

**JOINT MEETING OF THE RACINE COUNTY
HEALTH AND HUMAN DEVELOPMENT COMMITTEE & HUMAN SERVICES BOARD
Monday, October 9, 2017
Ives Grove Office Complex - Auditorium
14200 Washington Avenue
Sturtevant, WI 53177**

HHD Present: Kay Buske, Mike Dawson, Robert N. Miller, Brett Nielsen, Donnie Snow,

HSB Present: Kay Buske, Brenda Danculovich, Elizabeth Falk, Adam Graf, Susan Lange-Pruitt, Ronald Molnar, Brett Nielsen

YIG Representatives: Meghan Flynn, Katie Fruth

Excused: Kiana Harden-Johnson, Pamela Zenner-Richards

Staff Present: Jeff Neubauer, Hope Otto

Others Present: Leslie Flynn

Call to Order

Chairman Miller called the meeting to order at 5:00 p.m.

Chairman Comments/Youth In Governance (YIG) Statement

Ms. Fruth read the YIG statement.

Citizen Comments

There were no citizen comments.

Approval Of Minutes Of September 11, 2017 Joint Meeting Of The Racine County Health And Human Development Committee & Human Services Board Public Hearing On 2018 Budget Plan

Board: Sup. Nielsen moved to approve the minutes as submitted. Sup. Molnar seconded.

Committee: Sup. Nielsen moved to approve the minutes as submitted. Sup. Buske seconded.

YIG: Ms. Flynn – Aye, Ms. Fruth – Aye

Motion passed unanimously.

Budget Priorities Update

Director Otto distributed the newly revised Budget Priorities report for members to review. The report will be updated to include member suggestions and will be distributed prior to each future meeting.

Director Otto reported that seven families are in the process of becoming foster homes.

Higher Expectations Update

Mr. Neubauer distributed the Higher Expectations Update, provided an overview of the initiative and the work completed to date. It's been determined what needs to be done. To accomplish the work more people need to be engaged and more money needs to be invested to scale up community and county impact.

Mr. Neubauer distributed the Higher Expectations 2017 Annual Report - Inspiring Action Making An Impact and reported highlights. He also shared details about additional sources of money that Racine County could possibly receive for the initiative.

Mr. Neubauer commended Director Otto and the board for creating the data manager position. Travis Richardson has done a terrific job analyzing and reporting the data for Higher Expectations. Since his position was created others have requested Mr. Richardson's assistance. Three additional data manager positions have been created within the community to collect, analyze, and present the data.

Members were invited to attend the See Your Future Expo, Tuesday, November 14, at the REAL School.

Correspondence and Other Business

The updated Human Services 2016 Annual Report was distributed.

Director Otto reported that in 2016 Racine County was ranked number three out of the top eight for out of home placements and has been moved to position number two in 2017.

Next Meeting Date

The next meeting will be a joint meeting and is scheduled for Monday, November 13, 2017, 5:00 p.m. at Ives Grove Office Complex, Auditorium.

Adjournment

Board: Sup. Buske moved to adjourn at 6:05 p.m. Sup. Molnar seconded.

Committee: Sup. Buske moved to adjourn at 6:05 p.m. Sup. Dawson seconded.

YIG: Ms. Flynn – Aye, Ms. Fruth – Aye

Motion passed unanimously.

Action Items

- Update Budget Priorities Report
- Send Budget Priorities Report to members prior to meetings.

Distributions

- Human Services Budget Priorities Division Statistics
- Higher Expectations Update - October 9, 2017
- Higher Expectations 2017 Annual Report - Inspiring Action Making An Impact
- Racine County Human Services 2016 Annual Report

Respectfully submitted by,

Kimberly R. Bartel

**RACINE COUNTY
HEALTH AND HUMAN DEVELOPMENT COMMITTEE
Monday, November 13, 2017
Ives Grove Office Complex - Auditorium
14200 Washington Avenue
Sturtevant, WI 53177**

HHD Present: Kay Buske, Mike Dawson, Robert N. Miller, Donnie Snow, , Pamela Zenner-Richards

YIG Representatives: Katie Fruth

Excused: Meghan Flynn, Brett Nielsen

Staff Present: Kerry Milkie, Hope Otto

Call to Order

Chairman Miller called the meeting to order at 5:00 p.m.

Chairman Comments/Youth In Governance (YIG) Statement

Chairman Miller explained Youth In Governance.

Citizen Comments

There were no citizen comments.

Resolution By The Health And Human Development Committee Authorizing The Racine County Human Services Department To Contract With A Privately-Operated Youth Receiving Home Facility For Temporary Out-Of-Home Placements

Sup. Snow moved to approve the resolution and forward to the County Board. Sup. Zenner-Richards seconded.

YIG – Flynn Aye

Motion passed unanimously.

Correspondence And Other Business

There was no other business.

Next Meeting Date

The next meeting will be a joint meeting and is scheduled for Monday, December 11, 2017, 5:00 p.m. at Ives Grove Office Complex, Auditorium.

Adjournment

The meeting adjourned at 5:22 p.m.

Distributions

- Resolution By The Health And Human Development Committee Authorizing The Racine County Human Services Department To Contract With A Privately-Operated Youth Receiving Home Facility For Temporary Out-Of-Home Placements

Respectfully submitted by,

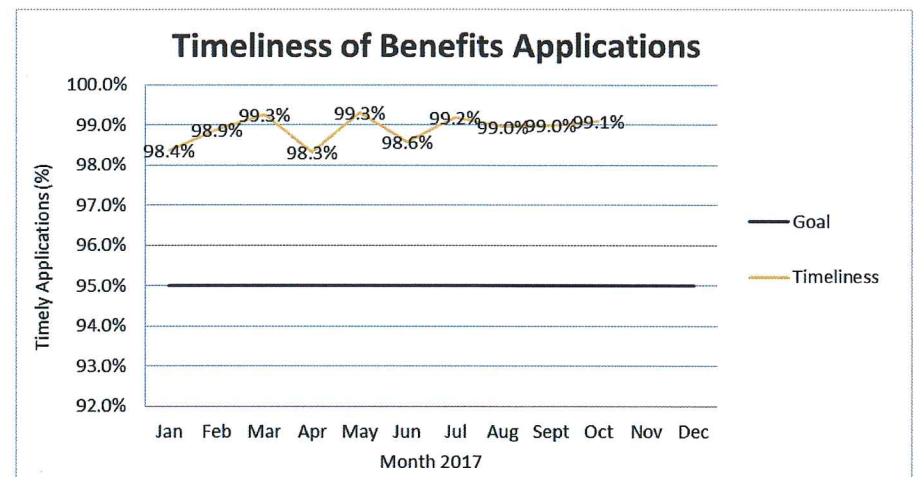
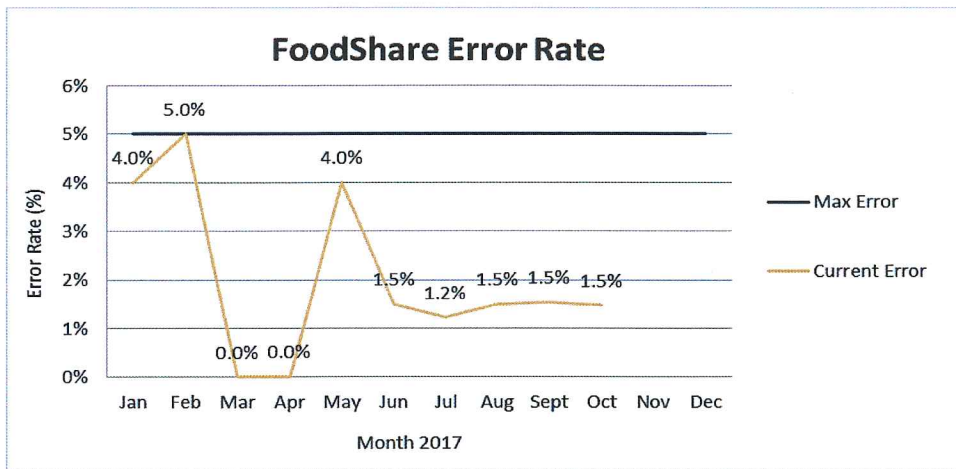
Kimberly R. Bartel

DRAFT



IM Consortium (WGRP), Economic Support Division

Goal #1 – Along with Kenosha County, the IM consortium (WGRP) will meet all federal and state compliance standards in relation to public assistance program services to eligible citizens



