



## Reducing Arrests, Individuals with Mental-Health Challenges

**Programs**

Community Support Program (CSP)

Comprehensive Community Services (CCS)

**Goal**

**3%**

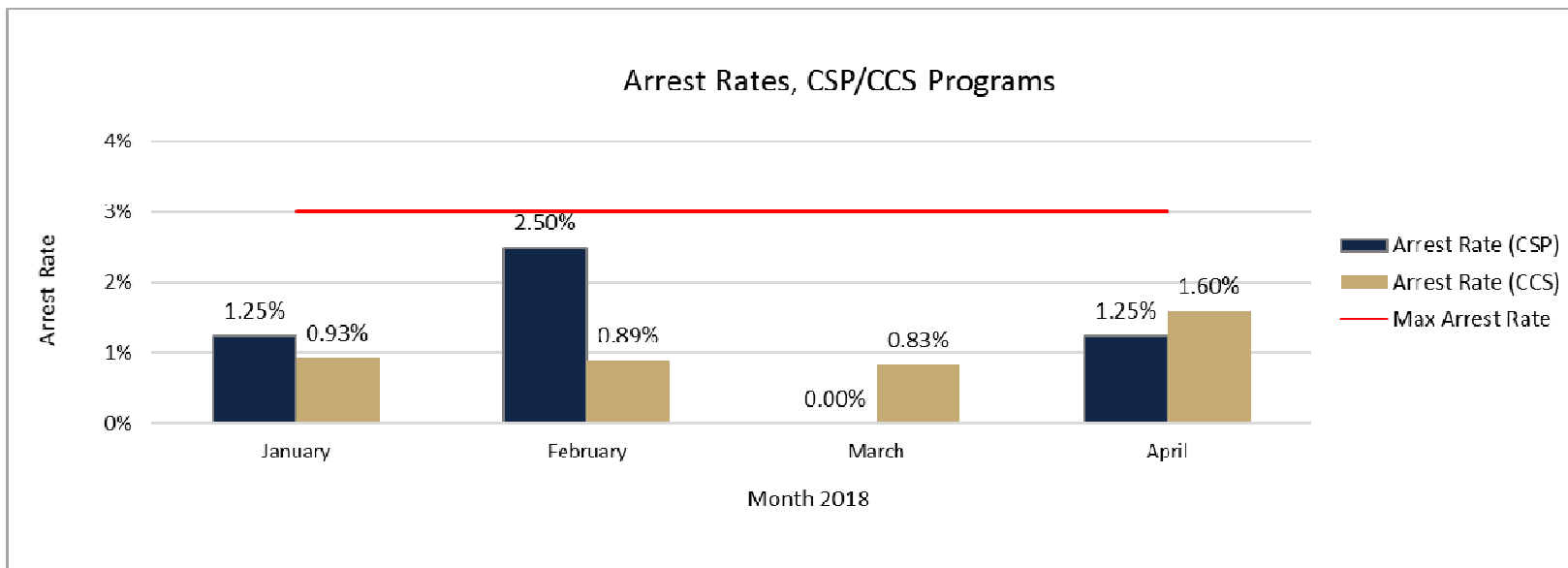
Maximum arrest rate

**Healthy**

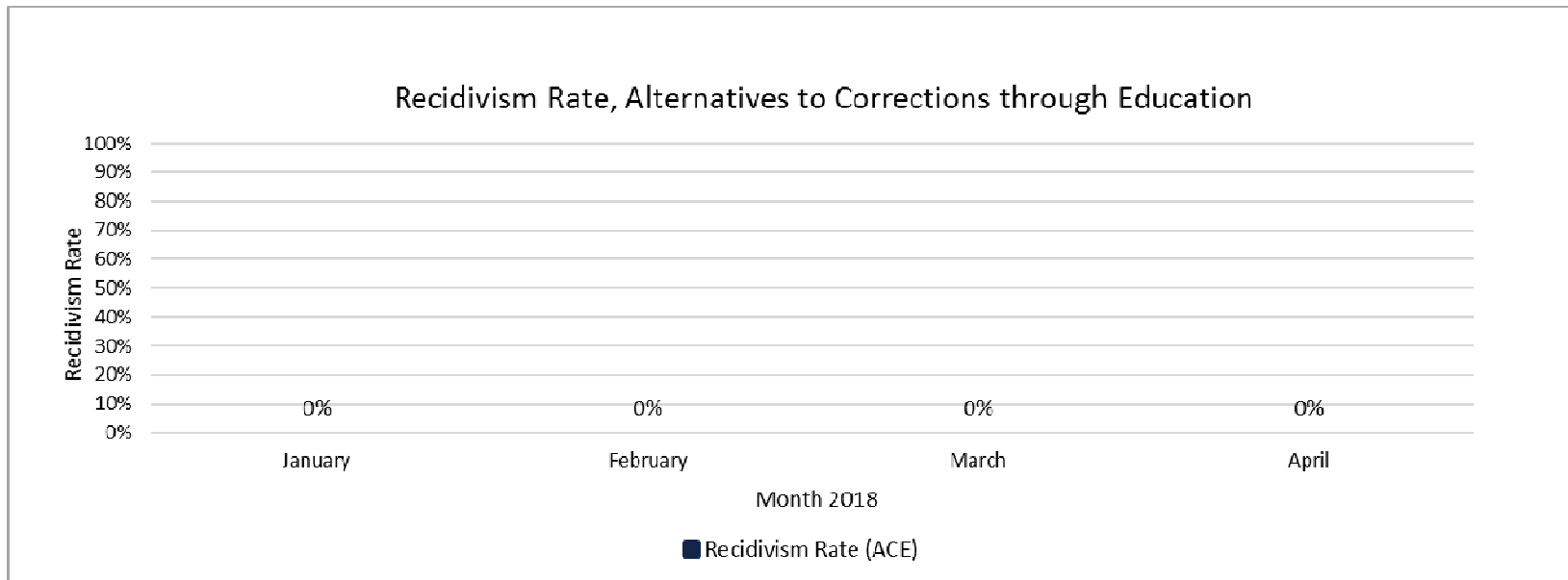
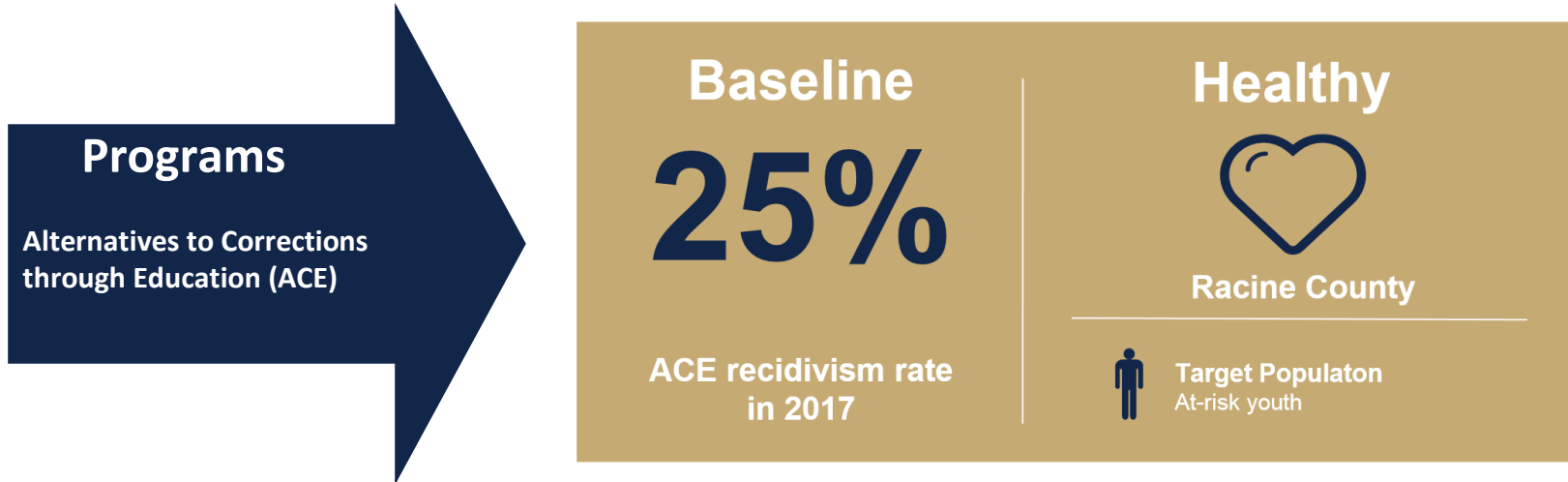
Racine County

