- **25.12** All informational materials (program descriptions, brochures, posters, etc.) must identify it as a Racine County Human Services Department (RCHSD) program through the use of a standardized Racine County Human Services format provided by Racine County.
- **25.13** The program must be identified as a RCHSD program in all public presentations and media contacts/interviews.

END OF PROPOSAL INSTRUCTIONS— PROCEED TO APPENDICES TO COMPLETE THE PROPOSAL

APPENDIX A

Proposal Code Letter:
(for Racine County use only)

Racine County Human Services

Request for Proposal Cover Sheet

Fast Forward Community Connectors Program # 610

Company Name:	
Authorized Signature:	
Authorized	Date
Printed Name:	_ Submitted:
NOTE: Complete one Cover Sheet for your proposal and a your Budget Worksheet.	separate Cover Sheet for
Documents Included (initial all you are attaching):	
Vendor Acceptance Form	
Reference List	
Three (3) Letters of Support	
Agency Overview	
Business License	
Proposal Criteria	
Budget Worksheet	
Agency Financials	

Business

APPENDIX B

Vendor Acceptance Form

Program Name: Fast Forward Community Connectors Program #: 610 Date of Issue <u>8/28/18</u> By signing and submitting this Proposal, I ______ hereby (Print Name) certify and swear that I am a duly authorized agent of this company, I have examined and carefully prepared this proposal from the written specifications and information of Racine County and have checked the same in detail before submitting said proposal to Racine County. I have full authority to make such statements and submit this proposal, and all statements submitted are true and correct. I FURTHER CERTIFY that no agreement has been entered into to prevent competition for said work. I have carefully examined all materials related to this proposal. I FURTHER CERTIFY that any data sheets and descriptive literature attached hereto are true and correct and are intended to be made part of this bid/proposal response. I FURTHER CERTIFY that neither this company nor any of its principals are presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from participation in this transaction by any Federal, State, County, Municipal or any other department or agency thereof. I certify that this company/agency will provide immediate written notice to the County if, at any time, it is learned that this certification was erroneous when submitted or has become erroneous by reason of changed circumstance. I acknowledge that Racine County reserves the right to reject any and all proposals, waive informalities, and to select the vendor considered by Racine County to be most advantageous, at the sole discretion of Racine County. In compliance with this Request for Proposals and subject to all the terms and conditions thereof, the undersigned offers and agrees, if this proposal is accepted, to furnish any and all of the items, deliverables or services herein at the prices, terms and delivery stated. All signatures **MUST** be original. No facsimile, stamped or copied signature will be accepted and is cause for rejection of the proposal. By signing this form, I affirm that the original Request for Proposals documents have not been altered in any way. Authorized Print Name: _____ Signature: _____ _Email: _____ Title: Name of Business: Phone:

City/State

Address: _____ Zip: _____

APPENDIX C

Proposal Code Letter:
(for Racine County use only)

Racine County Human Services

Request for Proposal Reference List

Fast Forward Community Connectors Program # 610

A letter of support from each reference must be attached to this document. It is important to provide accurate contact information for each reference listed. Racine County will not attempt to locate incomplete or inaccurate information in names, location or phone numbers. Prior experience on previous Racine County projects may be considered by the County, even if not listed here as a reference.

1.	Project/Program Name:	
	Individual to be contacted at this site:	
	Phone #:	Email:
	Address:	
2.	Project/Program Name:	
	Individual to be contacted at this site:	
	Phone #:	Email:
	Address:	
3.	Project/Program Name:	
	Individual to be contacted at this site:	
	Phone #:	_ Email:
	Address:	

APPENDIX D

Proposal Code Letter:]
(for Racine County use only)	

Racine County Human Services

Request for Agency Overview Sheet

Fast Forward Community Connectors

Program # 610

Present a clear and concise description of your agency. Points you may want to address include:

1. Agency Overview:

- a. What is the location of your primary headquarters and what areas do you serve?
- b. What are your agency's mission and vision statements? How do they relate to this RFP?
- c. What is your organizational structure? Please provide your organizational chart.
- d. Is your agency non-profit?
- e. Is your agency Woman, Veteran, or Minority owned?
- f. Are you a licensed business, registered to work in the State of Wisconsin? (include only one copy of your business license with the original, this will not be included in the information the evaluation committee reviews to protect the blind process).
- g. What other pertinent agency specifics would provide the evaluation committee with a sense how your company operates?

2. Experience and Competency:

- a. How long has your agency been in operation? Please specify agency growth and historical milestones.
- b. What are your agency's areas of specialty?
- c. Please describe any prior relevant experience as it relates to this project scope.
- d. What previous experience have you had with Racine County Human Services? (Provide this information on a separate document. To protect the blind process, there will be a separate evaluation committee to evaluate past performance.)

APPENDIX E

Proposal Code Letter:	
(for Racine County use only)	

Racine County Human Services

Request for Proposal Criteria Sheet

Fast Forward Community Connectors

Program # 610

All proposals must address each of the following criteria. You must clearly identify which question each of your answers pertains to by labeling it with the number of the specific question. Failure to include all the criteria listed will disqualify the entire proposal.

- 1. What is your project plan? Please include specific engagement strategies for each project phase.
- 2. How do you plan to implement this program?
- 3. What is your plan for tracking target population and phase requirements? Include sample of spreadsheet/database template if possible.
- 4. What challenges you foresee and how will you address those challenges?
- 5. How will you leverage existing community partners and resources?
- 6. How many staff members will be assigned to this project?
- 7. How many hours do you anticipate these employees will dedicate per week to this project?
- 8. What experience and qualifications will be required of the assigned staff?
- 9. Why do you believe your agency is better able to operate this program than others?
- 10. Any additional information that will help evaluators understand your proposal.

APPENDIX F

Proposal Code Letter:
(for Racine County use only)

Racine County Human Services

Project Plan and Budget

Fast Forward Community Connectors Program # 610

GOALS:				
TIMELINE:				
PHASE 1 – ENGAGE AND REGISTER PARTICIPANTS ON GREATER RACINE AT WORK				
	TIMELINE/FREQUENCY	ANTICIPATED EXPENSES	KEY PERSONNEL	STATUS
PHASE 2 – PARTICIPANTS SUCCESSFULLY COMPLETE TRAINING PROGRAM				
STRATEGY	TIMELINE/FREQUENCY	ANTICIPATED EXPENSES	KEY PERSONNEL	STATUS
PHASE 3 – PARTICIPANTS WILL GAIN EMPLOYMENT IN TRANIING-RELATED OCCUPATION				
STRATEGY	TIMELINE/FREQUENCY	ANTICIPATED EXPENSES	KEY PERSONNEL	STATUS

^{***}You are required to attach agency financials verifying profitability and sustainability.