Measurable Outcomes

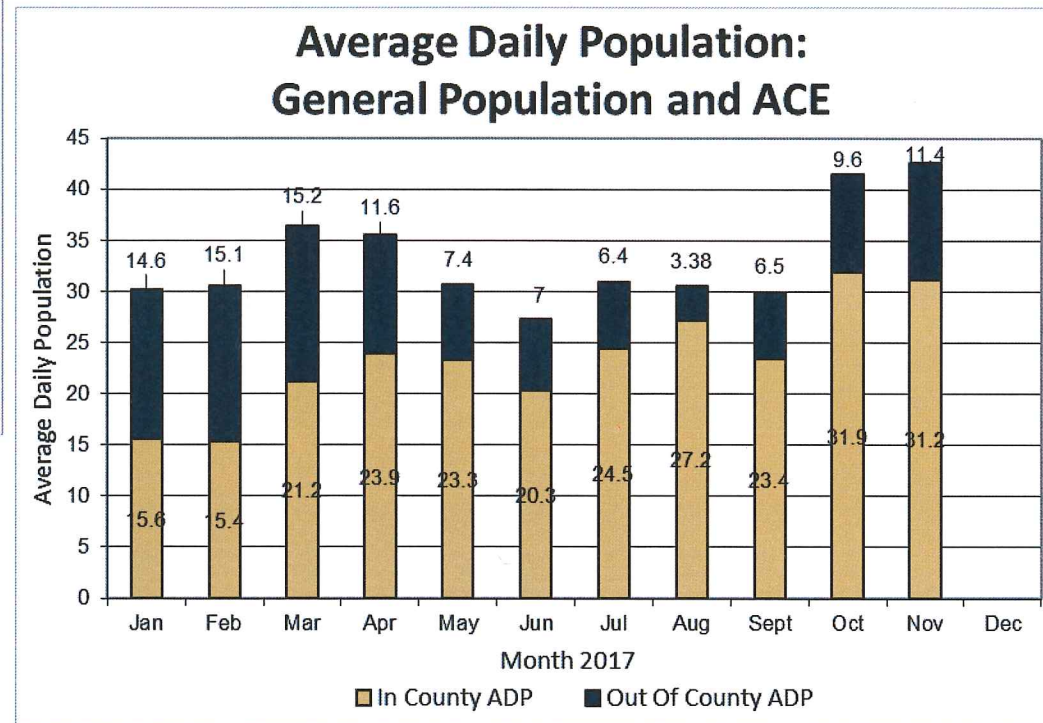
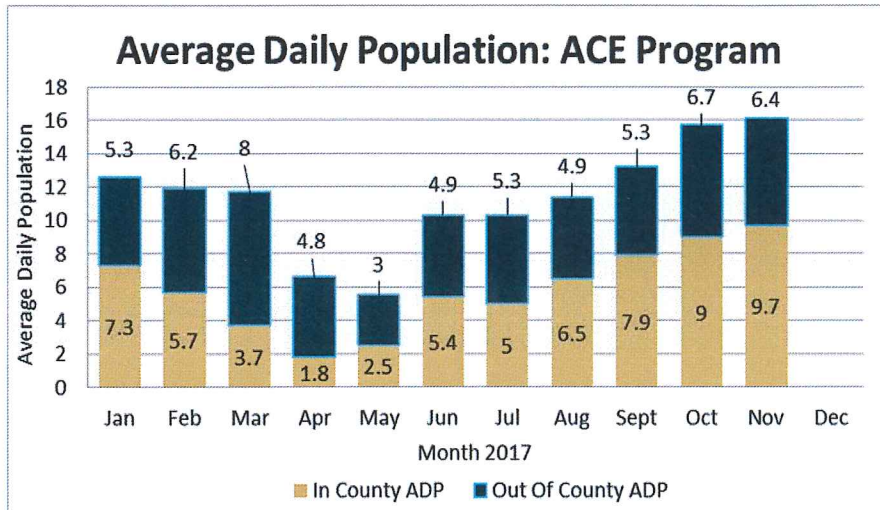
For each public assistance program, we will meet or exceed the standards set forth by the federal government. The standards are as follows:

- FoodShare – Error rates will not exceed 5%
- All IM Programs – Application timeliness will be at least 95%
- Call Center – The average answer rate will not exceed 10 minutes



Alternatives to Corrections, Youth and Family Division

Goal #2 – Find alternatives to corrections and alternative response to out of home for appropriate juveniles

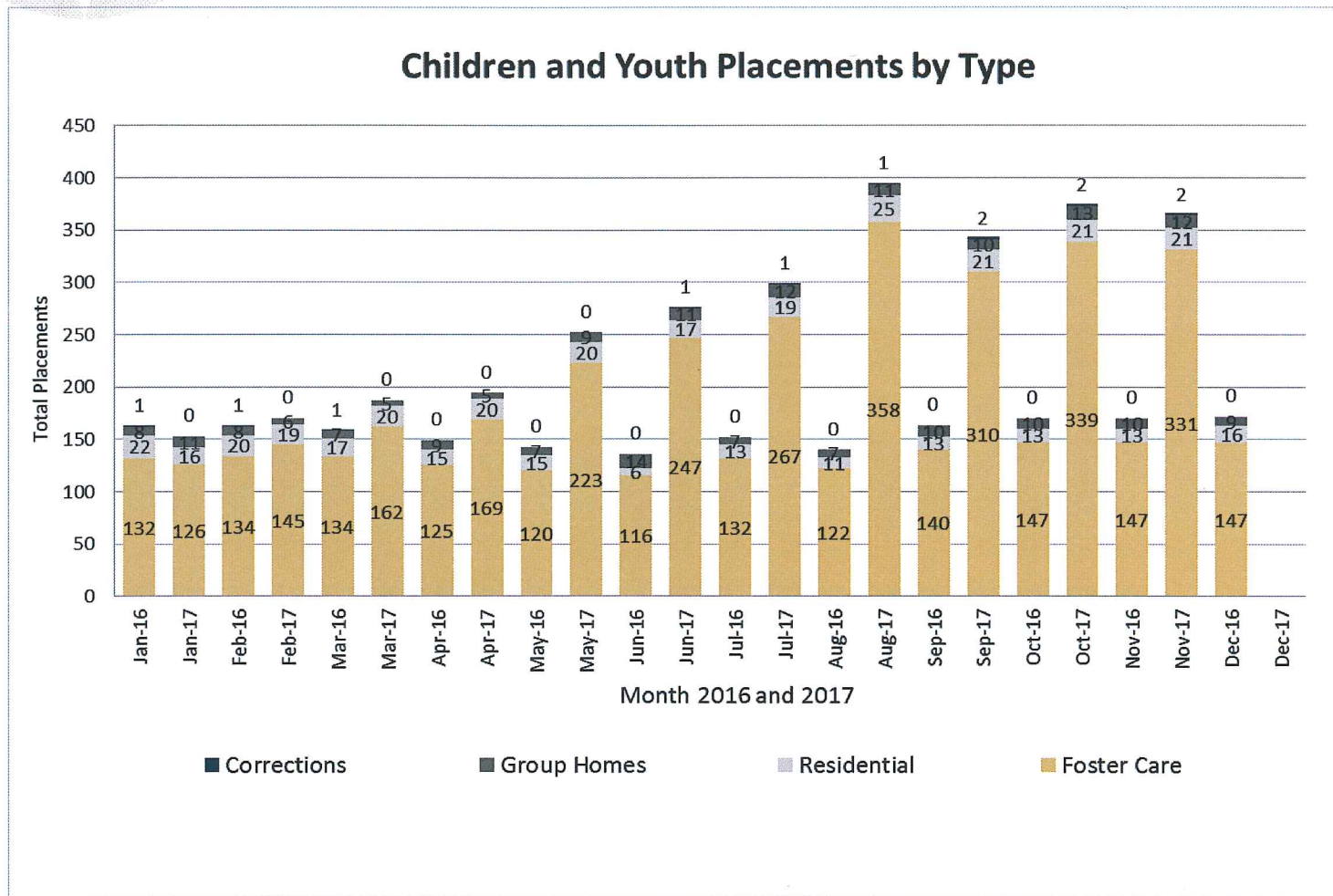


Measurable Outcomes

Continued evaluation, on the front end, of preventative programs for youth about to enter our system to see if they are effective in limiting the number of youth who go before the judicial branch for possible sentencing to corrections. Ensure that youth are in the least restrictive environment as possible for both child welfare and delinquency.