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**Target Population**  
Individuals with mental-health diagnosis



## Reducing Recidivism, At-Risk Youth





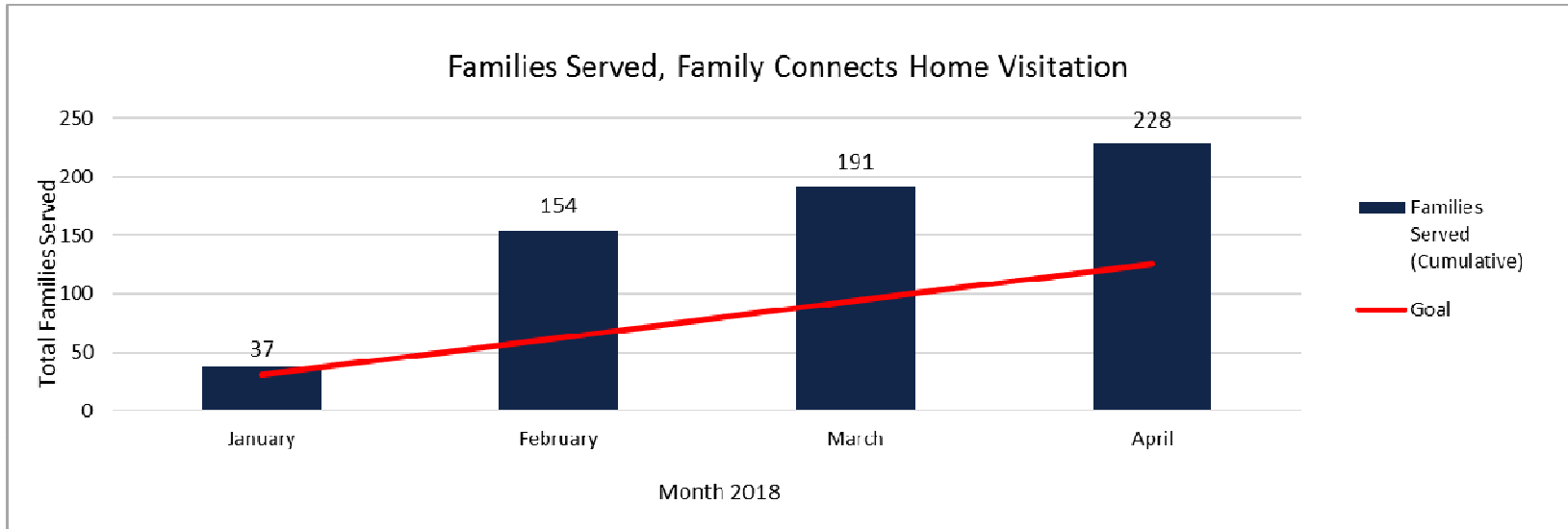
## Educating Families through Home Visitation

**Programs**  
Family Connects Home Visitation

**Goal**  
**375**  
Families visited and served

**Healthy**  
  
Racine County

**Target Population**  
New births in Racine County



## Increasing Youth Access to Behavioral Health Services

Programs

Comprehensive Community Services (CCS)

Baseline

16

Youth served by  
monthly average in 2017

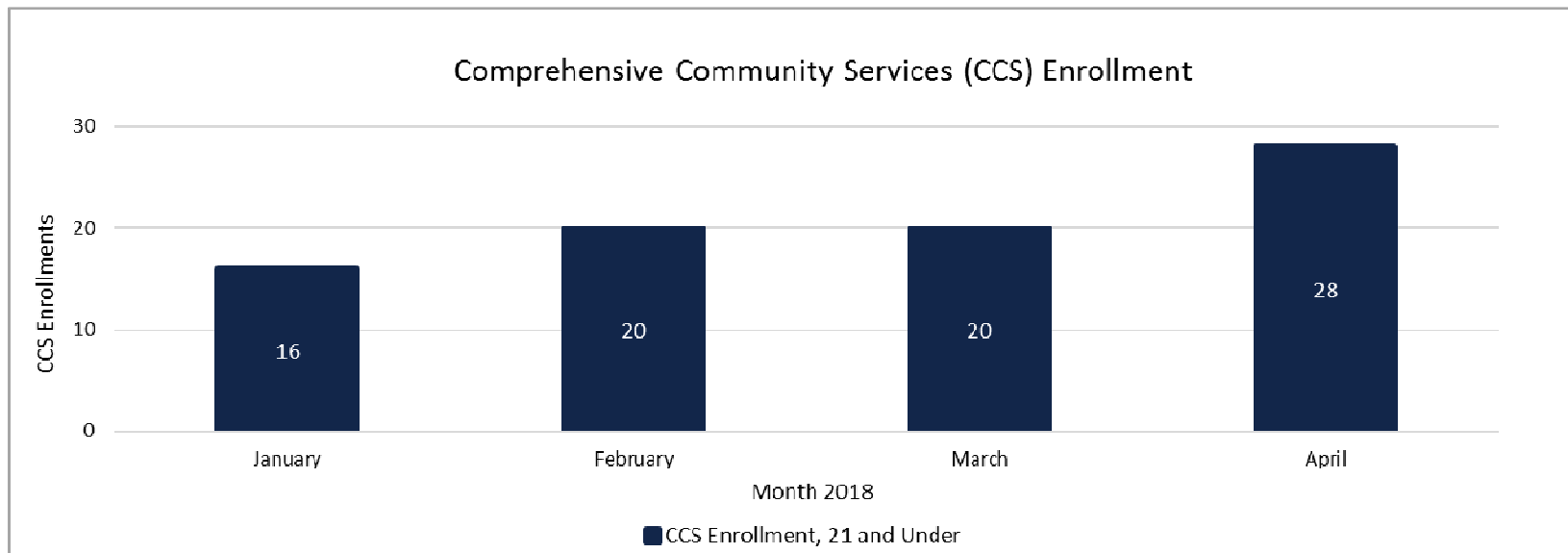
Healthy



Racine County

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 Target Population  
Youth 21 years and younger



## Increasing Youth Access to Behavioral Health Services

### Strategies

AODA, Mental Health, and  
Intoxicated-Driver Counseling

Baseline

72

Youth served by  
monthly average in 2017

Healthy

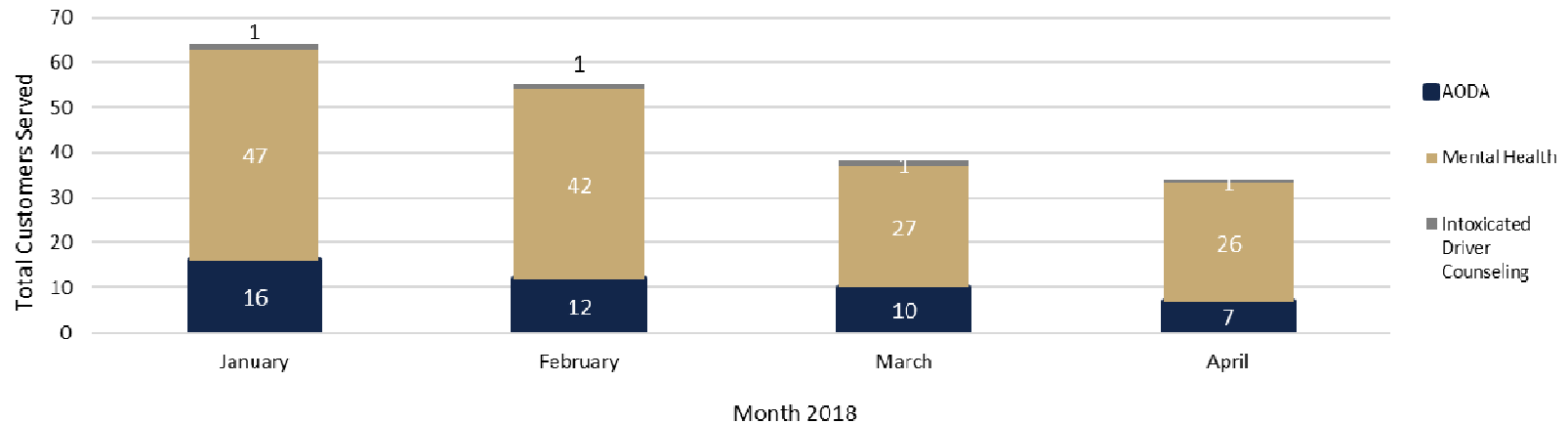


Racine County



Target Population  
Youth 21 years and younger

Youth Served across AODA, Mental Health, and Intoxicated Driver Counseling



## Increasing Treatment for Opioid Abuse and Addiction

Strategies

Medically assisted treatment

Increased use of Vivitrol

Baseline
Healthy

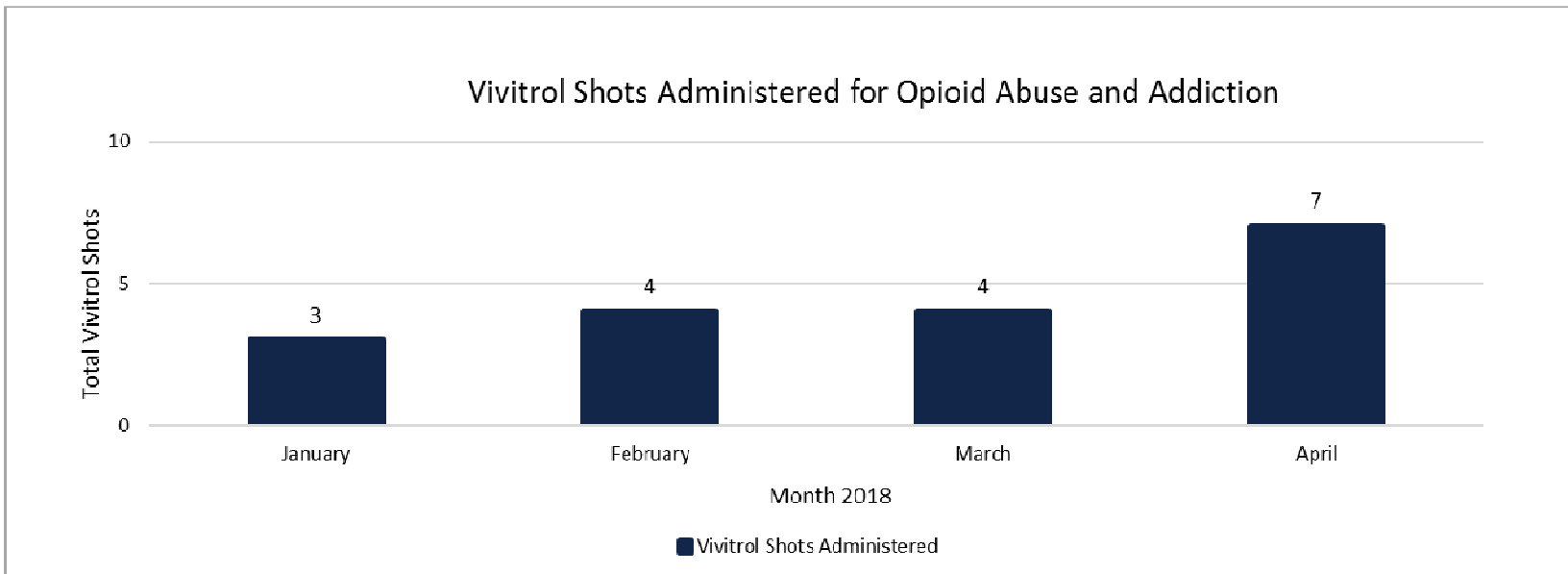
47



Racine County

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 Target Population  
 Racine County substance users