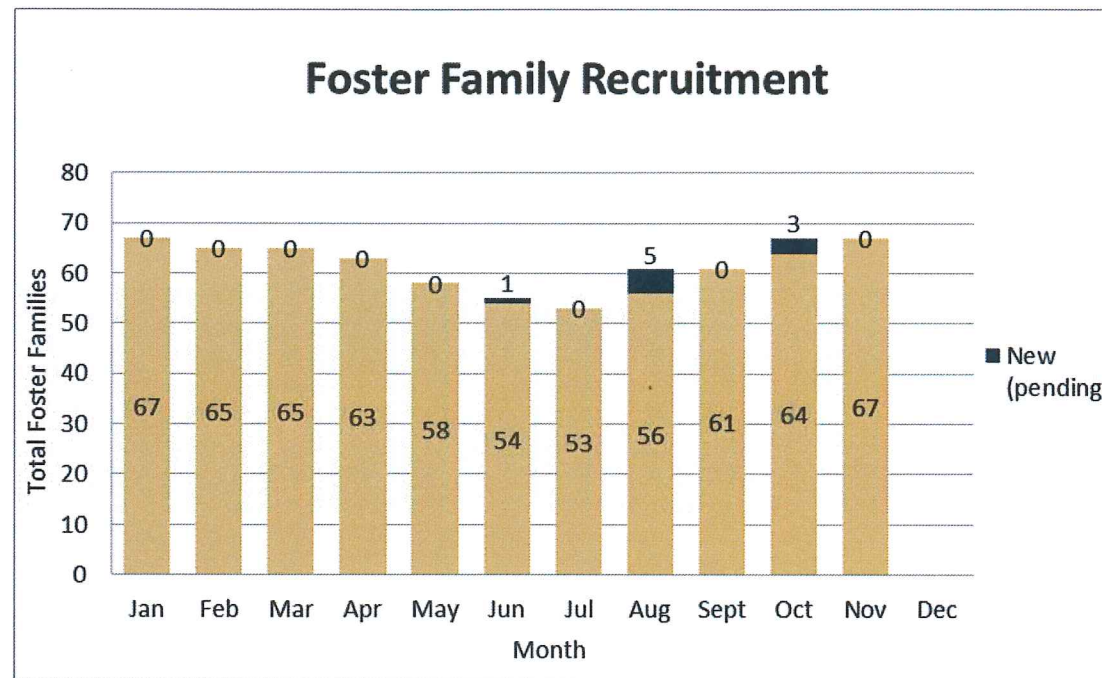
Out-of-Home Placements, Youth and Family Division





Foster Family Recruitment, Youth and Family Division

Goal #3 – Continue to proactively recruit foster care families



Measurable Outcomes

Share outreach initiatives and all marketing and communications plans for Foster Care Families for 2017 during bi-annual Division presentations.



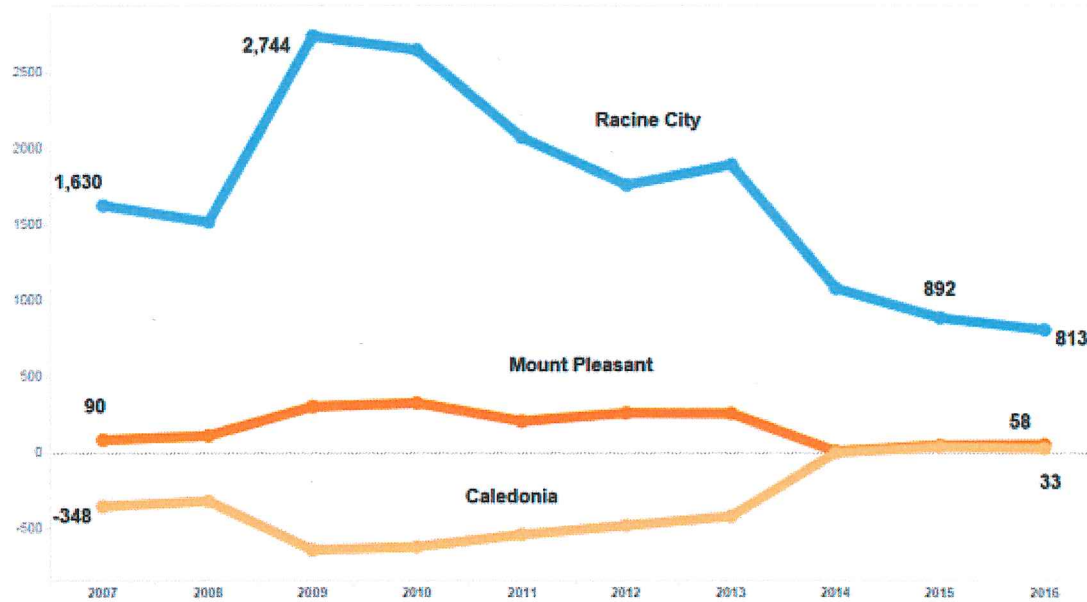
Youth Career Readiness, Higher Expectations

Goal #4 – Continue to facilitate the *Higher Expectations Plan* and incorporate the StriveTogether program to accomplish career readiness goals for youth in our community

Unemployment Rates



Estimated # of people needed to be employed for the unemployment rates in Racine area to match the State



Measurable Outcomes

Continue to facilitate the *Higher Expectations Plan* and incorporate the StriveTogether program to accomplish career readiness goals for youth in our community.

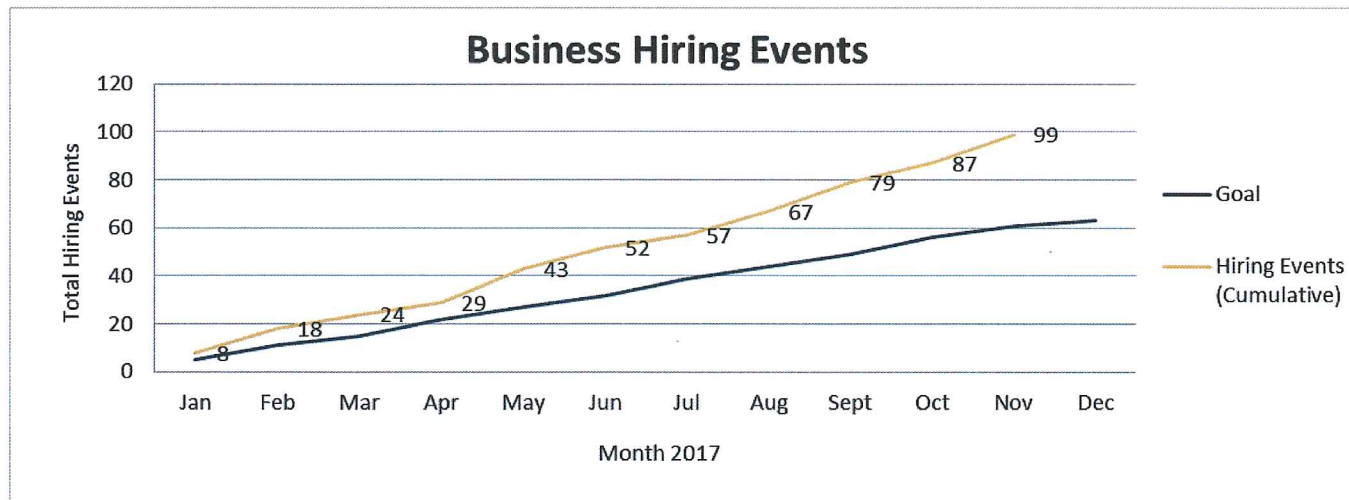
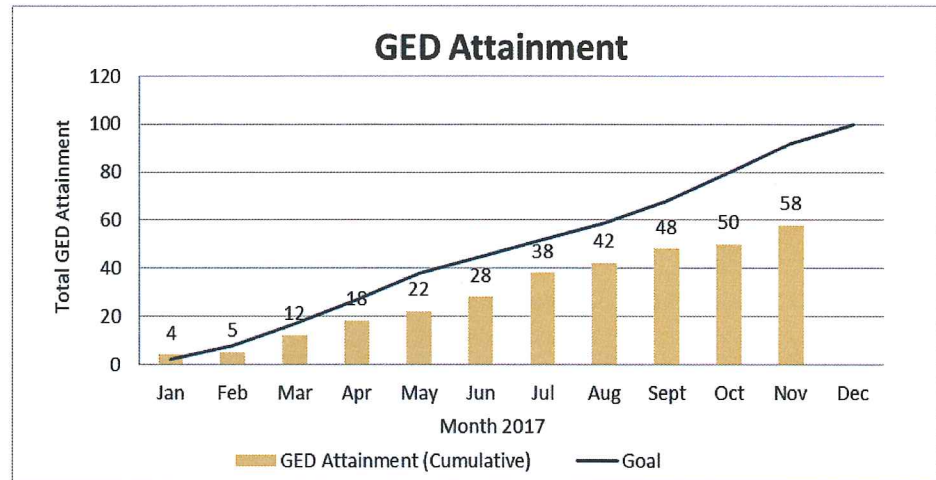


HSED/GED Attainment and Business Support, Workforce Solutions

Goal #5 – Increase the number of customers who attain GED’s through Racine County Workforce Solutions

Measurable Outcomes
Obtain at least 100 GED’s in 2017.