## Diverting Children from Court Custody

**Program**

Alternative Response

Safety Support

**Baseline**

**584**

Children diverted  
from court custody

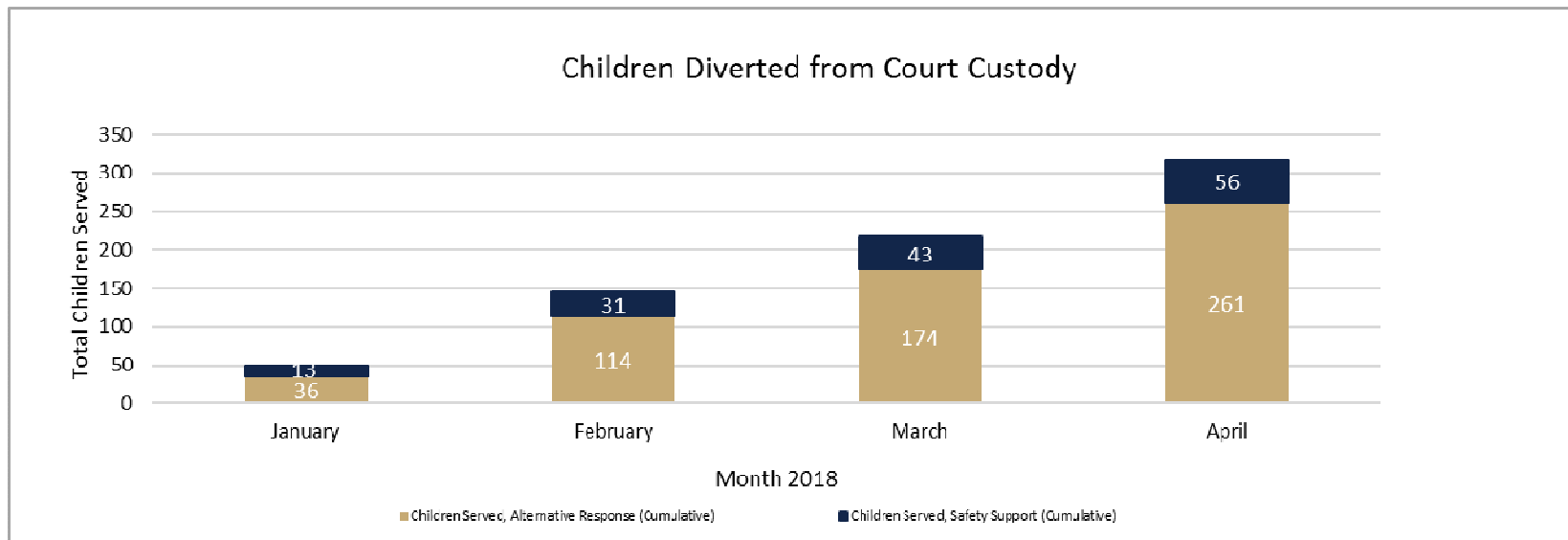
**Healthy**



Racine County

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 **Target Population**  
At-risk families and children



## Increasing Completion of High School Equivalency Diploma (HSED)/GED

**Strategies**

GED Initiative  
Adult Education Center  
5.09 Program

**Goal**

**110**

**Completed  
HSED/GED's**

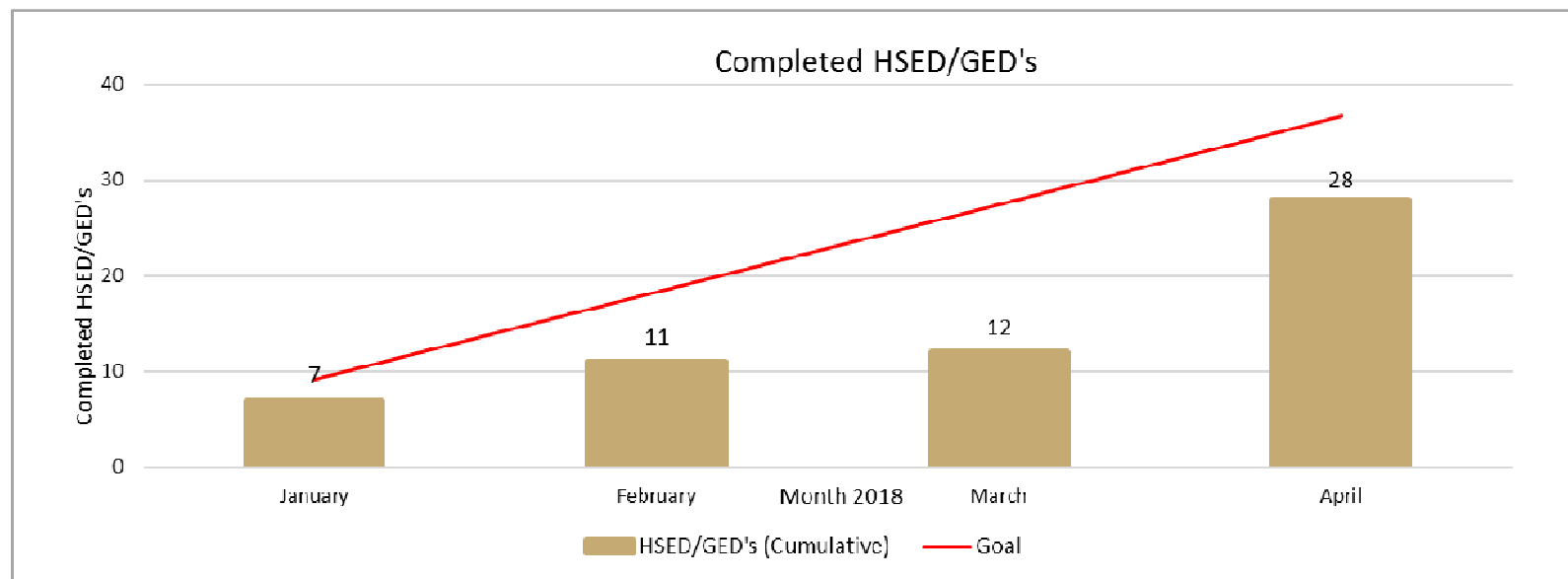
**Educated**



**Racine County**

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 **Target Population**  
Unemployed and underemployed





## Increasing Education and Training Credentials

**Programs**

- Workforce Innovation and Opportunity Act (WIOA)
- Children First
- Tech Hire
- Windows to Work

**Goal**

**54**

**Completed education/training credentials**

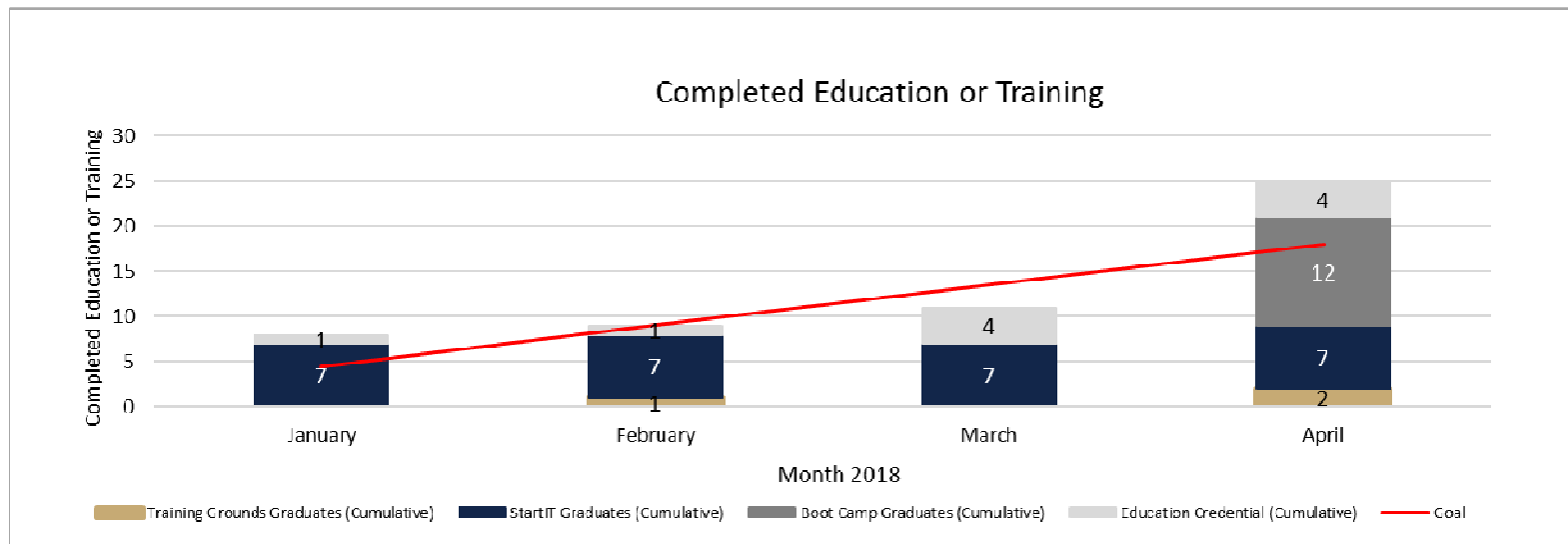
**Educated**



**Racine County**

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 **Target Population**  
Unemployed and underemployed



## Enhancing Knowledge and Skills of Human Services Staff

**Strategies**

- Community Training
- Living as a Leader
- Communication and Conflict Resolution
- Note Quality
- Improved Billing Practices