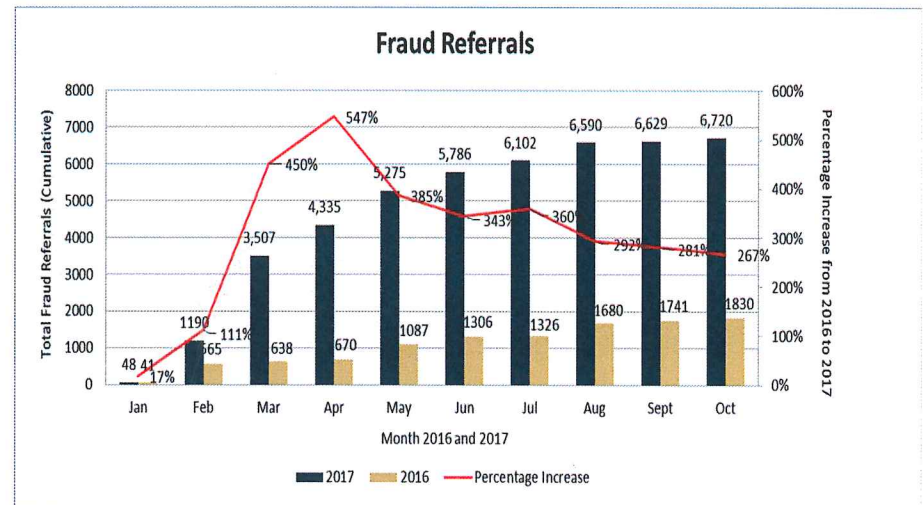
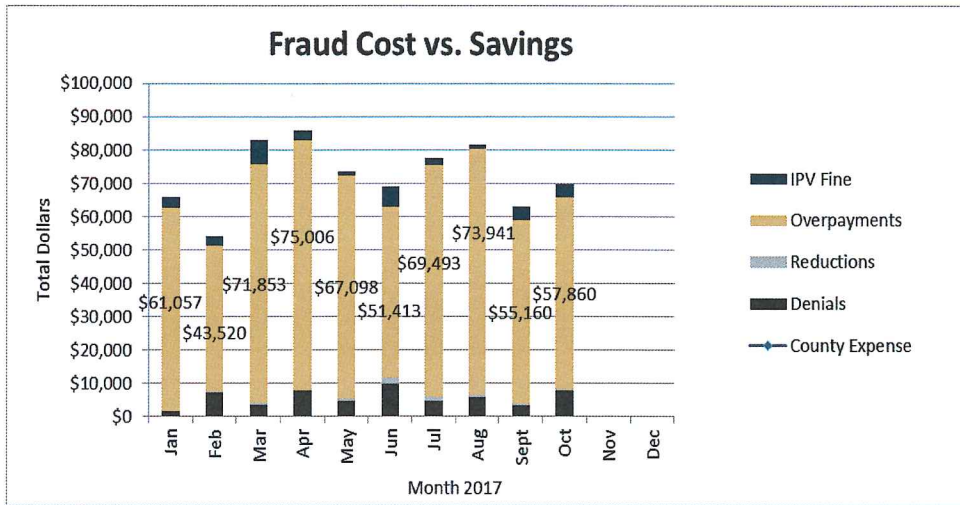
October Update
35 additional Racine County residents are pursuing their GED and have taken at least 1 test.





Fraud Program for Public Assistance, Economic Support Division

Goal #6 – Continue to have a proactive Fraud Program for Public Assistance programs in Racine County. Continue to have a strong relationship with the Sheriff and the District Attorney’s office to reduce fraud in Human Services programs



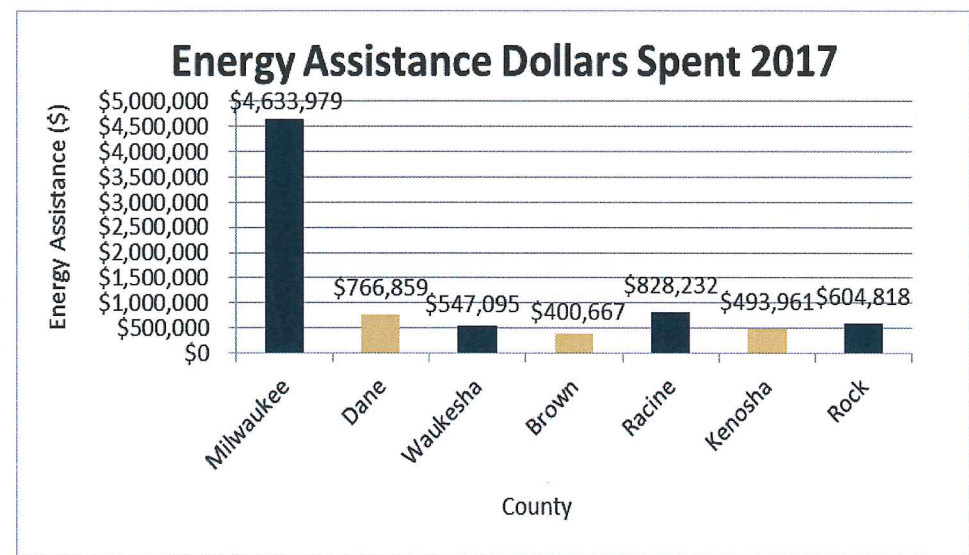
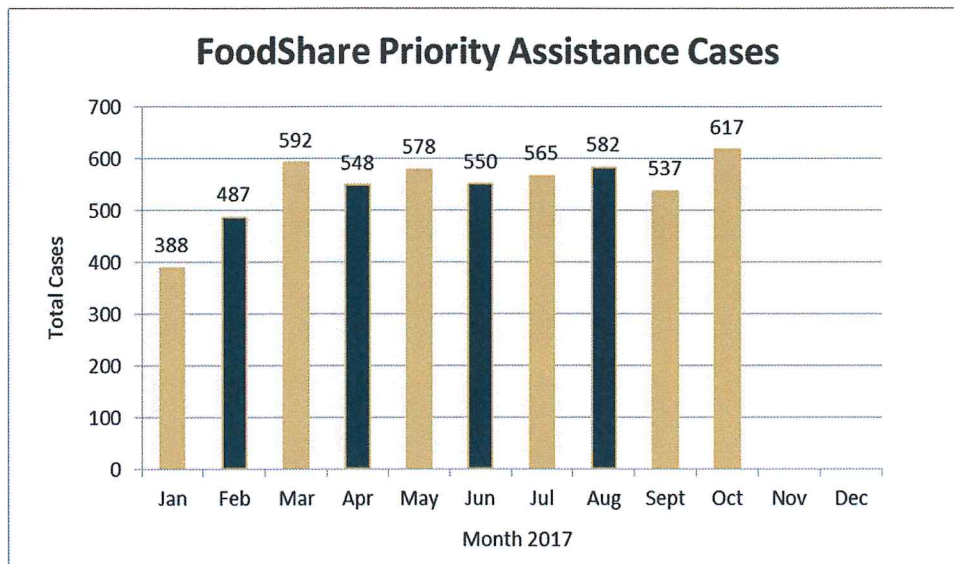
Measurable Outcomes

Increase fraud referrals and the number of overpayments and/or investigations by 10% from 2016.