Goal

**200**

Staff completing training

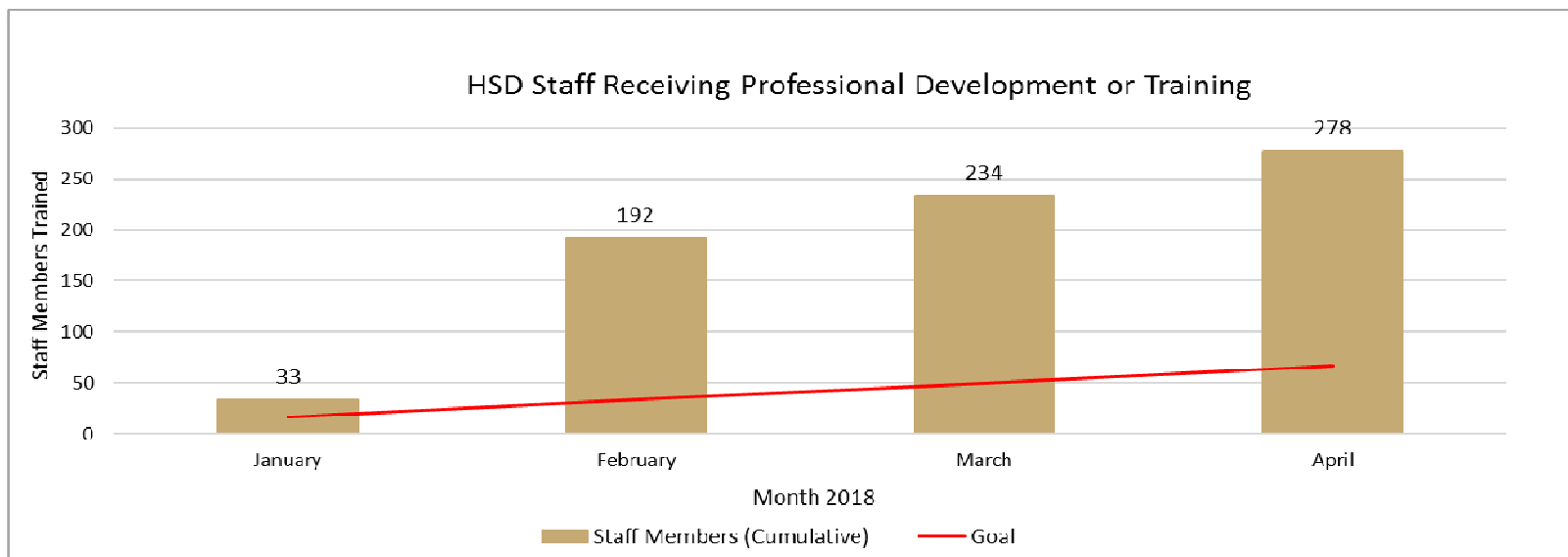
Educated



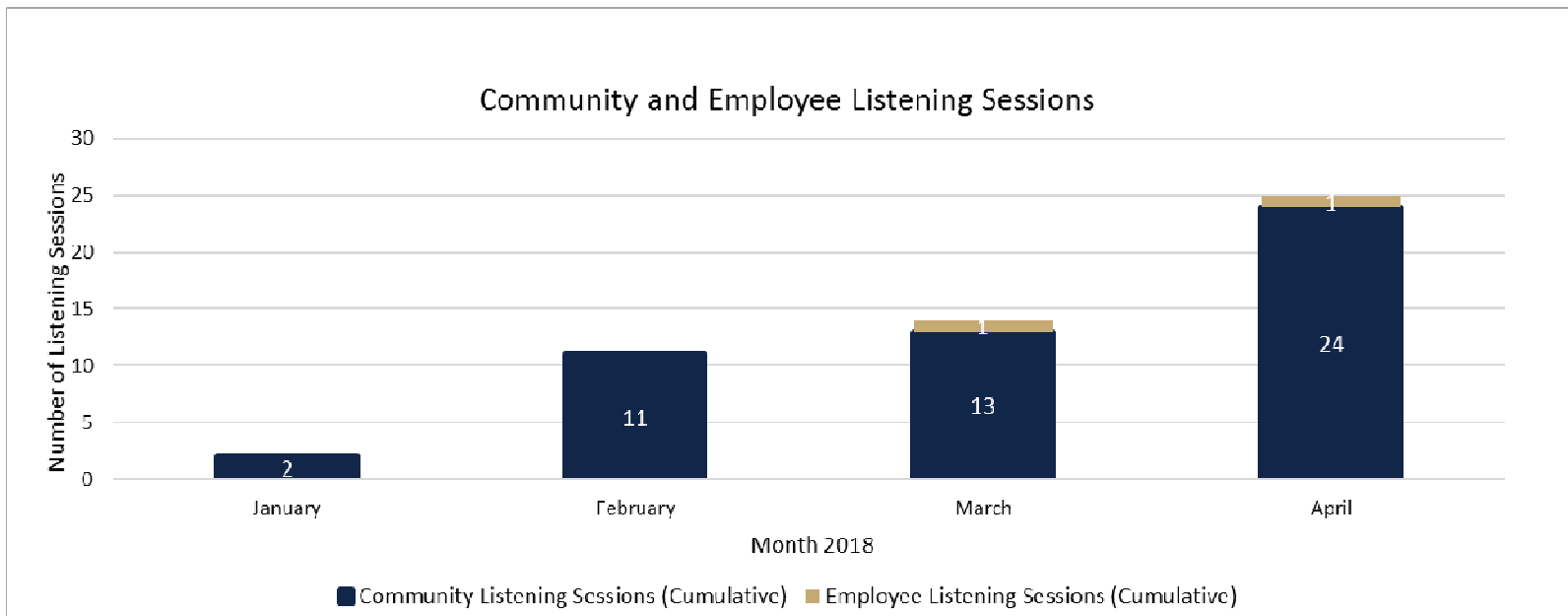
Racine County

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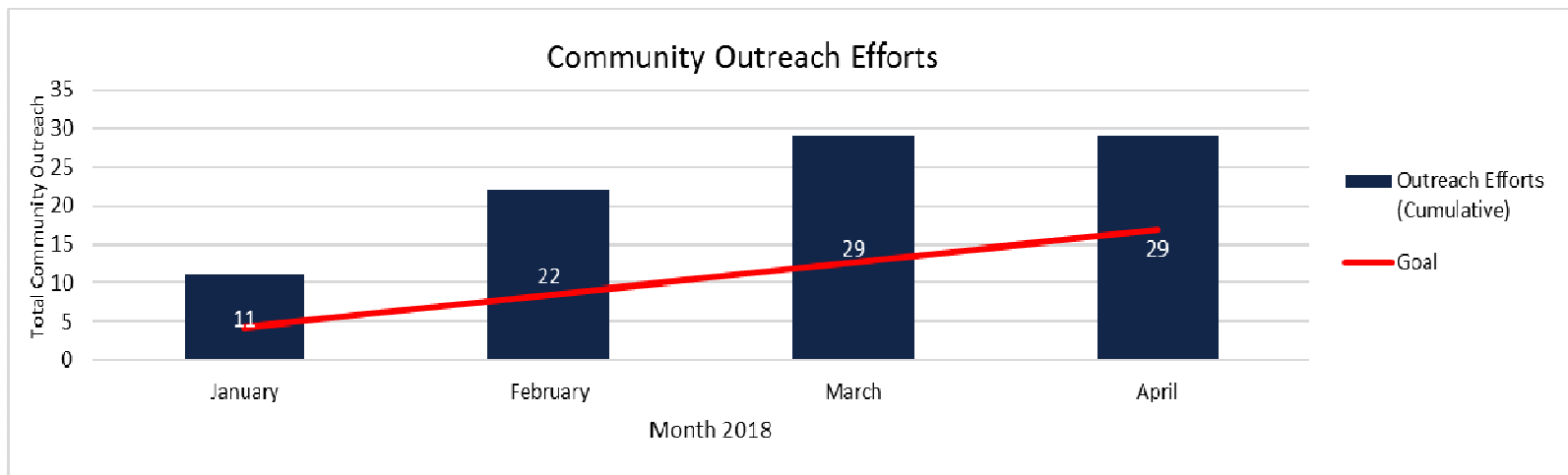
 Target Population  
Human Services staff



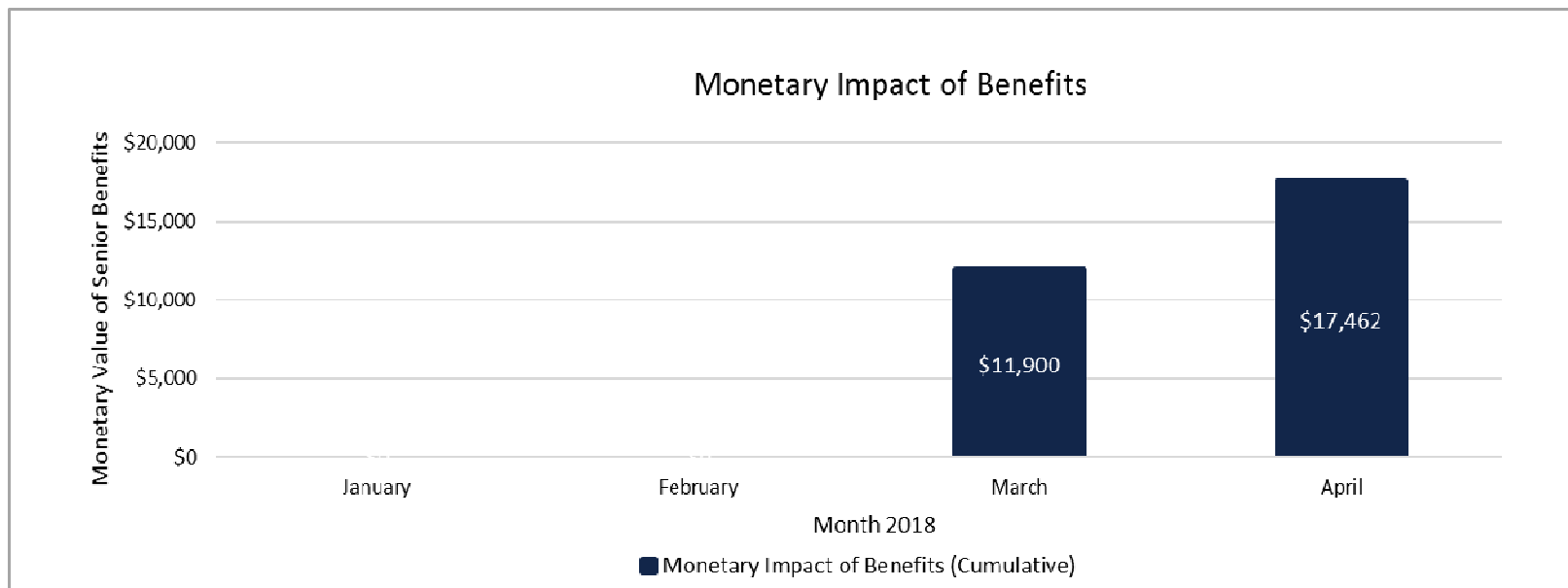
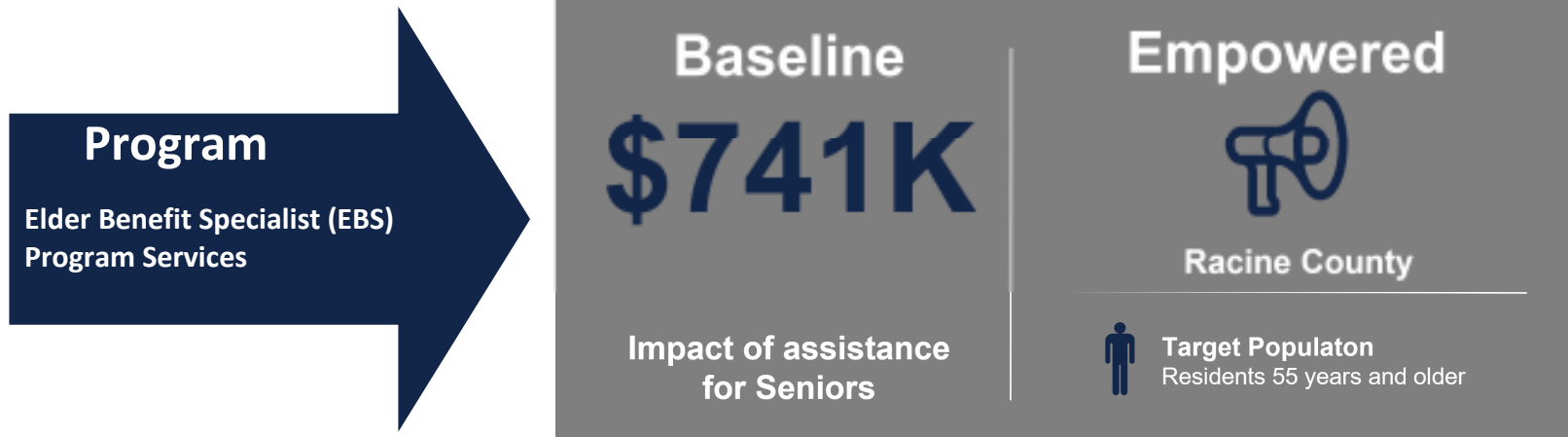
## Improving Services through Feedback



## Sharing Services and Resources with Community



## Securing Benefits for Seniors



## Providing Access to Nutrition and Health Care

**Program**

FoodShare


Health Care

**Goal**

**63**


Average monthly applications closed and reopened in < 60 days across WKRP

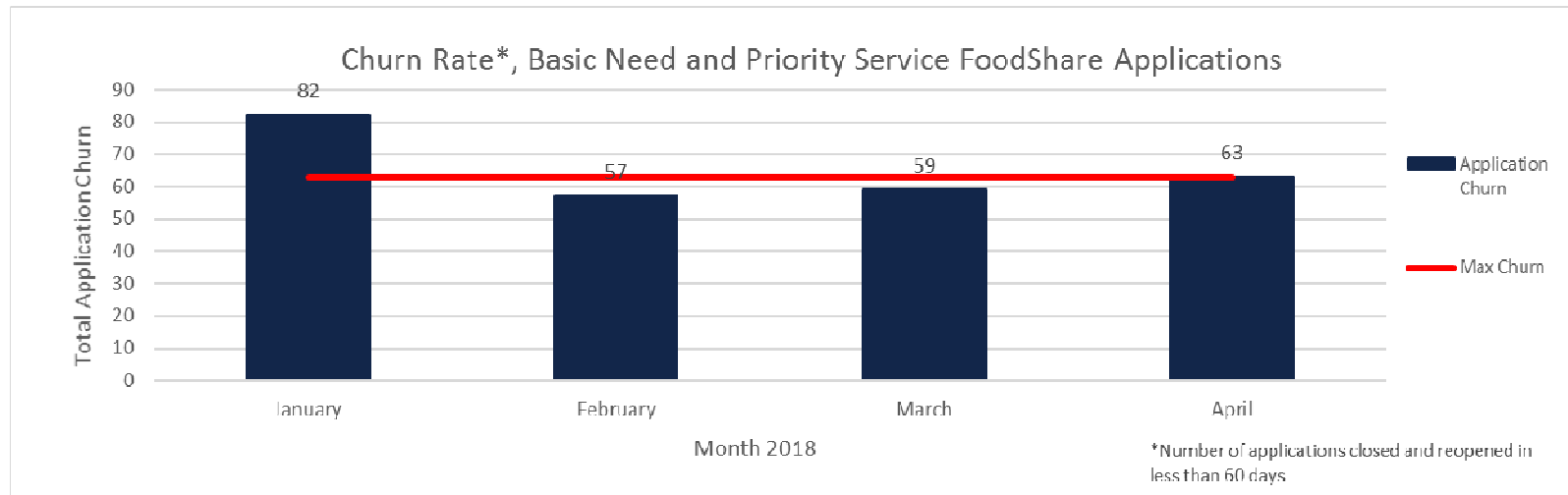
**Empowered**



**Racine County**

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 **Target Population**  
Low-income residents