Emergency Services, Economic Support Division

Goal #7 – Provide Emergency Services to people in crisis



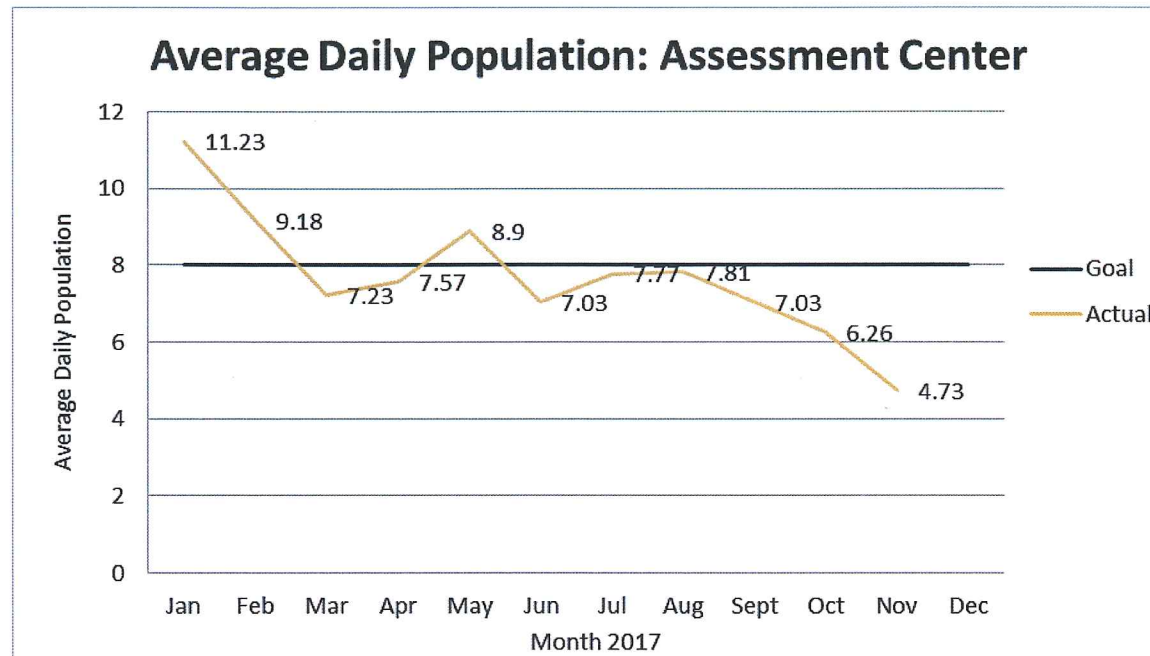
Measurable Outcomes

Be in the top seven of Wisconsin Counties on Energy Assistance in terms of dollars spent on eligible residents for these programs on an annual basis. We will ensure that those qualified will receive such services. Issue Priority Service Food Share cards for those whose expenses exceed their monthly income or have no income at all.



Assessment Center, Behavioral Health Services Division

Goal #8 – Ensure that adults who are experiencing a mental health crises are placed in the least restrictive environment possible and that crisis are stabilized proactively whenever possible.



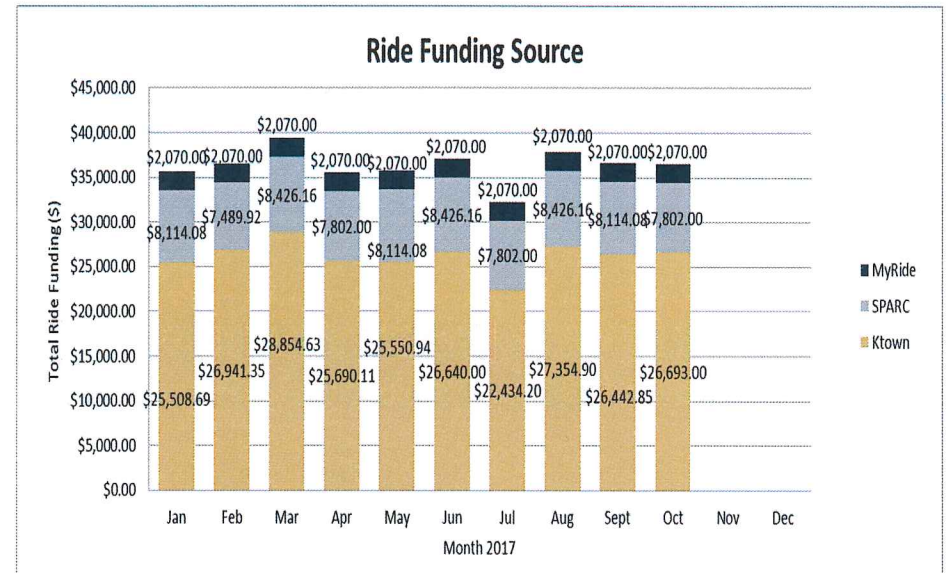
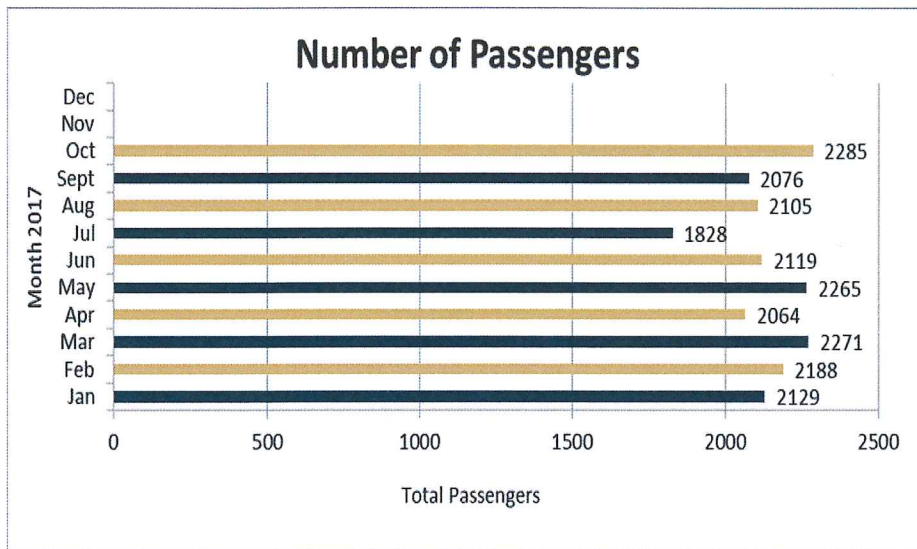
Measurable Outcomes

The more residents we have at the assessment center often translates to less State hospital stays and Emergency Detentions. In addition, the number of customers enrolled in community based programs helps to avert crisis and move towards recovery and stabilization of their mental illness.



Specialized Transportation Services, Behavioral Health Services Division

Goal #9 – To ensure consumers of Racine County specialized transportation services are connected to the appropriate level of service based on need

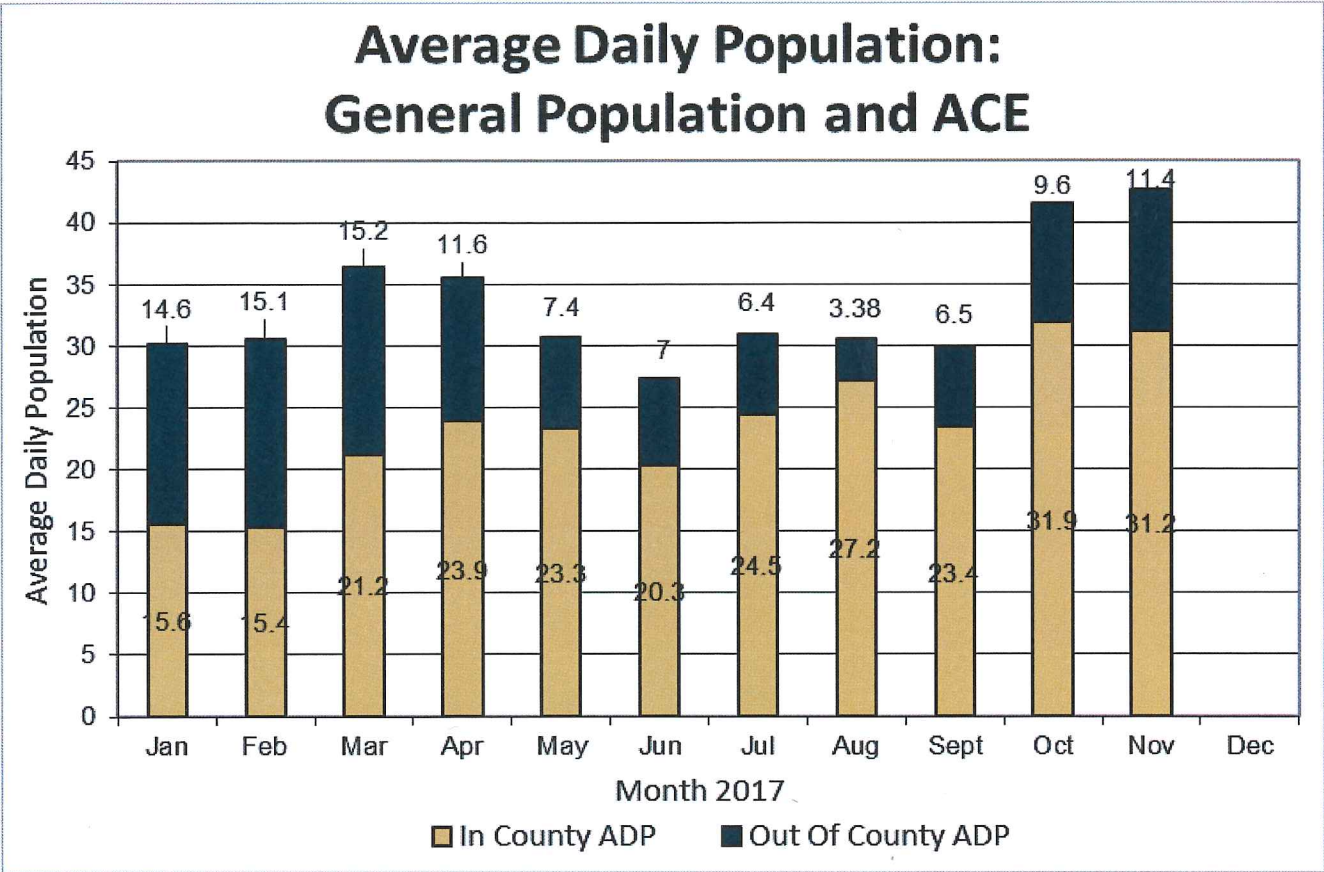


Measurable Outcomes

Report ridership data trends for each service provided.