## Providing Timely Access to Benefits

**Program**

**FoodShare**

**Goal**

**95%**

Priority Service FoodShare applications received and completed timely

**Empowered**

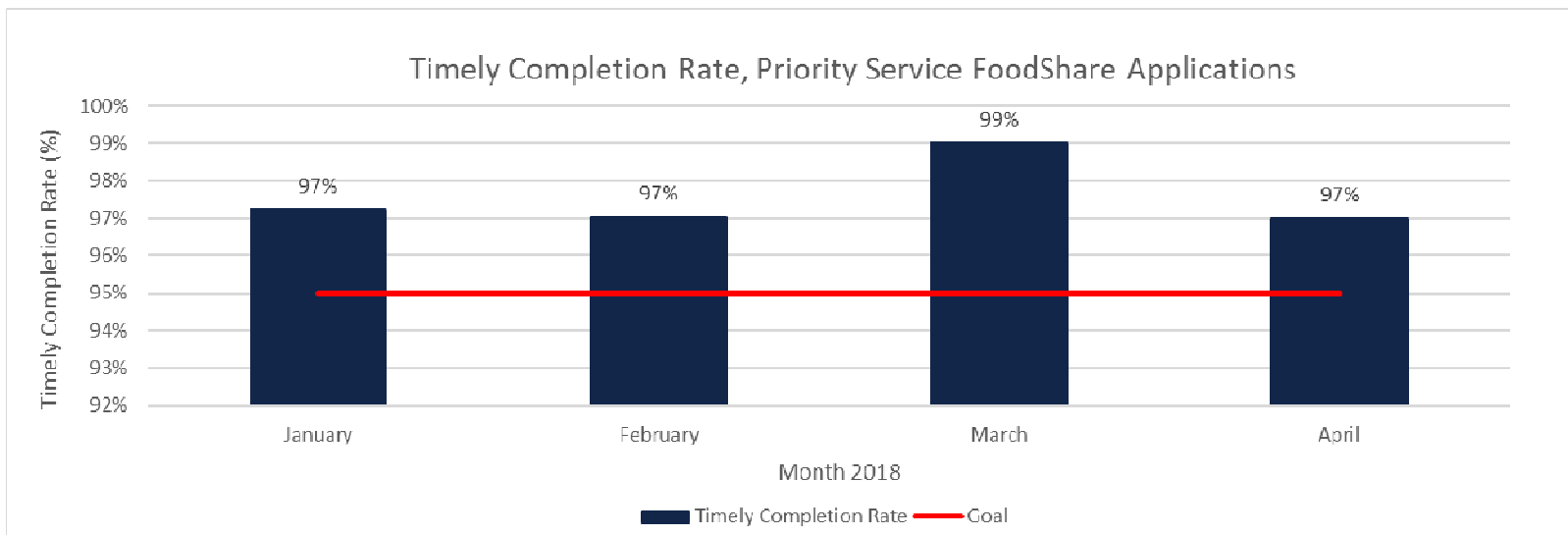


**Racine County**

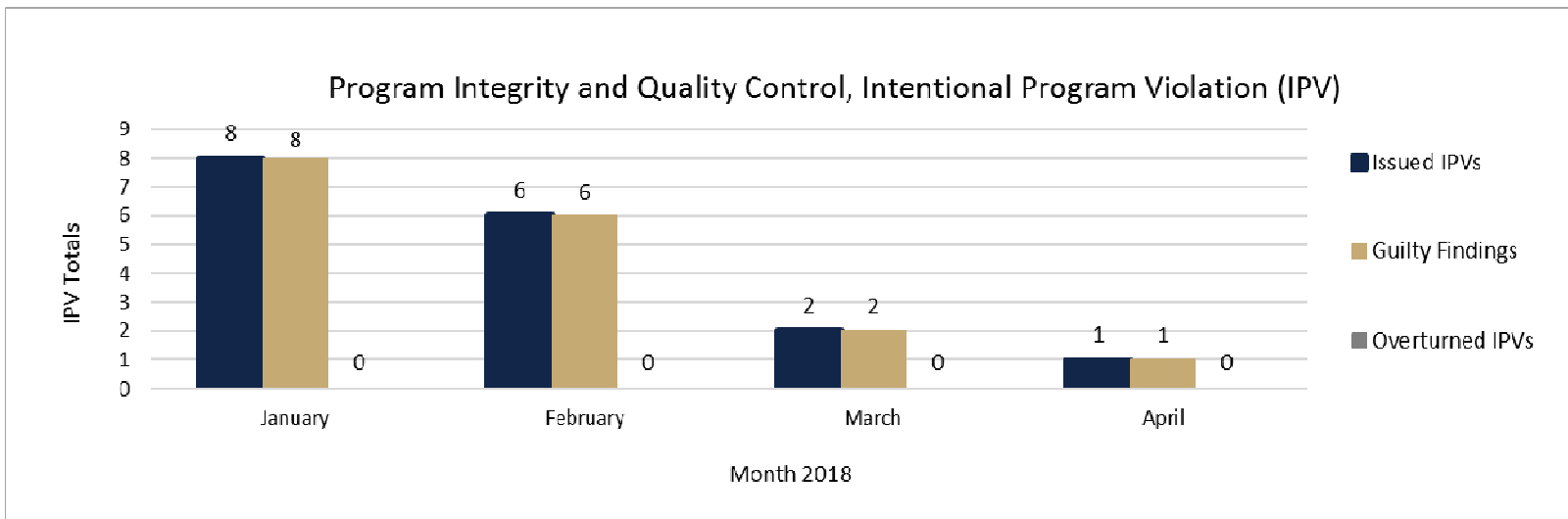
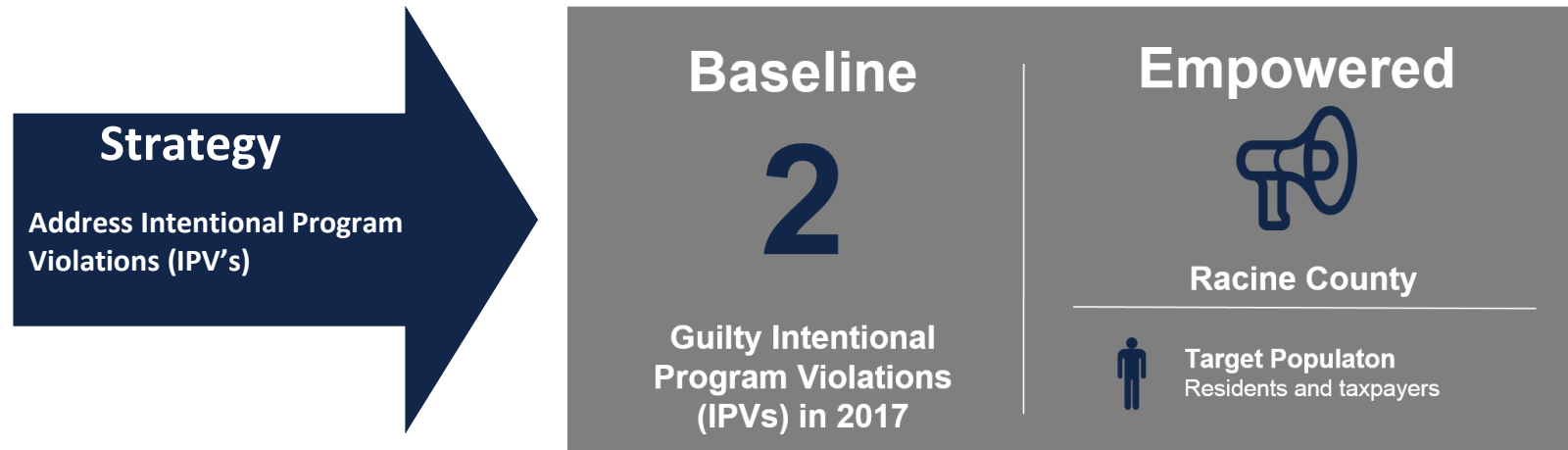
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**Target Population**  
Low-income residents



## Ensuring Program Integrity and Quality Control





## Acronyms

**ACA** – Affordable Care Act

**ACE** – Alternatives to Corrections through Education

**ADP** – Average Daily Population

**AEC** – Adult Education Center

**AVC** – Application Verification Center

**CCS** – Comprehensive Community Services Program

**CMI** – Client Mix Index

**CSP** – Community Support Program

**DRAI** – Detention Risk Assessment Instrument

**FS** – Food & Nutrition Services

**FSET** – FoodShare Employment and Training

**GED** – General Education Diploma

**HSED** – High School Equivalency Degree

**HVN** – Home Visiting Nurse

**IM** – Income Maintenance

**IPV** – Intentional Program Violation

**JDAI** – Juvenile Detention Alternative Initiative

**Kinship Care** – placement with relative

**MH** – Mental Health

**MOU** – Memorandum of Understanding

**OP** – Outpatient

**SPARC** – Shuttle People Around Racine County

**TIC** – Trauma Informed Care

**WIOA** – Workforce Innovation and Opportunity Act

**WKRP** – Wisconsin's Kenosha Racine Partners