Overview: Juvenile Detention Division





Acronyms

ACA – Affordable Care Act

ACE – Alternatives to Corrections through Education

ADP – Average Daily Population

AEC – Adult Education Center

AVC – Application Verification Center

CCS – Comprehensive Community Services Program

CMI – Client Mix Index

CSP – Community Support Program

DRAI – Detention Risk Assessment Instrument

FS – Food & Nutrition Services

FSET – FoodShare Employment and Training

GED – General Education Diploma

HSED – High School Equivalency Degree

HVN – Home Visiting Nurse

IM – Income Maintenance

IPV – Intentional Program Violation

JDAI – Juvenile Detention Alternative Initiative

Kinship Care – placement with relative

MH – Mental Health

MOU – Memorandum of Understanding

OP – Outpatient

SPARC – Shuttle People Around Racine County

TIC – Trauma Informed Care

WIOA – Workforce Innovation and Opportunity Act

WKRP – Wisconsin's Kenosha Racine Partners

Uplift 900

Presenters

Hope Otto, Director of Racine County Human Services
Mark Mundl, Manager of Racine County Workforce Solutions
Travis Richardson, Data Manager



HSD Values

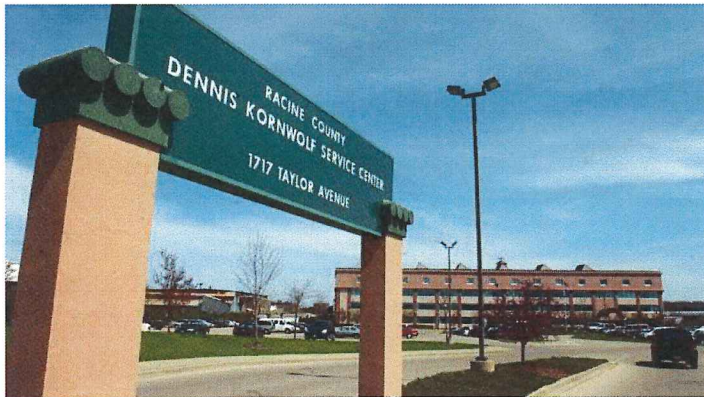
our vision

A *healthy, educated* and *empowered*
Racine County

our mission

To *promote* independence, *protect* the
vulnerable and *encourage* wellness

Introduction: Human Services



Source: Racine Journal Times

- ✓ Largest provider of health and human services programs, including the Division of Workforce Solutions
- ✓ Serves entire County across three facilities:
 - *Dennis Kornwolf Service Center* (1717 Taylor Avenue, Racine)
 - *Ives Grove Complex* (14200 Washington Avenue, Sturtevant) includes the Aging and Disability Resource Center
 - *Burlington Service Center* (209 North Main Street, Burlington) includes satellite location for Economic Support and Workforce Solutions



Introduction: Workforce Solutions



Our Mission is to provide **dynamic services** that produce **work-ready** employees for **business and community growth.**

Programs and Services

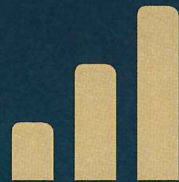
- Adult Education Center
- Employment Resource Center
- Workforce Innovation and Opportunity Act
- Veterans Services
- Training Grounds
- Business Solutions
- Job Coaching and Training
- Workshops
- Career Counseling
- Children First

A proud partner of the  **americanjobcenter** network



Project Overview

Challenges
Drivers of unemployment



Call to Action
How to get involved



Idea

Shifting mindsets and goal



Next Steps

A model for success and sustainability; Uplift 900 task force

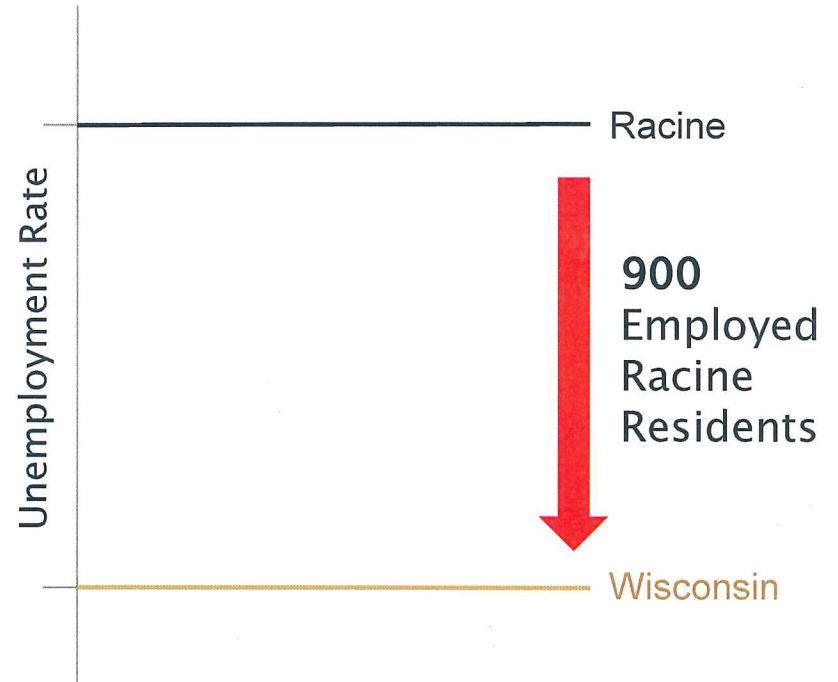
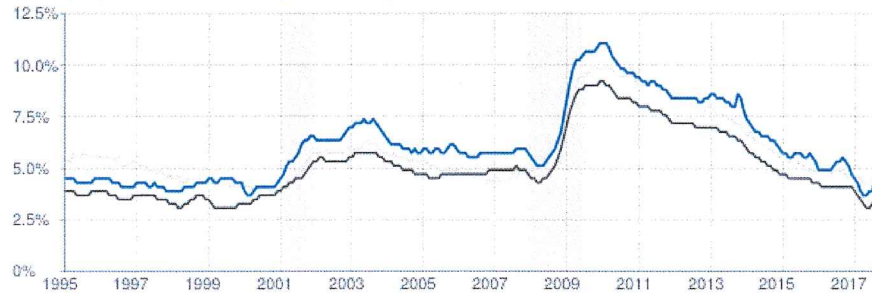
Shifting Mindsets

Racine posts worst unemployment rate in state

Local unemployment rates fluctuate across Wisconsin; highest in Racine

VS

Unemployment Rate: Racine, Wisconsin, National



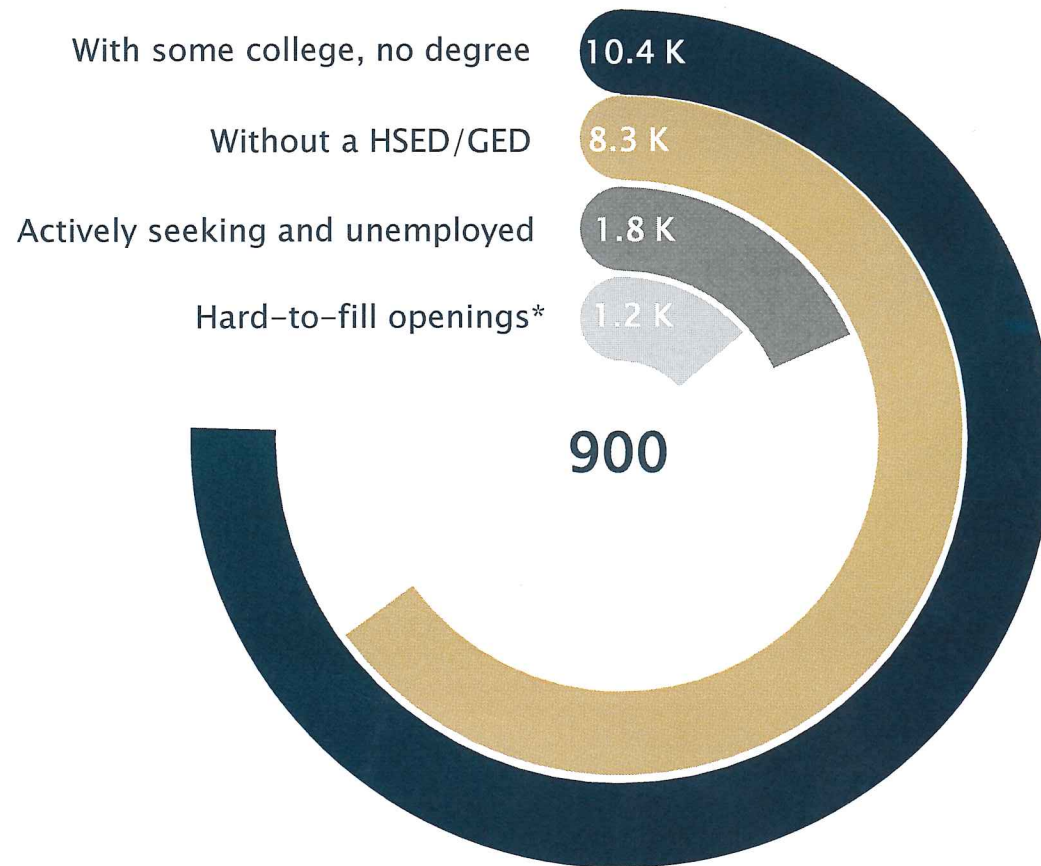
The Goal



Employ 900 City of Racine residents in 3-5 years

Challenges: Drivers of Unemployment

Unemployment Drivers



*Across Racine County

Aim

Identify and close high-volume, high-impact drivers of unemployment

Unemployment Drivers

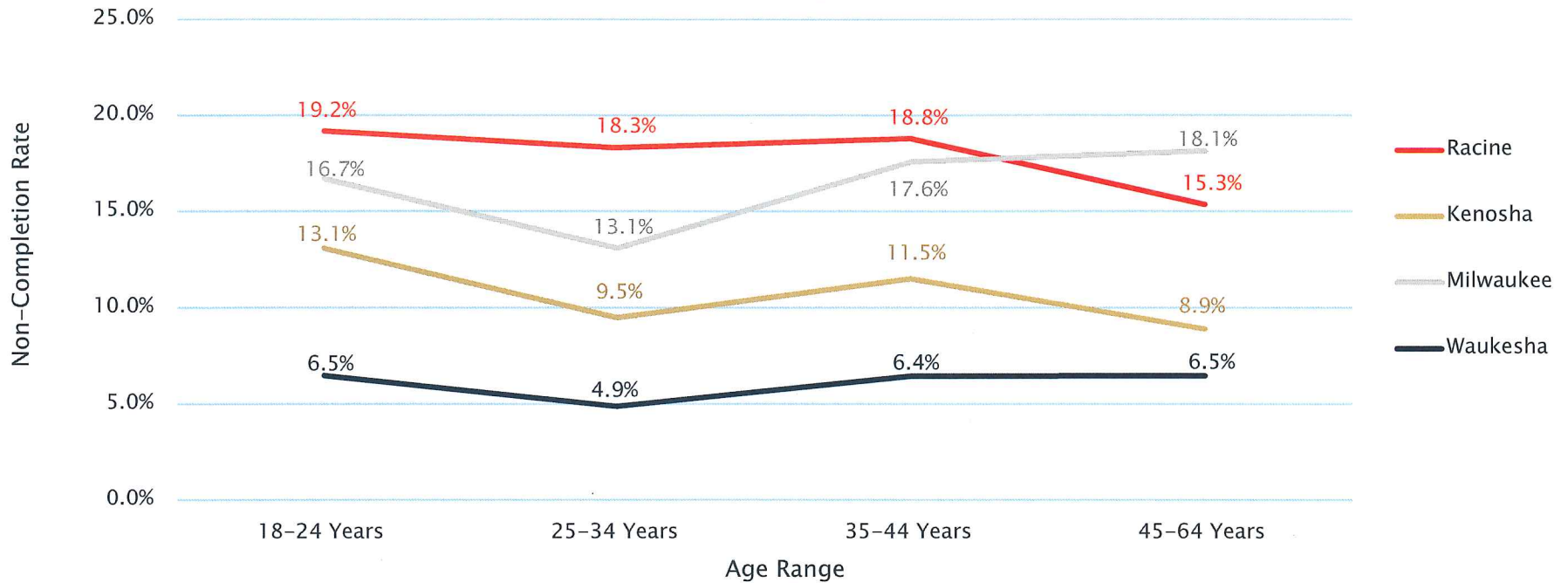
Include but are not limited to: Post-secondary credentials, GED attainment, work readiness, and demand-driven skills gaps

The model highlights each driver and corresponding data point

Sources: B15001 2011-2015 American Community Survey 5-Year Estimates, US Census Bureau; Local Area Unemployment Statistics, Bureau of Labor Statistics; 2016 Racine County Labor Market Analysis, Higher Expectations; Unemployment analysis of Professor Cloutier, UW-Parkside

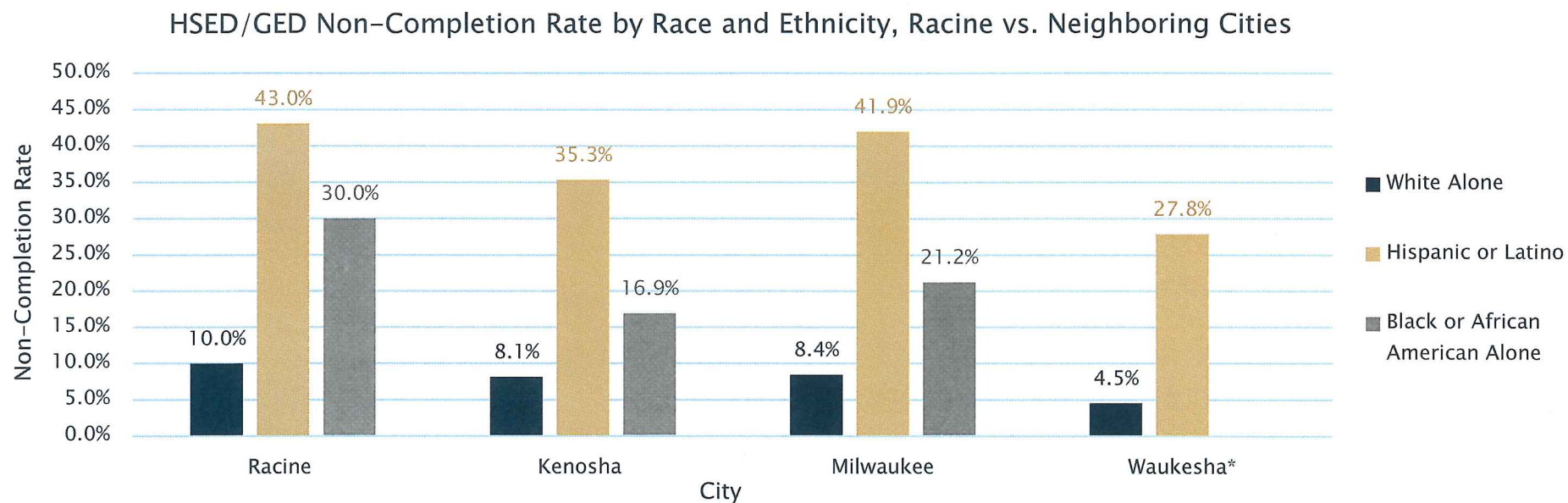
Deeper Dive: HSED/GED Attainment

HSED/GED Non-Completion Rate by Age, Racine vs. Neighboring Cities



Source: B15001 2011-2015 American Community Survey 5-Year Estimates, US Census Bureau

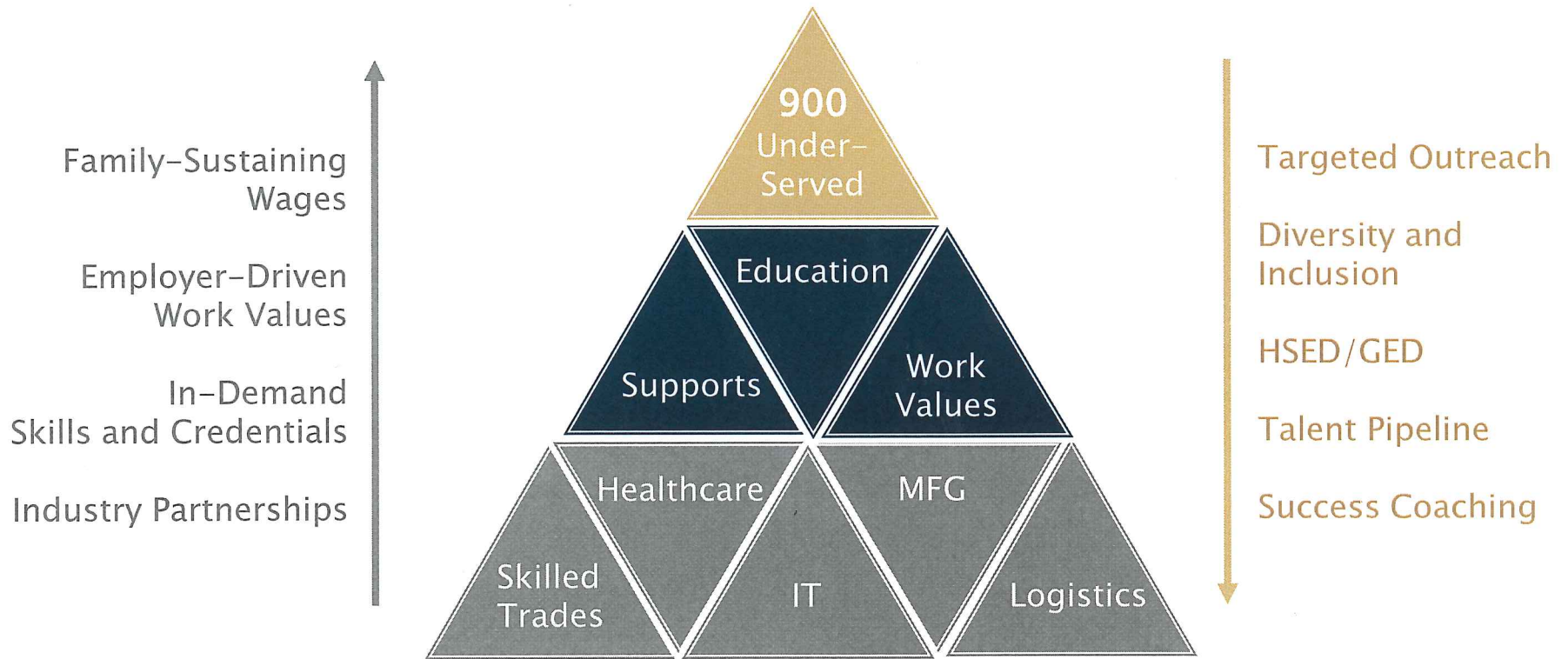
Deeper Dive: HSED/GED Attainment



Source: 2011-2013 American Community Survey 3-Year Estimates, US Census Bureau

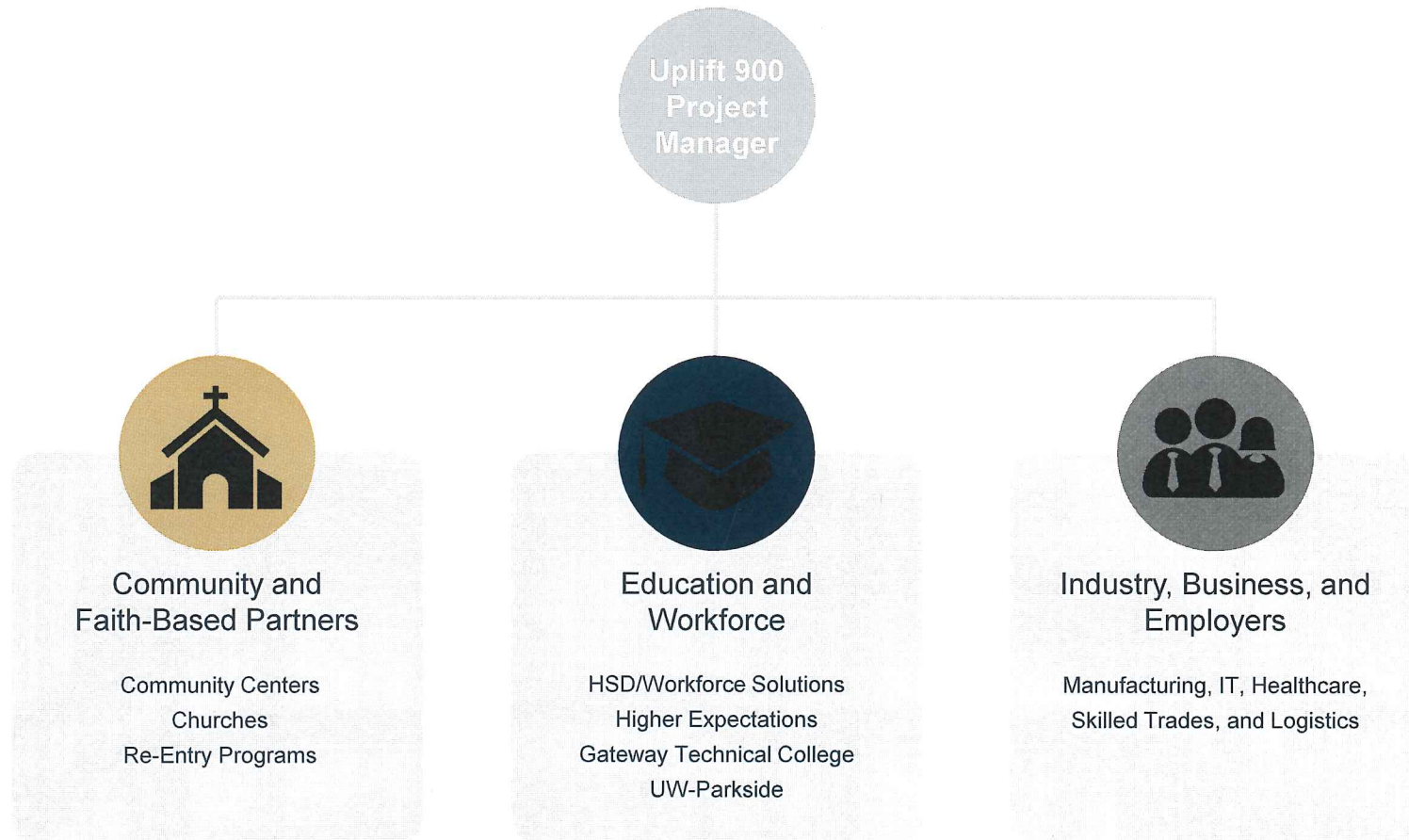
*Waukesha has missing or incomplete data on HSED/GED non-completion among black or African American residents

Uplift 900: The Model



A Racine County Model for Success and Sustainability

Next Steps: Uplift 900 Task Force



Call to Action



Hiring: Uplift 900 Project Manager

- ✓ Convene and coordinate Uplift 900 Task Force
- ✓ Help develop programs and customized training
- ✓ Facilitate recruitment and retention efforts with community stakeholders
- ✓ Track job seekers from underserved communities



Questions?



Dennis Kornwolf Service Center
1717 Taylor Avenue
Racine, WI



[http://racinecounty.com/
government/human-services](http://racinecounty.com/government/human-services)





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**RACINE COUNTY
HEALTH AND HUMAN DEVELOPMENT COMMITTEE & HUMAN SERVICES BOARD
2018 MEETING SCHEDULE
Ives Grove Office Complex – Auditorium**

DATE/TIME

January 8 – 5:00 p.m.
January 22

February 12 – 5:00 p.m.
February 26

March 12 – 5:00 p.m.
March 26

April 9 – 5:00 p.m.
April 23

May 14 – 5:00 p.m.
May 28 -- County Holiday - No Meeting

June 11 – 5:00 p.m.
June 25

DATE/TIME

July 9 – 5:00 p.m. Budget Public Hearing
July 23

August 13 – 5:00 p.m.
August 27

September 10 – 5:00 p.m.
September 24

October 8 – 5:00 p.m.
October 22

November 12 – 5:00 p.m.
November 26

December 10 – 5:00 p.m.
December 24 -- County Holiday - No Meeting

Meetings are the second Monday of the month and occasionally the *fourth Monday (Italic font)*. The *fourth Mondays* are tentative and a meeting will be held only when there are time sensitive items to address.